ASSISTED HOUSING QUALITY CONTROL

HUD-7219



Assisted Housing Quality Control

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Prepared for:

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FOREWORD

One of HUD's major goals is to use limited Federal assisted housing resources as efficiently as possible. Implementation of an Assisted Housing Quality Control (QC) process based on the findings of this report provides a valuable new tool to help HUD achieve this goal.

As part of the QC process, on-site tenant interviews, file reviews, and third-party income verifications were used to collect data from a national sample. These data showed significant subsidy payment errors, including both overpayments and underpayments. Corrective actions are being developed based on the study results.

This report is intended to be the first of a series of periodic QC measurements. Subsequent studies will provide information on the effectiveness of corrective actions developed based on this report, and will identify remaining problems. The QC process will enable HUD to reduce its error rates and more effectively use its subsidy funds. This ultimately means that more eligible households will be assisted in the manner intended.

Michael A. Stegman

Assistant Secretary for Policy Development and Research

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ASSISTED HOUSING QUALITY CONTROL STUDY

EXECUTIVE SUMMARY

The Department of Housing and Urban Development (HUD) Assisted Housing Quality Control study provides estimates of the extent, severity, costs, and sources of subsidy calculation errors for the Public Housing, Section 8, and Section 236 programs. The study involved interviewing tenants, verifying sources and amounts of income, calculating tenant contributions and comparing these amounts with the program sponsor's calculation, and studying related matters. Study results will serve as a basis for targeting corrective action. Future studies could measure the efficacy of such corrective actions, a practice used by other agencies.

"Error" is defined as any rent calculation or eligibility determination that differs from what would have occurred if the PHA/owner had followed all HUD income certification and rent calculation requirements during the most recent certification/recertification period. The analysis also identifies errors in assigning appropriate size units to households.

Researchers collected data from a nationally representative sample of HUD-assisted housing projects and project residents. Office of Management and Budget approval was received in May 1991, and a pretest was conducted later that year. The full data collection began in August 1992 and was completed in January 1993. Analysis of the data was conducted from May 1994 to May 1995.

METHODOLOGY

The Sample. A nationally representative sample of 360 projects in the public housing, Section 236, and Section 8 programs (i.e., New Construction, Substantial Rehabilitation, Certificates, Vouchers, and Moderate Rehabilitation) was selected for this study. Data collectors drew a random sample of seven households at each project. The study database includes data from 2,514 households.

The Data. Data were collected by interviewing tenants and project staff, abstracting data from tenant files maintained by the projects, and requesting information (by mail) from banks, employers, and other sources of household income or expenses. For most households, data were collected for two time periods: the (re)certification month (the month in which the project manager signed the 50058/50059 form¹) and the "current" month (2 months preceding the date when the data collection process for any given household was initiated).

^{&#}x27;HUD requires that a 50058 or 50059 form be completed for each household's recertification. The form contains income and expense information needed to calculate the household's rent.

Error Calculation. A quality control rent (QC Rent) was calculated using HUD's formulae for each of the housing programs included in the study. The QC Rent was based on the information obtained from the household and project files and verified when necessary. Rent error was determined by comparing the QC rent to the actual tenant rent—the Total Tenant Payment indicated on the 50058/50059 forms. A case was considered to be correct if the QC Rent and the Total Tenant Payment matched within \$5.

MAJOR FINDINGS

Percent of Households Paying Correct and Incorrect Rent. The analysis indicates that:

- 47 percent of all tenants paid the correct amount of rent within \$5 (34 percent paid exactly the monthly rent they should pay)
- 27 percent paid at least \$5 less than they should
- 26 percent paid at least \$5 more than they should
- the percentage of correct cases for owner-administered projects was about the same as that for PHA-administered projects

Dollar Error² and Error Rate. The error rate is calculated by dividing the sum of the dollar amount of gross rent error (i.e., discrepancies between Actual and QC Rent greater than \$5) by the sum of the dollar amount of the QC Rent. For the tenants who paid less monthly rent than they should pay (27 percent), the average monthly underpayment is \$61. However, when total underpayment errors are divided by the total number of cases, the average monthly underpayment is \$16. When multiplied by the approximately 4 million occupied units covered by the QC sample, this results in an overall error of \$788 million. When calculated as a percentage of rent charges, this is a 9 percent underpayment error rate.

For tenants who paid more monthly rent than they should pay (26 percent), the average monthly overpayment is \$49. When this error is spread across all cases, it produces an average monthly overpayment of \$13. When multiplied by the approximately 4 million occupied assisted rental units represented by the sample for the programs studied, this results in an overall dollar error of approximately \$603 million per year. When calculated as a percentage of all rent charges, this is a 7 percent overpayment error rate.

When combined, the average gross rent error per case is \$29 (\$16 plus \$13), which gives a 16 percent gross error rate. Overpayment and underpayment errors partly offset each other.

Unless otherwise noted; the equivalen Aggregate error estimates shown in this report are based on an FY 1991 year-end estimate of 4.0 million occupied assisted housing units for the programs covered; the equivalent FY 1996 year-end figure would be 4.5 million units.

When calculated as a percentage of rent charges, the net average rent error per tenant is 2 percent, or \$4 per case (\$16 underpayment minus \$13 overpayment, but the unrounded values produce close to a \$4 difference). The net subsidy cost of these errors is approximately \$185 million per year.

Program payment errors in other Federal means-tested programs are normally expressed in relation to subsidy payments. HUD subsidies for public housing and Section 8 programs equal the allowed expense level or payment standard minus tenant rent. Therefore, rent errors cause subsidy errors. Average subsidy payments are roughly three times tenant rent payments. The \$29 per month average gross subsidy error equals an 8 percent error when compared with HUD subsidy payments. The net average subsidy error of \$4 equals a 1 percent error relative to HUD subsidy payments.

Eligibility of Newly Certified Households. A separate analysis of certifications was conducted to determine if these cases (14 percent of the sample) were eligible for HUD housing assistance. The analysis of whether the household met the low or very low income standards found very few cases in error. All of the households that appeared not to meet this requirement included a household member who had irregular earned income paid on an hourly basis. Therefore, it is possible that based on the information provided by the tenant at the time of certification the household met the income standards.

Overdue Recertifications. HUD requires that every household be recertified annually. Only 2 percent of the households' recertifications were overdue. Analysis of these overdue cases showed larger than average under- and overpayment errors.

Sources of Error. Analysis was conducted to determine which income and expense components caused the greatest error. Medical expenses and earned income were the components most often in error (22 percent and 20 percent, respectively), while errors in earned income contributed the most to dollar error.

Comparison of Error in Recertification Month and Current Month. Although the error rate was almost the same for the two time periods, the average dollar amount of error in monthly rent was \$3 higher in the current month than in the recertification month. This difference was due primarily to an increase in the percentage of underpayments. This finding is consistent with the prediction that the number of errors would increase because of changes in the tenant's situation that were not reported to the project staff.

Elderly and Dependent Allowances. Analysis was conducted of both elderly and dependent allowances to determine whether these allowances were being applied correctly. Elderly allowances were incorrectly used in 6 percent of the cases. The dependent allowances were incorrect in 15 percent of the cases.

50058/50059 Error. To assess the accuracy of error determinations using only data contained in the 50058/50059 forms, researchers compared the QC Rent error to the error in rent identified by calculating rent using only information contained in the 50058/50059 forms. The 50058/50059 data correctly identified errors in only about half of the cases with QC Rent errors.

File Documentation. The files kept at the project level indicated several problems:

- In 1 percent of the all cases, tenant and project records were so poorly
 documented that no determination could be made about the amount of rent
 charged.
- In 3 percent of all cases, the required 50058/50059 form was not found in the project records. As a result, the source of error could not be determined when the QC Rent determination differed from the program sponsor rent charge.
- The 50058/50059 form data are a useful but incomplete basis for measuring income and rent determination errors.

Verification. HUD requires that all information provided by the tenant be verified by a third party. Some income and expense components were more likely to be verified than others. For example, handicapped expenses were never verified; other income was only verified 54 percent of the time; and asset income was verified 84 percent of the time. Earned income, which is one of the main sources of error, was verified 63 percent of the time, but nearly half of the verified amounts (29 percent of the entire sample) did not match the amount of earned income used on the 50058/50059 form. Missing or incorrect use of verification is a strong predictor of error. The experience of the QC study, in which serious and repeated attempts were made to verify income and expenses, suggests that program sponsors performance could improve significantly in this area. However, it is unrealistic to expect 100 percent verification rates.

Occupancy Standards. Nine percent of the households occupied a unit that was larger or smaller than permitted under normal occupancy standards. There is more overhousing than underhousing, especially for single-person households. Most of the errors found involved a one-person household occupying a two-bedroom unit. Overhousing is not usually caused by a recent decrease in household size, which could cause temporary inconsistencies. Some program sponsors have consistent patterns of over- and under-occupancy.

RECOMMENDATIONS FOR A FOLLOW-UP STUDY

A quality control study must:

- Determine the amount of rent the tenant is actually paying; and,
- Obtain all data elements needed to calculate the tenant rent contribution, including amounts and sources of income, household composition, age and handicapped/disabled status of household members, and selected expense items for certain households.

There are three sources of these data: project files, the household interview, and third-party verification. All three sources of information must be included in a quality control study. The project files are the only source of information for the actual rent paid by the household. Without a file review, the actual rent cannot be obtained, nor can certain types of errors, such as calculation errors, be identified. The household interview is essential to identifying all the sources of income/expenses for the tenant's household previously unreported by the tenant. It also provides an opportunity to obtain release forms needed to conduct verifications. Third-party verification is the only way to ensure that information found in project files or reported during a tenant interview is accurate. It should be obtained for each income and expense type. This is essential for determining whether the rent was calculated correctly by project staff.

The experience of this study suggests the following study design recommendations:

- The study should focus on determining national estimates of types and amounts of rent error (collection of additional data on other research issues complicates the data collection process and distracts from the primary goal of the study).
- Data should be collected for only one point in time; collecting and verifying
 income data for multiple points in time seriously complicates the data
 collection effort far more than is justified by what it adds to the error analysis.
- Follow-up studies should include only the major HUD programs. (Inclusion of smaller programs increases the complexity of the data collection; sample size requirements for small programs are almost the same as for the largest programs, which makes them disproportionately more expensive).

Assisted Housing Quality Control Final Report

I. Introduction

A. Purpose of the Assisted Housing Quality Control Study

The purpose of this study is to provide national estimates of the extent, severity, costs, and sources of errors occurring in the certification and recertification procedures used by Public Housing Agencies (PHAs) and owner-administered (owner) assisted housing programs. To fulfill the purpose of this evaluation, researchers identified nine study objectives related to types of errors and cost issues; this report addresses each of these objectives. "Error" is defined as any rent calculation or eligibility determination that differs from what would have occurred if the PHA/owner had followed all Department of Housing and Urban Development (HUD) income certification and rent calculation requirements during the most recent certification/recertification period. The analysis also identifies errors in assigning appropriate size units to households and certain procedural errors (i.e., situations in which PHAs/owners did not follow HUD procedures but no dollar error resulted).

B. Background of the Study

This project is a continuation of the Quality Control for Rental Assistance Subsidies Study (HC-15170) conducted by Macro International Inc. (Macro). Macro designed the research and survey methodology and collected data from a nationally representative sample of HUD-assisted housing projects and project residents. Macro, with assistance from HUD staff, was also responsible for compiling HUD's regulations for the three programs included in the study (public housing, Section 8, and Section 236 programs) and for determining the various types of errors for examination. The Office of Management and Budget approved the study in May 1991, and a pretest was conducted later that year. Full data collection began in August 1992 and was completed in January 1993. Macro submitted an unedited data tape to HUD in the summer of 1993. In May 1994 HUD contracted with KRA Corporation (KRA) (contract DU100C000005933) to edit the database, analyze the data, and submit recommendations for conducting follow-up studies. The project director and survey director for the Macro data collection subsequently served as project director and project manager for the KRA analysis.

C. Organization of This Report

This report is organized as follows:

Section I: Introduction

Section II: Methodology

Section III: Study Objectives

- Section IV: Findings
- Section V: Recommendations
- Appendices
 - A. Rules for Matching Verification with Income and Expense Items
 - B. Weighting Procedures
 - C. Sample Size for Analysis
 - D. Analysis Tables
 - E. Consistency Errors

A. The Sample

A nationally representative sample of 744 projects in the public housing, Section 236, and Section 8 programs (i.e., New Construction, Substantial Rehabilitation, Certificates, Vouchers, and Moderate Rehabilitation) was drawn from the universe listing supplied by HUD and refined by Macro. The sample was divided into two nationally representative subsamples to correspond to two planned waves of data collection, each containing approximately 2,600 households. The study design specified the two waves of data collection, with each wave including all of the projects from each subsample. However, because funding was only available for the first wave, the analysis reflects the 360 projects included in that wave. For additional information on the sampling procedures, see the National and ASTEC Project Sample Documentation, Quality Control for Rental Assistance Subsidies Study.³

Local data collectors drew a random sample of seven households at each housing project (plus seven potential "replacement" households, for use in the study if a sampled household had to be replaced). In a few very large projects, data were collected from 14 households; in other projects data came from fewer than 7 households because tenants were uncooperative or not available, or because the survey period ended before 7 households could be interviewed. The final data set reflects responses from 2,514 households in the 360 projects.

B. Data Sources

Data for each sample household were collected from project files and through interviews with household members. When appropriate, information was also obtained from third parties (e.g., banks, employers) to verify⁴ the information obtained from project files and tenants. Data for each sampled household came from the sources listed below. Abbreviated terms this report uses to refer to each of the data sources appear in parentheses following the form's official title.

• HUD Form 50058/50059 Data (50058/50059)—A HUD Form 50058 must be completed for each household in public housing, moderate rehabilitations, and in PHA-managed certificate and voucher programs at certification and recertification. A HUD Form 50059 is required for all other programs in the study; it must also be completed if an interim reexamination is conducted. These forms were photocopied for each household whenever possible. If photocopying facilities were unavailable,

³Macro unpublished report to HUD dated June 11, 1992.

⁴Verification is a process of obtaining information about income, expenses, or household member characteristics (such as age) from a third party who can attest to the accuracy of the information provided by the household. HUD requires that all information provided by the tenant be verified by a third party or substantiated from documents (such as birth certificates).

⁵PHAs and owners of HUD-assisted housing are required to make an initial determination of eligibility (called a "certification") and thereafter an annual redetermination of each household's rent (a "recertification"). In this report, the term (re)certification refers to both certification and recertification.

a data collector transcribed the information onto a data collection form identical to the 50058 or 50059 form, as applicable.

- Verification Information From PHA/Owner Files or From Households (V Forms)—Forms were developed to collect information from tenant files that had been previously obtained by the PHA/owner during recertification through third-party verification. These same forms were used to record information obtained during the household interview, such as dollar amounts from bank statements or paycheck stubs.
- Other PHA/Owner File Data (A Forms)—Data collection forms were developed to collect other relevant household information from project files, such as evidence that a tenant reported a change in income or that an interim reexamination had occurred, and to determine if newly admitted households were eligible.
- Household Interview Data (Household Questionnaire)—An adult member of each
 household included in the sample (preferably the head of the household) was
 interviewed in person. Questions primarily addressed sources and amounts of
 income, assets, and deductions. For most households, data were collected for two
 time periods, discussed in Section II, C.
- Third-Party Verification Data (Release Form)—If there was no evidence that the PHA/owner verified the information used in calculating rent, the appropriate third-party source was sent a form requesting verification. Verification was also requested from third parties when the household interview identified a new source or different amount of income and the household could not supply documentation/verification for this discrepancy. Release forms were developed that requested verification of information for specific time periods. These forms were signed by the tenant during the household interviews and then sent to the third party for completion and return to Macro.

Interviews were also conducted with the PHA/owner staff member most familiar with (re)certification procedures, but these data were not analyzed due to budget constraints. Only HUD-specified procedures were used in collecting tenant income, expense and allowance data, and verification information from third-party sources. These procedures were followed so that the study would only identify those errors that would not have occurred had the PHA/owner followed HUD requirements.

C. Time Periods

For most households, researchers collected data for two time periods: the (re)certification month and the "current" month. Definitions of these terms are as follows:

- The (re)certification month is the month in which the project manager (or other authorized housing project staff member) signed the 50058/50059 form; that is the month in which management certified that the information contained on the form was correct.
- The current month is the month 2 months preceding the date researchers began data collection for any given household. The rationale for using this time period is that it can take up to 2 months for a PHA/owner to process a change in rent after receiving notification that a tenant's circumstances have changed. Therefore, changes occurring in the 2 months preceding data collection might not be reflected in the PHA/owner files, even when the housing administrator was following HUD regulations and processing the change.

In the examples below, Household #1 illustrates this typical household.

For some households, the (re)certification month fell during or after the current month. In such cases, data were only collected for the (re)certification month because the purpose of collecting current month data is to update existing information. Households #2 and #3 are examples of these households.

		minations of Recertif	ication and Current Mont Overdue	n
Household	Date of Data Collection	Date Management Signed Form	Recentification Month Month	Current
#1	10/15/92	7/8/92	7/92	8/92
#2	10/15/92	8/9/92	8/92	None
#3	10/15/92	10/14/92	10/92	None

If recertification was overdue by 12 months or less, the respondent was asked about circumstances for the month in which recertification would have occurred had housing project staff processed it on time. Household #4 in the example below illustrates this situation. If a household's recertification was overdue by more than 12 months, the respondent was only asked about circumstances in the current month. Respondent recall of events that would have occurred more than 12 months earlier was considered unreliable. Household #5 illustrates this point.

	Examples of Dete	rminations of Recertific For Overdue Recertific		ith
Household	Date of Data Collection	Date Management Signed Form	Recertification Month M	Gurrent onth
#4	10/15/92	5/5/91	5/92	8/92
#5	10/15/92	4/5/90	None	8/92

For households that had an interim reexamination, researchers collected information similar to what was collected for regular (re)certifications. This information was collected because the interim 50058/50059 contains the information on which the current household rent is based. Since only the new information triggering the interim reexamination must be verified, other verification information supplied for the regular (re)certification was used in the analysis.

D. Constructing the Analysis Files

The study database initially contained information at both the household member level and the household level, and income and expense information in hourly, weekly, monthly, or annual amounts. To calculate rent, KRA constructed an analysis file that aggregated all income and expense data to an annual amount at the household level. For some items, this calculation was relatively easy (e.g., when there were stable income items, such as Social Security); for others, the calculation was more complicated because it had to be based on assumptions made by the tenant, project management, and KRA staff at the time of the (re)certification about the correct amount of income anticipated for the next 12 months.

The database initially consisted of five separate files that contained the information collected from the 50058/50059 forms, the A and V forms, the household questionnaire, and the release forms. For the calculation of rent error, the final analysis file contained income and expense/allowance data aggregated at the household level in annual amounts. Rent data are in monthly amounts. Separate files were created for the recertification and current month data and for the analysis of issues such as verification, internal 50058/50059 errors, and occupancy standards.

E. HUD Rent Formulae

HUD specifies the formula for determining tenant rents for each of its programs. For all programs included in this study, with the exception of the Section 236 and Section 8 voucher programs, a household's rent is the greater amount produced by one of the following two calculations:

- 30 percent of a household's adjusted annual income, which is the total of all household members' earned and unearned income, less allowances for elderly households and for household dependents, and deductions for handicapped, medical, and child care expenses.
- 10 percent of a household's gross annual income with no allowances or expense deductions.

For Section 236 households, the household's rent is the greatest of one of the following three calculations:

- 30 percent of the household's monthly adjusted income (minus the utility allowance, if the household has one).
- The basic rent.
- 25 percent of the monthly adjusted income, as described above (this only applies to households with utility allowances), but not more than the market rent.

In the voucher program, the household's rent is the greater amount resulting from one of the following two calculations:

- The rent to the owner plus the utility allowance minus the housing assistance payment (HAP) to the owner.
- 10 percent of the household's gross income.

This calculation is divided by 12 to obtain the household's monthly amount of rent.

These are the formulae that PHAs/owners should use in determining tenant rent and the formulae KRA used in determining if tenant rents were calculated correctly.

F. Calculation of Rent Error

The monthly rents KRA used in determining the national estimates of error are as follows:

- Actual Rent: The rent indicated on the 50058/50059 forms (items 36 and 50, respectively) or, if this item was missing, the rent obtained from the rent roll.
- Quality Control (QC) Rent: The rent calculated by KRA using the information reported by the household and verified, if possible.

These rents are described below.

Rent error was determined by comparing the QC Rent to the Actual Rent (i.e., the Actual Rent minus the QC Rent). A discrepancy of \$5 or less between the Actual and QC Rent was not considered to

be an error. For a separate analysis, a rent calculated solely on the information contained on the 50058/50059 forms was used to determine if errors could be identified using only information contained on the 50058/50059 forms.

G. Actual Tenant Rent

The 50058/50059 forms contain the monthly rent paid by the tenant (the Total Tenant Payment). This amount was used in the analysis as the Actual Rent. Because this item was sometimes missing on the 50058/50059 form, the projects' rent roll data were also collected. The rent roll amount was used as the Actual Rent in the calculation of rent error if a 50058/50059 form was not available, or the Total Tenant Payment was missing from that form.

No HUD requirement exists for public housing tenants to report income changes occurring between (re)certifications. Therefore, for these households, only the rent amount determined at the last annual (re)certification was examined, unless the housing project completed an interim recertification. For all other residents (who are required to report most interim changes in household income), two rents were examined: the rent as of the recertification month and the rent as of the current month. Exhibit 1 below displays which households required more than one rent calculation is presented below.

Exhibit 1
Rent Calculations Required for Household Types

Type of Rent Calculation	Applicable Households		
Recertification Month Calculation	All households.		
Current Month Calculation	Households with a change in circumstances, if HUD regulations require an interim reexamination (i.e., all but public housing households), and all households for which an interim was conducted.		
No Current Month Calculation	Household for which the recertification month is the same as or later than the "current" month; households that had changes in circumstances that do not require an interim recertification; all public housing households (if no interim was conducted).		

H. Quality Control Rent

KRA researchers calculated a Quality Control Rent (QC Rent) using the income and expense information obtained from the household interview for the recertification month. If appropriate, a QC Rent was also calculated for the current month. Income and expense information was verified when necessary. When determining which data to use in the QC calculation, every effort was made to use data that would have been available to the PHA/owner. For example, when two verifications from the same source of income or expense were available, KRA researchers used the verification that came from the project files rather than the one received directly from a third party.

Several income and expense items required specific guidelines for the QC Rent calculation. The following guidelines were used.

• Assets:

- Cash on hand was not used in the rent calculation.
- The cash value of life insurance policies was not used in rent calculations.

Earned Income:

- Employment income based on hourly or daily rates was calculated assuming full-time (40 hours per week or 5 days per week, respectively) if no other frequency was provided. However, a hard copy record of all such cases was reviewed to determine if interviewer notes clarified the correct frequency and/or amount of income. Adjustments were made in accordance with the available information.

• Benefits:

- No lump-sum benefits were used in the rent calculation.
- Social Security disability, Social Security retirement, and Social Security survivor benefits were considered together as one source of income: Social Security benefits. Hard copy records of cases with more than one Social Security benefit of the same amount were manually checked to ensure that the same income was not counted twice.
- One-time contributions received by the household of less than \$500 were not included as income in calculating rent.
- Educational scholarships were not used in calculating rent.

Expenses:

- All unanticipated nonroutine medical expenses (i.e., one-time expenses that could not have been anticipated at recertification) were excluded in the calculation.

In addition, the following special procedures were followed when appropriate:

• If the household questionnaire indicated the tenant had a particular type of an income or expense, but the dollar amount of that income or expense was missing on the questionnaire, the value from the Form 50058/50059 was used in the rent calculation. For example, if the tenant reported receiving a veteran's pension, but couldn't remember the amount of the pension, and there was no verification of it, then the pension amount from the 50058/50059 was used in the QC Rent calculation. However, if the tenant had other pension income such as Social Security, the pension amount on the 50058/50059 was used only if it was greater than the value of the pension income determined by the QC calculation. The rationale behind this rule was

that, in these situations, the 50058/50059 provided the only dollar value for this type of income. In cases where the household had multiple sources of income of the same type, it was necessary to ensure that the same income was not counted twice. Therefore, the dollar value for this type of income was never allowed to exceed the amount on the 50058/50059 form.

- For the Section 8 voucher program, applicable voucher standard, gross rent, housing assistance payment, and utility allowance amounts from the 50058 were used in the QC Rent calculation.
- For Section 236, basic rent and utility allowance amounts from the 50059 were used in the QC Rent calculation. Market rent amounts were obtained by the data collectors.
- For Section 8 Households (other than Voucher), the calculated QC Rent was "capped" by the Gross Rent.
- For public housing households, rent cap information was obtained from HUD.
- For cases with no form 50058/50059 or where the Total Tenant Payment (Actual Rent) was not recorded on the 50058/50059, the rent roll amount was used as the Actual Rent.

I. HUD Regulations Affecting the Analysis

Several HUD regulations affected the data collection methodology and subsequent analysis. HUD regulations for the programs included in this study are contained in *Standards for Determining Error*.⁶

Anticipated Income. The amount of rent a household will pay is based on anticipated household income and deductions for the 12 months following (re)certification. For households with a stable income, such as Social Security or steady employment, determining annual income for the next 12 months is not difficult. However, many assisted households have members who are seasonally employed or who move in and out of the household, changing the total household income. Additionally, certain expenses such as medical expenses (for elderly households) and child care costs may be very difficult to anticipate. Determining whether such income and expense amounts were figured correctly at the time of recertification is very difficult because unanticipated changes in circumstances may occur.

Verification. HUD regulations require that the information supplied by residents at (re)certification be verified by third parties (e.g., employers, the Social Security Administration, banks, doctors). Data collectors obtained release forms from the households when evidence of verification was not present in the resident's file and then requested verification from the appropriate third parties. However, some third parties did not respond, others returned information for incorrect time periods, and other

⁶An unpublished Macro report to HUD dated May 7, 1992.

problems were encountered in obtaining the correct verification. Follow-up requests for missing verification were not made in all cases. In calculating the rents listed above, codes were assigned indicating which rents were based on verified information and those for which the income/expense information was only partially or not verified.

KRA, in consultation with HUD, established a set of verification rules to determine whether an item was verified. Verifications from the V forms and the release forms were used only if they satisfied the "Date Rule" presented in Appendix A. Another set of rules was used to match each item used in the rent calculation to the verification. These rules also appear in Appendix A.

HUD Regulations for Different Housing Programs. HUD gives PHAs considerable latitude in setting the regulations for their public housing programs, offering guidelines rather than specific rules in many areas. However, the Section 8 and 236 programs have more specific requirements. Of particular importance is the difference in requirements for households to report changes in income and the PHAs/owners to act on such changes (i.e., redetermine the household's rent).

All programs included in this study require that households report any change in household composition. However, PHAs may set their own requirements about whether households must report a change in income. In contrast, under most circumstances, households in the Section 8 and 236 programs are required to report changes in income (CFR Title 24, 882.118 and 236.80) and usually the PHA/owner must conduct an interim reexamination.

These differences mean that certain types of errors reported for some programs are not applicable to others (primarily public housing programs). Therefore, the results presented in the text of this report focus on the (re)certification month Actual Rent, because (re)certification requirements are generally the same across programs included in this study. However, Appendix D contains tables presenting results from the current month analysis as well as those from the recertification month analysis.

III. Study Objectives

This section presents the nine study objectives and a brief description of the methodology used to meet those objectives.⁷

Objective 1: Identify the various types of errors and error rates.

This study examined errors by type and source.

Source of Error. This report defines "source" as the type of income, asset, expense, or allowance that caused (or contributed to) errors. KRA identified source errors using the 10 income and expense components found on the 50058/50059 forms for calculating rent. The five income components are employment income, Social Security and pensions, public assistance, other income, and asset income. The five expense/allowance components are elderly allowance, dependent allowance, medical expenses, child care expenses, and handicapped expenses. This report discusses both case and dollar error according to these categories.

Type of Error. Researchers identified five types of errors: calculation errors, transcription errors, misreporting of income sources or amounts, incorrect use of allowances, and failure to conduct a recertification in a timely manner. Transcription errors and failure to conduct a recertification in a timely manner are procedural errors that may or may not result in a payment error. Misreporting of income sources or amounts, calculation errors, and incorrect use of allowances will usually result in payment error.

Objective 2: Identify the dollar costs of the various types of errors.

Three different types of dollar error estimates were calculated. Dollars of error were defined as the difference between the QC Rent (i.e., the amount calculated by KRA based on verified income and expenses) and Actual Tenant Rent for a given month. For households who were ineligible when initially certified, the QC Rent is the amount of rent in the absence of any subsidy; the underpayment is this amount minus the Actual Tenant Payment.⁸

A dollar amount of overpayment and underpayment was calculated for each identified error; however, some of these errors were overlapping or offsetting. (For example, earned income may have been underreported while—perhaps because of an calculation error—Supplemental Security Income may have been overstated). The net different could be zero, or a positive or negative number. Therefore, three measures were used to aggregate and report errors.

⁷See Analysis Plan, an unpublished KRA report to HUD, dated November 18, 1994, for a more detailed description of the methodology.

⁸As an operational matter, for public housing tenants, the underpayment due to ineligibility is defined as the Section 8 Existing Fair Market Rent or any applicable HUD-approved ceiling rent, whichever is lower, minus the actual tenant payment.

- Rent error—The difference between the *monthly* Actual Rent and the *monthly* QC Rental (i.e., Actual Rent minus QC Rent). Rent was considered in error if the monthly QC Rent and Actual Rent differed by more than five dollars.
- Total dollars in error—The absolute sum (i.e., the sum of the positive and negative amounts, ignoring the plus or minus signs) of all individual income and expense component errors. These errors are combined to provide an overall Total Dollars in Error and are presented as *annual* amounts.
- Largest dollar error—The *annual* dollar amount of error for the income or expense components with the largest error.

The first measure of error, rent error, is used to estimate the national rent error rate. Tenant overpayments and underpayments of rent can be measured separately or combined arithmetically to produce a net rent error (Actual Rent minus QC Rent) or they can be combined absolutely to produce a gross rent error (the sum of under- and overpayments ignoring the plus and minus signs). The rent error rate is determined by dividing the sum of the dollar amount of gross rent error by the sum of the QC Rents. Note that rent error is reported on a monthly basis.

The second, Total Dollars in Error, is useful in analyzing income and expense components in error. Note that the total dollars in error are *annual* figures.

The third measure, Largest Dollar Error, identifies the rent component contributing the most to the error in the household's rent. It is a useful diagnostic tool in identifying the major sources of error so that program improvements can be targeted to the areas contributing the most to error.

Objective 3: Estimate the national-level costs for total error and major error types.

Analysis of the sample data includes determining the National Error Rate, the numbers and proportions of cases found to be in error, and the dollar amount of error and the proportion of total dollars found to be in error. Sample data were weighted to provide national estimates.

Objective 4: Determine the relationship between errors detectable using the HUD 50058 and HUD 50059 forms and total errors.

An analysis was conducted to determine whether the errors that were identified using only information contained on the 50058/50059 forms were representative of the total errors. This analysis was conducted by first identifying errors that could be determined by only using data contained on the 50058/50059 form and then comparing the calculation errors and consistency errors with the rent errors identified by QC.

Objective 5: Determine whether error rates and error costs have statistically significant differences from program to program.

In addition to national estimates of the number of cases and dollars of rent error, case and dollar error rates for projects operated by PHAs were compared to those operated by owners. Within each of these program administration types, KRA analysts looked at specific types of projects. The projects are categorized as follows:

- HA-Administered Projects⁹
 - Public and Indian housing
 - Section 8—Certificate
 - Section 8—Voucher
- Owner-Administered Projects
 - Section 236
 - Section 8 New Construction and Substantial Rehabilitation
 - Section 8 Loan Management and Property Disposition

Objective 6: Determine the extent to which households are overhoused relative to HUD's occupancy standards.

This objective addresses whether households reside in units with the correct number of bedrooms. HUD standards specifying the appropriate size unit for PHA Section 8 households are shown in Exhibit 2 below.

Exhibit 2
PHA Section 8 Unit Size Standards

	Number of Persons in Household		
Number of Bedrooms	Minimum	Maximum	
0	1	1	
1	1	2	
2	2	4	
3	4	6	
4	6	8	
5	8	10	

⁹The sample contained 14 households in Moderate Rehabilitation housing projects. This sample was considered inadequate for a separate analysis.

For owner-administered programs, the rules are not based solely on household size and allow greater interpretation on the part of the project staff. In addition, both PHA-administered and owner-administered programs allow exceptions to these rules. In this analysis, KRA used the PHA standards shown in the above table. Households in owner-administered projects who did not pass the PHA rules were tested against the more flexible owner-administered rules as well.

Objective 7: Determine the extent to which errors are concentrated in projects and programs.

Further analysis was conducted to determine whether certain projects were more error-prone than others. KRA identified projects which had a larger number of cases with errors to determine whether these errors were concentrated in certain projects.

Objective 8: Estimate the percentage of newly certified tenants who were incorrectly determined eligible for program admission.

Newly certified households were reviewed to determine whether they met the eligibility requirements. Three criteria are reviewed at initial certification that are not a part of the recertification process: definition of family, single-person households, and low and very low income limits. The definition of family is determined by the PHA or owner, except in the Section 236 program. Therefore, for Section 236 households, researchers were able to check all three eligibility requirements. Because this study identified only those errors that resulted from not following HUD regulations, for other programs KRA determined only whether new admissions met the single-person and low and very low income limit requirements.

Objective 9: Estimate the total positive and negative errors in terms of HUD subsidies.

Proper payments are those in which the Actual Rent equals the QC Rent (i.e., there is no dollar error in the tenant payment). Errors can be either overpayments (Actual Rent greater than QC Rent) or tenant underpayments (Actual Rent less than QC Rent). Overpayment error rates were calculated by dividing the total amount of overpayment by the total Actual Rent; underpayment error rates were calculated similarly by dividing the total amount of underpayments by the total Actual Rent.

IV. Findings

Analyses were conducted using weighted data for the sample of 2,514 cases. (Appendix B presents the procedure used in weighting the data.) There was insufficient information on 93 of these cases to determine either the amount of error or the source of error. Appendix C shows the distribution of cases available for each type of analysis, for both the sample and the weighted data.

When appropriate, data are presented by program type with subtotals for the following PHA-administered and owner-administered programs:

- PHA-Administered
 - Public and Indian Housing
 - Section 8 Certificates
 - Section 8 Vouchers
- Owner-Administered
 - Section 8 Substantial Rehabilitation/New Construction
 - Section 8 Loan Management/Property Disposition
 - Section 236

Each of the major study findings, the reasons for the errors, and other background information concerning these errors are discussed below. This discussion is divided into four parts: the errors in the rent amount based on the QC data, the errors found on the 50058/50059 forms, errors by project, and occupancy standards.

Data supporting the discussion are presented in tables located in Appendix D. The chart at the beginning of Appendix D presents each of the objectives and the tables that include data responding to those objectives. All references to tables in this report are to the recertification month tables in Appendix D, unless otherwise indicated.

Thirty-one of the cases had no 50058/50059 form or no Total Tenant Payment (Actual Rent) on the form, as well as no rent roll data. There were also 11 cases where the QC Rent could not be calculated because the 50058/59 was missing the Gross Rent, and three cases where the QC Rent could not be calculated because the Welfare Rent was missing. Therefore, most tables present data for 2,469 cases. Additionally, tables presenting total error, largest error, or source of error include only 2,431 cases because there are 83 cases with no 50058/50059 form. For these 83 cases, the individual rent components cannot be analyzed and the source of error cannot be determined.

A. Rent Error

Overview. Rent errors were identified by comparing the QC Rent (calculated by KRA using the household questionnaire and verification data) with the Actual Rent (the Total Tenant Payment from the 50058/50059 or rent roll if no 50058/50059 was available). As noted above, a case was considered to be correct (proper payment) if the QC Rent and the Actual Rent matched within \$5. The \$5 variance was chosen to allow for rounding errors; this is also the amount of variance allowed in Aid To Families With Dependent Children (AFDC) QC reviews. All tables included in this report present households whose Actual and QC Rents matched within \$5 as proper payments, except for the supplemental tables (designated by the letter "S") which are based on exact matches between these two rents.

Definitions of Rent Errors. Dollar error can be determined by comparing what the household should have paid to what it was paying, or by identifying the percent of the Federal subsidy that was paid in error. In this study, error was determined by the first method. No calculations were made of the amount of the subsidy paid in error, nor is the error rate presented as a percentage of the Federal subsidy. However, as a general rule, the Federal operating subsidy for Section 8 and public housing programs is approximately three times what the tenant pays. The rent errors presented throughout this report were calculated in the following manner:

- Rent Error was calculated for individual cases by subtracting the QC Rent from the Actual Rent. A negative number indicates an underpayment, meaning the household paid less than it should have paid, and that HUD's contribution was higher than it should have been. A positive number indicates a household overpayment, meaning HUD's contribution was less than it should have been.
- Gross Rent Error is the absolute value (i.e., the sum of the absolute value of positive and negative Rent Error) of the Dollar Rent Error for the sample as a whole or a specified group of cases. The dollar amounts presented in the tables are Gross Rent Error values, unless otherwise indicated.
- Net Rent Error is the arithmetic value (i.e., the sum of the negative and positive values of over- and underpayments) of the rent error.
- Error Rate is calculated by dividing the sum of the gross rent error by the sum of the QC Rent, for the entire sample or a specified group of cases.

Verification. As indicated above, although an effort was made to verify all income and expense components involved in the calculation of rent, verification was not obtained for all items because of time and budget constraints. Table 1 presents, by rent component, the number of households for which the income or expense component was not verified, partially verified, or fully verified. The table indicates that expenses were verified less often than most of the income components. Pensions and public assistance income were the sources of income that were verified most often, with a verification rate of 72 percent and 73 percent, respectively.

Rent Error Findings. Table 2 presents the Actual and QC Rents and the gross rent errors by program. Table 3 presents the breakdown of cases by underpayment, proper payment, and overpayment for each program type.¹¹ These tables indicate that at (re)certification, the rent was calculated correctly (within \$5) in nearly half of the cases (47 percent); approximately one-third (34 percent) matched exactly. The percentage of correct cases for owner-administered projects was about the same as that for PHA-administered projects (49 and 47 percent, respectively). The percent of households with Actual and QC Rents matching within \$5 and those matching exactly are summarized in Exhibit 3 below.

Exhibit 3
Percent of Households With Proper Payments

Administration Type	Within \$5	Matched Exactly
PHA Administered	47%	34%
Owner Administered	49%	34%
Total	47%	34%

Source: Table 3

Exhibit 4 presents the percent of cases in error and the average dollar amount in error and error rate by program. The data indicate that 53 percent of the cases include a rent error greater than \$5. The average dollars in error, calculated by dividing the sum of the dollar amount of gross rent error (i.e., the absolute sum of the under- and overpayments) by the total number of cases is \$29. The error rate, calculated by dividing the sum of the dollar amount of gross rent error by the sum of the dollar amount of the QC Rent, is 16 percent.

Exhibit 4

Rent Error: Percent of Cases, Average Dollars in Error, and Error Rate

Administration Type	Percent of Cases in Error	Average Dollars in Error	Gross Dollar Error Rate
PHA Administered	53%	\$30	17%
Owner Administered	51%	\$28	15%
Total	53%	\$29	16%

Source: Tables 2 and 3

Twenty-seven percent of all tenants paid at least \$5 less than they should have. For these cases, the average monthly payment was \$61 less than it should be and resulted in approximately \$788 million per year in excess subsidy payments. Twenty-six percent of all tenants paid at least \$5 more than they should have. For these cases, the average monthly payment was \$49 more than it should be and

¹¹Table 3a(S) presents the same information for cases where the QC Rent and Actual Rent matched exactly (instead of being within \$5).

resulted in approximately \$603 million per year in payments that should have been covered by Federal subsidies. In the remainder of this report, all underpayment and overpayment dollar amounts are calculated for the cases as a whole. Therefore, the underpayment and overpayment average dollar figures are \$16 and \$13 respectively.

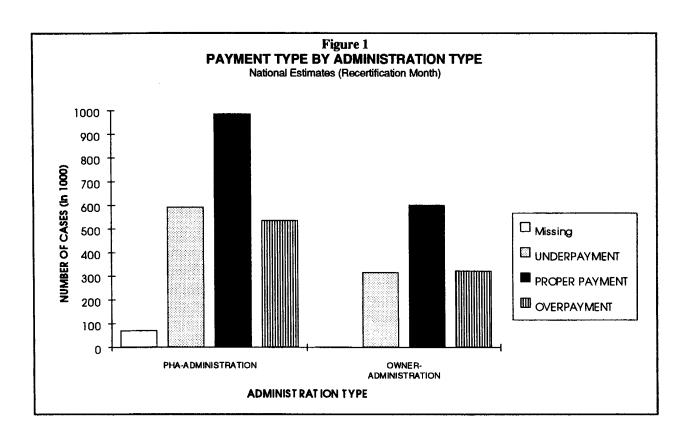
Exhibit 5 presents the percent of cases and average dollar amount¹² for the cases in error and for all cases, when errors of \$5 or less are not counted. Figures 1 and 2 graphically present the number of cases with underpayments, proper payments, and overpayments, first by administration type, then by program type.

Exhibit 5
Percent of Cases and Average Monthly Dollar Amount of Error by Payment Type

	Underpayments			Overpayments		
Administration Type	% of Cases	Average \$ Amt.			Average \$ Amt.	
		For Under- payment Cases	For all Cases	% of Cases	For Over- payment Cases	For all Cases
PHA Administered	28	\$61	\$17	25	\$49	\$12
Owner Administered	25	\$61	\$15	26	\$49	\$13
Total	27	\$61	\$16	26	\$49	\$13

Source: Tables 3 and 4

¹²The average dollar amount of error is always calculated using the total number of cases (or the total number of cases for the appropriate subgroup) as the denominator. Therefore, the average dollar amount of error for all cases is the same as the sum of the average dollar amount of error for underpayments and the average dollar amount of error for overpayments.



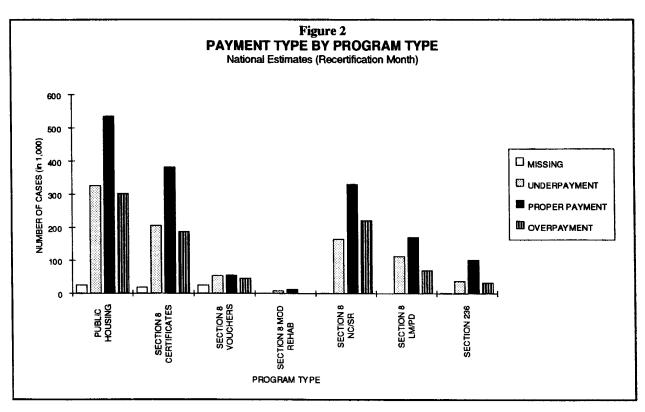


Exhibit 6 presents the gross and net average dollars in error and the associated standard error. To obtain the gross and net rent error, the dollar amount of overpayments is added to the dollar amount of the underpayments, first using the absolute values, and then the arithmetic values. The average net dollar error is -\$4 (indicating a tenant underpayment); the average gross dollar error is \$29. The standard errors associated with the error estimates indicate that at the 95 percent confidence level, the average gross and net errors are significant even when allowing for sampling error. However, the average errors (both gross and net) are not significantly different between PHA and owner-administered units.

Exhibit 6
Gross and Net Rent Error (Monthly)

	Gross Re	ent Error	Net Rent Error		
Administration Type	Average \$ in Error	Std. Err of Mean	Average \$ in Error	Std. Err of Mean	
PHA Administered	\$30	1.13	-\$5	1.30	
Owner Administered	\$28	1.52	-\$3	1.72	
Total	\$29	.91	-\$4	1.04	

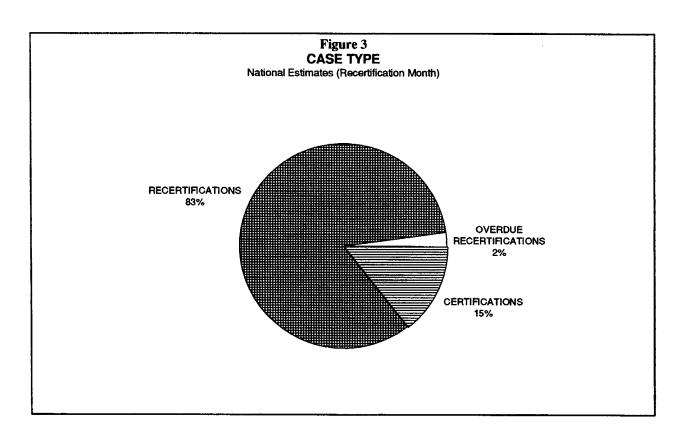
Source: Table 5

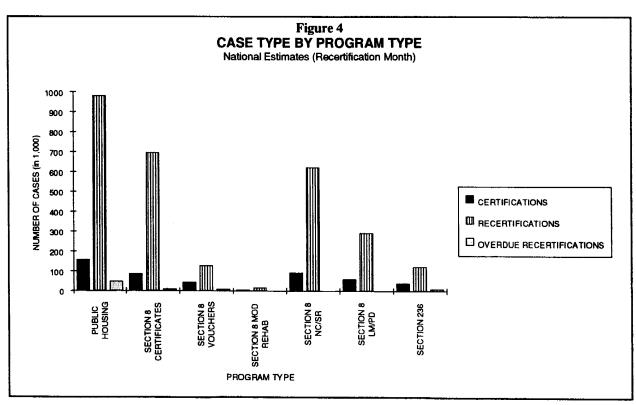
Certifications/Recertifications. The sample cases included both recertifications and certifications. Certifications were analyzed to determine if these cases were eligible for HUD housing assistance. A separate analysis was also conducted for overdue recertifications. Table 6 shows the breakdown of the number and percent of cases of certifications, recertifications not overdue, and recertifications overdue, by program type. The data indicate that 14 percent of the cases were new certifications and only 2 percent of the cases were overdue recertifications. These findings are summarized in Exhibit 7. Figures 3 and 4 present this data graphically, first by case type, then by program type.

Exhibit 7
Certifications And Recertifications

Administration Type	Certifications	Nonoverdue Recertifications	Overdue Recertifications
PHA Administered	14%	83%	3%
Owner Administered	15%	84%	1%
Total	14%	84%	2%

Source: Table 6





Certifications. The analysis of the newly certified cases found very few households certified in error. Three initial certification criteria were reviewed: the definition of family (for Section 236 cases only); admission of single-person households, and low and very low income limits. The analysis found a small percent of error for each of these criteria. Because there were very few certification cases in the sample, and because the eligibility requirements are subject to exceptions, no conclusions can be drawn regarding the number of households admitted in error.

The analysis of Section 236 certifications to determine if the definition of family was implemented correctly found a small number of cases where an unrelated adult was living in the household. However, in the majority of these cases, the unrelated adult could have been a common-law spouse. Data to clarify the relationship of unrelated adults were not collected.

Analysis of new admissions for single persons found only a few cases where the person was not elderly, disabled/handicapped, displaced, or pregnant, and where there was nothing in the file to indicate that an exception was obtained from HUD. However, because the HUD regulations allow for exceptions to the single-person admission standards, and no data were collected regarding these exceptions, the analysis cannot conclude that the admissions were in error.

The analysis of whether the household met the low or very low income standards again found very few cases in error. All of the households that appeared not to meet this requirement included a household member who had irregular earned income paid on an hourly basis. Therefore, it is possible that based on the information provided by the tenant at the time of certification the household met the income standards.

Underpayments and Overpayments for Certifications, Recertifications, and Overdue Recertifications. Table 7 presents a summary of the cases with overpayments and underpayments by the type of case—certification, nonoverdue recertifications, and overdue recertifications. This table indicates that the underpayment and overpayment error rate for certifications, and nonoverdue recertifications is about the same. However, both the under- and overpayment error rate for overdue recertifications is about twice as high. When recertifications are not conducted on a timely basis, changes in the tenant's situation are not acted upon. Apparently, tenants are as unlikely to report decreases in income as they are increases in income. These findings are summarized in Exhibit 8.

Exhibit 8
Average Monthly Dollar Amounts for Underpayments and Overpayments

Administration Type	Underpayment Average \$ Amount	Overpayment Average \$ Amount
Certifications	\$15	\$12
Nonoverdue Recertifications	\$16	\$13
Overdue Recertifications	\$30	\$25
Total	\$16	\$13

Source: Table 7

Sources of Error. In addition to identifying the number of cases in error and the associated dollars in error, analysis was conducted to determine which income and expense components contributed the most to error. It should be noted that the component dollar amounts are *annual* income and expense dollars, rather than *monthly* dollar figures used in all the tables presenting rent error data. Table 8 presents each income and expense component included in the rent calculation and the number of households where this component contributes the most to the error. The table indicates that medical expenses¹³ and earned income cause the largest dollar error in the highest percentage of cases (22 and 20 percent respectively). However, the average dollar amount associated with the medical allowance is \$1,957 while earned income has an average dollar error of \$4,896. These data mean that, even though medical expenses or earned income are the largest dollar error in about the same percentage of cases, error in reported earned income has considerably more impact on the dollar amount of rent error.¹⁴ These findings are summarized in Exhibit 9.

Exhibit 9

Rent Components Responsible for the Largest Dollar Error

(listed by amount of dollar error)

(listed by amount of donar error)						
Rent Component	% of Cases in Error	Average Dollar Amount for Cases in Error				
Earned Income	20%	\$4,896				
Pensions	15%	\$3,653				
Other Income	14%	\$2,865				
Public Assistance	12%	\$2,831				
Child Care Allowance	3%	\$2,058				
Medical Allowance	22%	\$1,957				
Asset Income	5%	\$1,864				
Dependent Allowance	4%	\$ 618				
Handicapped Allowance	<1%	\$ 483				
Elderly Allowance	2%	\$ 400				

Source: Table 8

¹³ Medical expenses are probably the most difficult dollar amount to anticipate for 12 months into the future. Therefore, it is not surprising that data collected during the survey differ from those provided during recertification.

The high dollar error rate associated with earned income may be due to the difficulty in projecting income for households with unstable jobs or when people are paid based on the number of hours worked.

Total and Largest Dollar Error. Table 9 presents the dollar amounts associated with the total dollars in error (the absolute sum of the amounts of errors in all rent components) and the largest dollars in error (the largest error for each case attributable to a specific source), by program type. Both the average amount of the total dollars in error and the average amount of the largest dollar error are greater for PHA-administered projects than for owner-administered projects. These findings are summarized in Exhibit 10.

Exhibit 10
Total and Largest Dollars in Error

Administration Type	Average Total Dollars in Error	Average Largest Dollars in Error				
PHA Administered	\$4,364	\$3,018				
Owner Administered	\$2,984	\$2,556				
Total	\$3,849	\$2,845				

Source: Table 9

Table 12 summarizes all rent component errors by type of payment (underpayment, proper payment, or overpayment) and by administration type. This table presents for each type of payment all cases that have an error in any of the 10 income and expense/allowance rent components. In this table, having an error in more than one rent component is possible. In some cases, no errors exist in any of the rent components. When this occurs in underpayment and overpayment cases, the error is in the calculation of the Actual Rent (Total Tenant Payment) after the household's adjusted annual income is determined, rather than in an individual rent component.

Comparison of Recertification Month and Current Month. As indicated above, data were collected for two points in time. The purpose of collecting data for the current month as well as the recertification month was to determine whether there was a difference in the error rate during those two time periods. The current month data were expected to reflect more errors because, in addition to errors made during the last (re)certification process, other errors may be due to changes in household circumstances occurring after the last (re)certification. The data confirmed this expectation.

Exhibit 11 presents the major findings for the two periods of time. This exhibit indicates that, although the gross dollar error rate was almost the same, the average dollar amount in error in the current month rent was \$4 higher than that in the recertification month. This difference was primarily due to an increase in the percentage of underpayments. This finding is consistent with the prediction that the number of errors would increase because of changes in the tenant's situation that were not reported to (or were not acted upon by) the project staff.

Exhibit 11 Comparison of Errors Found in the Recertification Month and Current Month

Error Issue	Recertification Month	Current Month
Rent Error (Monthly):		
Percentage of cases with:		
Ünderpayment	27%	30%
Proper Payment	47%	44%
Overpayment	26%	26%
Underpayment—		
Average Dollar Amount	\$16	\$20
Overpayment—	\$13	\$13
Average Dollar Amount	·	—
Average Dollar Amount in Error	\$29	\$32
Net Rent Error—	-\$4	-\$7
Average Dollar Amount	Ť.	Ψ'
Gross Dollar Error Rate	16%	18%
Income and Expense/Allowance Co	omponents (Annual):	
Largest Dollar Error (cases)		
Earned Income	20%	22%
Pensions	15%	15%
Public	12%	12%
Assistanc	14%	13%
е	5%	5%
Other Income	4%	5%
Asset	2%	2%
Income	3%	3%
Dependent Allowance	<1%	<1%
Elderly Allowance	22%	20%
Child Care Allowance		. •
Handicapped Allowance		
Medical Allowance		
Total Dollar Error	\$3,849	\$4,145
(Average Dollar Amount)		
Largest Dollar Error	\$2,845	\$3,015
Average Dollar Amount)	· · · · · · · · · · · · · · · · · · ·	ΨΟ,ΟΙΟ

Allowances. Analysis was conducted of both elderly and dependent allowances¹⁵ to determine whether these allowances were being applied correctly. Table 11 presents the number of elderly/nonelderly households for which an elderly allowance was correctly or incorrectly applied. Elderly allowances were incorrectly used in 6 percent of the cases.

Table 11 also presents the number of households with and without dependents for which a dependent allowance was correctly or incorrectly applied. The dependent allowances were incorrect in 15 percent of the cases. In 3 percent of the cases, a dependent allowance was given to a household that did not have dependents. In the remainder of the cases in error (12 percent), either a dependent allowance was not given when it should have been, or the wrong allowance amount was given.

Case Examples. Further analysis was conducted to answer questions about households with little or no income and households whose rent payment was at least \$50 more or less than it should have been. Households which report very low or no income were especially suspect if the household rent calculation included a dependent allowance. The fact that there was a dependent in the household should indicate that the household was entitled to some type of benefit. Appendix E provides lists of the households that fall in these categories. Appendix F provides case studies for a sample of these cases.

B. 50058/50059 Errors

Analysis of the errors on the 50058/50059 form was conducted to determine whether the errors that can be identified using only the information on the 50058/50059 are representative of the total errors in the program. These analyses included the identification of calculation and consistency errors. An additional related analysis, which required using project file information not found on the 50058/50059 form, was conducted of the use of verification in calculating the Total Tenant Payment.

Calculation error was determined by using the information recorded on the 50058/50059 form (i.e., income amounts, expenses, and allowances) to calculate the rent amount. This calculation did not take into account whether dollar amounts were verified or whether the recertification was conducted on time. It simply determined whether, using the information on the 50058/50059 form, a correct rent was calculated. This analysis identified errors because of mistakes in arithmetic or in the incorrect use of the rent formula. Items that were not completed but should have been, were considered incorrect. This analysis did not include identifying cases where items were recorded in the wrong place on the 50058/50059 forms, although improper use of a field on the 50058/50059 can result in a calculation error. Table 12 presents the number of cases with 50058/50059 forms that contained calculation errors, by the rent component contributing to the error. Because of the limited amount of data available on the 50058 form, there were very few items on that form where calculation errors could be identified.

¹⁵Households with an elderly or handicapped/disabled head or spouse is entitled to one \$400 allowance (i.e., deduction from gross annual income) in calculating rent. Households are entitled to a \$480 allowance for each dependent (defined as children under 18, full-time students, and handicapped members other than the head or spouse).

¹⁶For example, some projects recorded the amount of the elderly allowance in the handicapped allowance box. Without a manual review, the rent calculation would be in error.

Consistency errors were identified by determining whether there was logical conformity between elements within the form. For instance, transaction type and assistance status must correspond. Elderly status information should be consistent with information provided about the age of the head of the household or spouse. The number of dependents should not exceed the number of household members. Because of the additional information provided on the 50059 form, there is greater opportunity for checking consistency on that form than on the 50058. Table 13 presents the number of cases that contain consistency errors on the 50058/50059 forms. Rather than listing each individual item that might have a consistency error, these data are summarized according to the subsections of the forms. Appendix G provides the data items by subsection that were included in this analysis.

Verification errors were identified by determining whether an item was verified and, if it was verified, whether the correct information was transferred to the 50058/50059 form. An error occurs when the verified amount obtained by the project is not recorded properly on the 50058/50059 forms (and, presumably, not used in the rent calculation). When determining whether the amount of the income or expense provided in the verification matched the amount used on the 50058/50059 form, a variance of \$100 was allowed to accommodate potential rounding errors when annualizing data. Table 14 presents the number of cases where verification was not obtained, where it was obtained but the verified amount does not match the amount used on the 50058/50059, and where verification was obtained and the verified amount matches the amount used on the 50058/50059. The table shows that the number of cases where verification was obtained varies greatly depending on the rent component. For example:

- Handicapped expenses were never verified.
- Other income was only verified 54 percent of the time.
- Asset income was verified 84 percent of the time.

Earned income, which is one of the main sources of error, was verified 63 percent of the time, but nearly half of that verification (29 percent) did not match the amount of earned income recorded on the 50058/50059 form. This discrepancy may be because many tenants have jobs where the number of hours they work varies from week to week. Therefore, determining the amount of earned income that should be anticipated for the next year is difficult and may vary depending on who is calculating the rent. These findings are summarized in Exhibit 12.

Exhibit 12
Verification of 50058/50059 Rent Components

vermeation of observations here components							
Rent Component	No Project Verification	Item Verified by Project	Verification Matched 50058/59				
Earned Income	37%	63%	34%				
Pensions	28%	72%	45%				
Public Assistance	22%	78%	52%				
Other Income	46%	54%	34%				
Asset Income	16%	84%	70%				
Dependent Allowance	43%	57%	57%				
Elderly Allowance	21%	79%	79%				
Child Care Allowance	32%	68%	47%				
Handicapped Allowance	100%	0	0				
Medical Allowance	21%	79%	37%				

Source: Table 14

Comparison of 50058/50059 Errors to QC Error. A comparison was made between the errors in the calculation of rent on the 50058/50059 forms and QC Rent errors. The purpose of this comparison was to determine if the errors identified using only the 50058/50059 data could predict the rent error that would be found in a quality control review. When using only the 50058/50059 data to calculate the Actual Rent, errors were found in 21 percent of the cases. The QC Rent error calculation found error in 47 percent of the cases. The cases were compared to determine if the same cases were similarly identified as correct or incorrect. Only 39 percent of the cases were identified as correct and 14 percent of the cases as incorrect by both calculations. Therefore, data from the 50058/50059 forms alone cannot accurately identify rent error. A matrix presenting a comparison of the findings from the QC review and the 50058/50059 calculation is found in Exhibit 13.

Exhibit 13
50058/59 Rent Calculation Error Compared to QC Rent Error

- Section of the sect					
Rent Calculation:	Correct	Incorrect			
Using Information on the 50058/50059 Form	79%	21%			
According to the QC Rent Calculation	47%	53%			
50058/50059 calculation and QC Rent calculation agree	39%	14%			

Cases with QC Rent error were examined to determine if verification that was not obtained or used incorrectly by the project staff was a predictor of error. Exhibit 14 presents the percentage of cases with QC Rent error for which verification was missing or used incorrectly by the project. Each error is presented by rent component. This exhibit shows that for many rent components, missing or incorrect use of verification can predict rent error. However, verification errors can only be identified using information obtained from the project files and not solely from the data contained on the 50058/50059 forms.

Exhibit 14

QC Error Cases With Missing or Incorrectly Used Verification

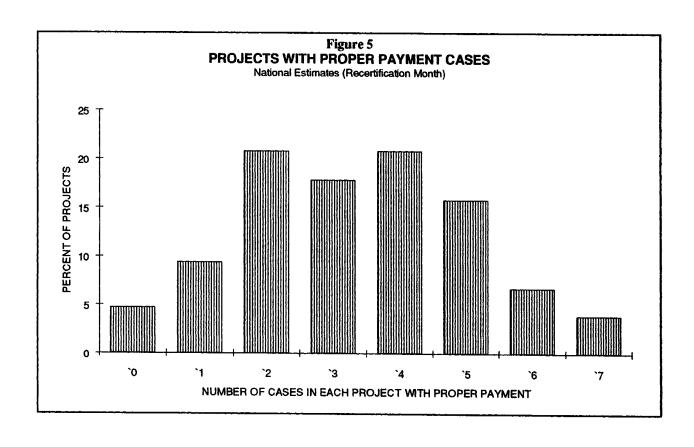
WC EI								
		50058	50059					
Rent Component	QC Error	QC Error Cases with Missing or Incorrectly Used Verification	QC Error	QC Error Cases with Missing or Incorrectly Used Verification				
Earned Income	15%	80%	14%	77%				
Pensions	23%	91%	17%	89%				
Public Assistance	22%	71%	10%	81%				
Other Income	15%	55%	11%	51%				
Asset Income	6%	72%	7%	80%				
Dependent Allowance	9%	70%	6%	49%				
Elderly Allowance	4%	46%	3%	26%				
Child Care Allowance	4%	46%	3%	45%				
Handicapped Allow.	1%	100%	<1%	n/a				
Medical Allowance	19%	70%	28%	75%				
No Error	30%		35%					

C. Comparison of Projects

Analysis was conducted to identify those projects that have the least and the greatest number of cases with rent errors. Overall, 47 percent of all households pay the correct amount of rent. In 46 percent of the projects, at least 47 percent of the cases were correct. A large percentage of the projects have a high error rate: 54 percent of the projects had between 3 and 5 households (out of a possible 7 households) that were paying the incorrect amount of rent. This indicates that error is random and not concentrated in a few projects. In 5 percent of the projects, no cases were correct. In 4 percent of the projects, all cases were correct. Exhibit 15 presents the percent of projects with the number of households that pay the correct amount of rent. Figure 5 presents this data graphically.

Exhibit 15
Percent of Projects by the Number of Households Paying Correct Rent

	Percent of Projects				
Number of Households Paying Correct Amount of Rent	PHA Administered	Owner Administered	All Cases		
0	5%	5%	5%		
1	12%	8%	10%		
2	20%	22%	21%		
3	16%	19%	18%		
4	24%	19%	20%		
5	17%	15%	16%		
6	3%	10%	7%		
7	3%	5%	4%		



D. Occupancy Standards

Analysis was conducted to determine whether households are assigned units with the correct number of bedrooms. Exhibit 15 presents the number of households, by bedroom size, that were residing in units with the correct number of bedrooms. It also reflects the number of households in units with too many and too few bedrooms by administration type. These findings are summarized in Exhibit 16. Exhibit 17 shows the number of bedrooms by number of persons for all cases. Exhibit 17a shows the same table without Section 8 Certificate, Voucher, and Moderate Rehabilitation units, which are subject to somewhat different occupancy rules. Exhibit 18 shows the number of bedrooms by number of persons for Public and Indian Housing. Exhibit 19 shows the pattern for Section 236 and for Section 8 New Construction, Substantial Rehabilitation, and Loan Management units. The shaded cells in these exhibits generally indicate incorrect unit assignments, although some households included in these cells may have special circumstances.

The data indicates that 10 percent of all households occupied a unit with too many or too few bedrooms, according to HUD occupancy standards. The most common error is for a one-person household to reside in a two-bedroom unit. Approximately 12 percent of all Public and Indian Housing tenants were over- or under-housed. Of these, 75 percent were over-housed. Approximately 6 percent of tenants with Section 8 and Section 236 project-based assistance were over- or under-housed. Of these, 72 percent were over-housed.

HUD staff have indicated that patterns of over- and underoccupancy have been found in their examination of housing from program data recently available. Such patterns do not appear to be due to changes in household size. Some program sponsors have consistent patterns of over- and underoccupancy.

Exhibit 16

Percent of Households in Units with The Correct Number of Bedrooms

Number of Bedrooms	Public and Indian Housing	Owner Administered	Total
0	97%	97%	96%
1	99%	99%	99%
2	76%	85%	81%
3	85%	92%	85%
4	67%	90%	88%
5	0%	100%	72%
All Units	88%	94%	90%

Exhibit 17
Frequency of Cases for All Households (Including Sec. 8 Existing)
By Number of Bedrooms and Number of Household Members
(in thousands)

Number of Bedrooms		Number of Household Members							
	1	2	3	4	5	6	7	8	9
	157	10	3						
1	1199	116	17	1					
2	130	528	330	112	28	6	2		
3	13	45	172	222	117	61	6	2	2
4	2	5	3	21	27	26	29	6	3
5	2	1	2		2	4	2	3	

Exhibit 17a
Frequency of Cases for All Except Sec. 8 Existing Households
By Number of Bedrooms and Number of Household Members
(in thousands)

Number of		Number of Household Members								
Bedrooms	1	2	3	4	5	6	7	8	9	
	132	4	1							
1	997	92	8	1						
2	108	324	186	71	23	6	2			
3	5	34	104	124	66	35	2	2	2	
4	2	2	3	15	20	13	16	6	3	
5	2	1	2		2	4	2	3		

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Exhibit 18
Frequency of Cases for Public and Indian Housing by
Number of Bedrooms by Number of Household Members
(in thousands)

				· tiioasai					
	Number of Household Members								
Number of Bedrooms	1	2	3	4	5	6	7	8	9
0	73	2							
1	411	39	4						
2	64	160	67	41	16	4	2		
3	5	26	59	73	39	21	1		2
4	2	2	3	13	14	6	12	6	3
5	2	1	9		2	2		3	

Exhibit 19
Frequency of Cases for Section 8 Project-based and Section 236 by
Number of Bedrooms by Number of Household Members
(in thousands)

	1			i tilousui					
		Number of Household Members							
Number of Bedrooms	11	2	3	4	5	6	7	8	9
0	59	2	1						
1	586	53	4	1					
2	44	163	120	30	7	2			
3		8	45	51	27	13	2	2	
4				2	5	7	4		
5						2			

V. Recommendations

A. Quality Control Review Issues

Conducting a study to produce national estimates of the errors occurring in the rent subsidy certification and recertification process is a major undertaking and requires the completion of many tasks. The following major tasks are part of this process:

- Establishing a uniform set of standards to follow when determining error.
- Constructing the sampling frame.
- Selecting the sample from which data should be collected.
- Obtaining project identification information from HUD field offices.
- Identifying the sources of information from whom data should be collected.
- Establishing the time period for data collection.
- Designing the data collection instruments.
- Hiring and training data collectors.
- Collecting the data.
- Editing the data.
- Constructing the analysis file.
- Calculating the QC (i.e., the correct) rent.
- Determining the error.

The Quality Control for Rental Assistance Subsidies Study conducted by Macro and the Assisted Housing Quality Control Study conducted by KRA were funded by HUD to obtain national estimates of error. While most financial assistance programs, such as AFDC, Food Stamps, and Medicaid, have been conducting quality control reviews of their programs for years, HUD is in the preliminary stages of developing a quality control system. Conducting a quality control review for HUD programs is more difficult than conducting reviews for other programs for two major reasons. First, most public welfare programs are administered at the State level. Quality control reviews are conducted by the State to identify the error rate, and Federal re-reviews are conducted to verify this error rate. Because HUD programs are not administered at the State level and there are hundreds of PHAs and owners

responsible for implementing the (re)certification process, no central or local organizations/agencies exist that could easily conduct quality control reviews. Therefore, the entire quality control process must be conducted at the Federal level.

Secondly, HUD housing subsidies are funded through many different sections of the Federal regulations, each of which has different rules regulating the (re)certification process and rent determination. Conducting quality control reviews for HUD programs therefore requires reviewers who are familiar with several sets of eligibility requirements, policy exceptions, and options. On the other hand, financial assistance programs outside of HUD usually follow one set of basic rules. While options are allowed under these programs, they almost always have an impact on the entire State. State quality control reviewers need to be familiar with only one set of requirements.

In addition to these basic issues that will affect all HUD quality control reviews, there were many project-specific issues that had an impact on the QC study conducted by KRA/Macro. The major ones are discussed below.

B. KRA/Macro Study Issues

The study conducted by Macro took considerably longer and cost considerably more than anticipated. There are two major ways to significantly reduce the costs associated with a similar study. First, KRA recommends using the program regulations and standards compiled by Macro and the project sampling frame created for the Macro data collection. Relatively minor updating would be necessary to account for any changes in the regulations or new or terminated projects. Second, eliminating the delays encountered in the Macro study process would significantly reduce costs. Extremely long delays occurred in getting HUD approval for the survey design and instruments. The Macro study, scheduled to be a 2-1/2 year study (which was a reasonable timetable), lasted 6 years, from October 1987 through the summer of 1993 and did not include the analysis. Delays of this magnitude cause significant increases in cost. HUD's timely response to contract deliverables and decisions concerning sample size will reduce costs significantly.

In addition, the Macro statement of work included objectives that were not critical to determining the national estimate of error in rent. The primary objective of the KRA/Macro studies was to provide HUD with nationally representative information about the extent, severity, cost, and sources of errors associated with the (re)certification and rent calculation process applicable to HUD-assisted renter households. However, the Macro statement of work also required identifying project characteristics related to error rate and determining the effect of potential changes in HUD regulations on the amount of tenant rent. These additional objectives required collecting detailed information on a large number of data items for more than one period of time. This required that data collectors be knowledgeable about a large number of HUD regulations to determine whether they had collected all the pertinent information required to meet all study objectives.

¹⁷It should be noted that of the \$4.3 million cost of the Macro contract (HC-15170), \$1.3 million was spent on a quality control-related, but not survey-related, task. This amount would not be incurred in a followup study.

The hiring and training of data collectors was also complicated by the scope of the study. Collecting data for quality control requires staff experienced in both data collection procedures and program (in this case HUD) requirements. Most quality control reviewers for the major financial assistance programs (AFDC, Food Stamps, and Medicaid) are full-time staff who have previous program experience. As a one-time effort, the HUD quality control study required temporary contractor staff who had to be trained in HUD policies and procedures, as well as the data collection methodology used for a quality control review.¹⁸

C. Required Components of a Follow-up Study

As noted above, there are many components of a quality control study. These components may be designed differently to achieve the objectives of the study. However, there are two basic requirements of any quality control study that must be included in the study design. First, the data collected must show the *amount of rent the tenant is actually paying*. This is the amount calculated using the standard HUD formula, without any adjustments for prior over- or underpayments, fines, maintenance fees, and the like. This information is only available from project files. Therefore, a file review is required.

Second, the data collected must include all elements necessary to calculate the *amount of rent the tenant should be paying*. For the HUD formula, this includes income, certain expense items for certain households, age of household members, and several other household characteristics. There are three sources of these data, as follows:

- Project files—These data are available from project files if the (re)certification has been conducted correctly and if all relevant information is maintained in the file. Relevant information includes all sources of income and expenses and timely verification of these amounts.
- Household interview—Because many project files are not complete or the
 project did not collect all the required information during (re)certification, a
 household interview is needed to increase the likelihood of obtaining all relevant
 information.
- Third-party verification—The accuracy of the data, whether obtained from the project files or the tenant, must be verified by the source (e.g., employers, hospitals, the Social Security administration). This verification may be found in the project files or obtained during the household interview. However, obtaining verification directly from the third-party source is preferred (and is the procedure used by other Federal assistance programs). A release form signed by the tenant is needed to obtain the verification; therefore, an in-person contact with the tenant is required.

The 60 data collectors for the first study were carefully screened (three references were contacted for each applicant) and were provided with extensive training (30 individuals in each of two 60-hour training sessions). However, even careful screening and extensive training did not ensure that all data collectors understood all of the issues and procedures involved in the data collection.

Exhibit 20 summarizes the sources of the data needed to meet the requirements of a quality control study. The issues associated with collecting the required data are discussed below.

Exhibit 20
Data Collection Sources

Type of Information	Project	Tenant	3rd Party
Rent and Rent Components			
Actual Rent paid by household	X		
Income/expense items used by project to calculate rent	x		
Actual sources of income/expenses	X	х	
Verification			
Items verified by project	X		х
Items not verified by project		х	х

Rent Amount. The amount of rent the tenant is required to pay (ignoring adjustments for previous late payments, fees, etc.) must be collected from the project because this is the only source of this information. These data can be collected from the 50058/50059 or the rent roll if necessary. (However, it is not clear from data from the current study what the rent roll amount represents (i.e., does it include amounts to make up for previous unpaid rent, fines, or damages, etc.?).

Income/Expense Items Used by Projects To Calculate Rent. To conduct analysis of what income or expense items caused errors in the rent amount, all income and expense data used in the 50058/5009 calculation must also be collected. The project files are the only source of this information.

Sources of Income/Expenses. The sources of income/expenses reported by the tenant can usually be obtained from the project file. The files (for the most part) contain information on sources of income and expenses for each household member. However, if project files are relied on to identify all sources of income/expenses, some sources may be missed. If project staff did not understand the regulations or did not ask the right questions, the project file may not include all the correct sources of information. Therefore, an in depth interview with the household is needed to obtain more complete information about the income and expenses of all household members. Although this is a labor-intensive activity, an interview with the household is essential to gathering complete information about all the sources of household income and expenses as well as household composition. In addition, it is necessary to obtain signed release forms from the tenant to obtain verification from third parties.

Verification. The project file also contains verification (for at least some of the items) of the information used in the rent calculation. If this verification is current and complete, it can be used to validate the amount of the income or expense. On the other hand, if a true validation is needed to rule out the possibility of incorrect or inadequate verification, all sources of income and expenses should be verified by a third-party source. At a minimum, income and expenses not verified by the project staff must be verified by a third party.

Verification could also be requested from sources other than those from which the tenant claims they have income to determine other possible sources of income. For example, if a family with children has little or no income, the social services office would be contacted to determine if the household was receiving AFDC. This is known as verifying negative allegations, and is part of the quality control process for financial assistance programs such as AFDC and Medicaid.¹⁹ The statement of work for the KRA/Macro studies stipulated that the quality control procedures not go beyond those prescribed in HUD regulations. Therefore, no negative allegations were verified during the quality control process. In other financial assistance programs, while verifying negative allegations is not required for the eligibility process, it is a part of the quality control process.

Verification can be collected from third parties through the mail or it can be collected in person. In either case, signed release forms are needed from the tenant. The advantage to collecting verification in person is that it reduces the amount of time needed to make follow-up requests for verification that is not provided. In a previous Medicaid quality control study of Medicare conducted by KRA staff for the Health Care Financing Administration, verification was obtained in person by the data collectors from third parties for both positive and negative allegations.

Thought should also be given to using automated sources to verify income. Most States have automated systems for social services and wage and unemployment information. In addition, information on benefits administered at the Federal level, such as Social Security, is available via computer terminal or data tape. If access to this data file could be made available, all verification of these benefits could be made at the central office, significantly reducing costs and increasing the number of verified data.

D. Consequences of Not Including the Above Procedures

All three sources of information discussed above must be included in a quality control study. The consequences of including only some of the above procedures are summarized as follows:

• Project files—The Actual Rent being paid by the household is only available from the project files. Without a file review, the Actual Rent cannot be obtained, nor can certain types of errors, such as calculation errors, be identified.

¹⁹Typically, sources of income that are checked for negative allegations are local banks and agencies administering programs that appear relevant to a low-income household's situation, such as AFDC for families with children, SSI for elderly households, etc.

- **Household interview**—Eliminating the household interview would result in the following:
 - No opportunity to identify sources of income or expenses or household characteristics not previously reported by the tenant.
 - No opportunity to obtain release forms needed to conduct verifications; therefore, no verifications would be available except those included in the project file.
- Third-party verification—In the absence of verification, there is no way to ensure that the information found in the project files or reported during a tenant interview is accurate.

E. Limitations of Data Sources

Although we recommend that data be collected from the three sources listed above, even the use of all these sources will not guarantee that the data are complete and accurate. The limitations of each data source are discussed below.

Project File Data. Project files differed significantly as to completeness of information. To determine the amount of rent, many projects use a worksheet that includes more detail than the 50058/50059 forms on each of the components used in the calculation. However, there is no standard HUD worksheet nor do all projects keep these worksheets (if they use them at all) in the files. (The new 50058 form may decrease the problem of incomplete file data because it contains significantly more information than the previous version.) File data may or may not provide sufficient information to determine how the rent was calculated or where an error occurred.

Household Interview. The interview with the household will provide additional sources of income and expenses if the project did not conduct the (re)certification interview correctly (i.e., did not request all the required information) and the tenant did not intentionally withhold information. Regardless of assurances to the tenant that the information provided to a data collector is confidential and that no harm will come to the tenant, it is unrealistic to think that a tenant intentionally withholding information from project staff would take a chance and give such information to a data collector. Further, in a real quality control program, the quality control reviewer could not offer such promises of confidentiality since that would defeat the quality control purpose of correcting incorrect rents.

Verification From Third Parties. Third-party verification data is probably the most accurate of the data collected from the three sources. However, the Macro study found that some of the third parties

did not provide information for the time period requested or the information was not complete.²⁰ Obtaining complete verification from third parties requires considerable followup. However, obtaining verifications from central databases for income sources such as Social Security and AFDC would decrease costs considerably.

F. Other Study Components

A comprehensive set of all HUD regulations that have an impact on the rent calculation is needed to assure that the correct data are collected and the QC Rent is calculated correctly. The standards used to identify errors have been completed,²¹ but will need to be updated to reflect changes in HUD requirements.

A sampling frame of all PHA- and owner-administered projects was created for the KRA/Macro study. After updating the list of projects, this sampling frame can be used to select a nationally representative sample of cases. However, sampling at the project level is an issue that will need to be addressed if a followup quality control study is conducted. Two options for sampling tenants at the project level are: (1) to select a random sample of all subsidized tenants, or (2) to select a sample of all tenants who were scheduled for recertification in a given month. The advantage to the second option is that the data collection would be simplified by the fact that all data are collected for the same period of time. This would be a current period, so the tenant could more easily recall their situation. However, because some projects conduct all their certifications in the same month, there may not be any recertifications scheduled during the sample month at some projects.

Directly related to selecting the sample is the issue of what point(s) in time the data should be collected. The KRA/Macro study collected data (for most cases) for two points in time—the (re)certification month and the current month. This approach provided data that not only identified errors in the (re)certification process, but also reflected errors that result from unreported changes in the tenant situation occurring subsequent to the (re)certification. While collecting data for two points in time provides information about errors made at (re)certification and those due to subsequent changes in household circumstances, it also makes the data collection more complicated. If data collectors collect data only for the (re)certification month, they only need to understand the regulations related to the actual (re)certification. If they also collect data for the current month, they must be familiar with the regulations regarding interim changes.

Another issue that will have an impact on both the sample and the points in time for which data are collected is whether the quality control study is expected to be a one-time-only data collection or an ongoing process. If the study is a one-time-only effort, there is a tendency to collect as much data as possible. However, this means that the data collectors (generally people experienced in data collection, but not in HUD regulations) must be thoroughly trained in all HUD regulations as well as data collection practices unique to a quality control review.

²⁰In one case, two verifications were received for the same household from the same bank (the follow-up request crossed in the mail with the return of the first verification). The amounts reported for the same household and same time period were considerably different. Although this was only one case, it does suggest that verifications may not be completely accurate.

²¹See HUD Standards for Determining Error, an unpublished Macro report to HUD dated May 7, 1992.

On the other hand, if the quality control process is expected to be an ongoing study, it would be possible to design a study that collected data for different periods of time for different stages of the study. For example, the first stage of the study would only collect data for the (re)certification month. Four to six months later, followup data would be collected for the same sample (or a subsample) of cases. (A followup study might only include households that could be expected to have changed circumstances. For example, elderly household on fixed incomes might be excluded from the followup study.) These data would reflect errors that occur because of interim changes in the tenant's household situation. This approach provides for the collection of data for all types of errors, but at the same time allows the data collector to concentrate on one period of time. An ongoing study would also mean that the research staff would be employed for longer periods of time, resulting in more experienced data collectors.

G. Summary of Recommendations

In retrospect, this first quality control study was overly ambitious. It included too many objectives, too many HUD programs, and too many time periods for which data were required. Suggestions for simplifying the design are presented below. These recommendations assume that the survey would use experienced data collectors, but that these individuals would not be fully knowledgeable about HUD assisted housing regulations. (The cost of using only fully knowledgeable individuals is likely to be unacceptably costly and time-consumming.)

Limit Objectives to Determining the National Estimate of Rent Error and Sources of Error.

Because different data are required to assess requirements such as eligibility at time of certification and number of bedrooms, we recommend excluding these determinations and concentrating on collecting only the data needed to determine the error rate in rent and the major sources of error.

Assess Error for One Point in Time. The collection of data for the month of recertification and the "current month" (which had to be determined for each household) added significantly to the complexity of the data collection (and the analysis). We recommend that the recertification month be the focus of the study because all programs require annual recertifications (and only some programs require interim reporting of income changes). We recognize that this would exclude analysis of error resulting from tenants not reporting changes in income or other circumstances (or PHAs/owners not acting on such reports). However, we believe that the advantage of more accurate data collected for one time period outweighs the loss of data.

Limit Each Study to Fewer HUD Programs. Data were collected for nine different HUD programs, many of which have special rules that need to be understood in order to collect the correct data. Separating the data collection so that data are collected only from PHA-administered or owner-administered programs will decrease the amount of knowledge the data collector needs to have about HUD policies and forms. Of greatest importance is the fact that the data collector will only need to be familiar with the 50058 or 50059 form. Training would be targeted toward the specific form, giving the data collector a much better understanding of each of the elements of the form.

Recognize the Problems in Obtaining Project Information From HUD Field Offices. Information received from HUD Central, Regional, and Field offices identifying project names, addresses, and contact people had many errors. Response from Regional and Field Offices was slow, requiring numerous callbacks. Some projects had not been identified by the time data collectors had been trained and were ready to begin fieldwork. A minimum of two to three months is required for this task.

Include Tenant Interviews. The tenant interview is essential to identifying all the sources of income/expenses for the tenant's household. One of the major reasons for errors in the rent payment appears to be that the project staff did not ask the correct questions or collect the correct information. In addition, in-person contacts are required with tenants so they can sign release forms for obtaining verification. The length of the tenant interview could be shorted substantially by putting less emphasis on the details of each income or expense type, and more emphasis on identifying the specific sources of income and/or expenses and how to obtain verification of this information. However, decreasing the length of the interview will have relatively little impact on costs since preliminary contacts with the tenant account for a significant portion of the time allocated to the tenant interview.

Obtain Verification. Obtaining accurate verification of each income and expense type is essential in determining whether the rent was calculated correctly by the project staff. The major emphasis of the data collection process should be placed on obtaining the appropriate verification. All sources of income and expenses should be verified. On the other hand, less emphasis should be placed on verifying ages for persons who are obviously over 62 or under 18.

Recommendations for Additional Activities. In addition to determining if the tenants' share of the rent was calculated correctly, a quality control study might also collect information on the amount of the subsidy claimed by the PHA/owner. It would be useful to have nationally representative data that indicate whether the rent charged the tenant is the same as the rent used as the basis for claiming subsidies from HUD.

A follow-up quality control study requires completing each of the tasks identified in the beginning of this section. If the basic study design used for the work done in this report remains unchanged, if the data needed to update the sample frame are readily available, and if OMB clearance is obtained within the normal 3-month period, a followup study could be completed in 18 months to 2 years. Subsequent followup studies that use the same data collection instruments and the same data collectors could be completed in 9 months to 1 year.

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Definitions

Actual TTP—from the 50058/50059 or rent roll if no 50058/50059 was available

Administration Type—PHA or Owner

Aggregate Error—the difference between the actual rental payment and the QC rental payment

Case Type—certification, recertification, and overdue recertification

Current Month—the month 2 months preceding the date in which the data collection process for any given household was initiated

Error Rate—the sum of the dollar amount of Gross rent error divided by the sum of the dollar amount of the QC Rent.

Net Rent Error—the arithmetic sum of over- and underpayments

Gross Rent Error—the sum of the absolute values of under- and overpayments

Largest Dollar Error—the annual dollar amount of error in the component with the largest error

Overpayment—results when the tenant paid more than he/she should have paid; HUD's contribution was less than it should have been

Payment Type—underpayment, proper payment, and overpayment

Program Type—Public Housing, Section 8 Certificates, Section 8 Vouchers, Section 8 Moderate Rehabilitation, Section 8 Substantial Rehabilitation and New Construction, Section 8 Loan Management and Property Disposition, and Section 236

Quality Control (QC) Total Tenant Payment (TTP)—calculated by KRA using the Household Questionnaire and verification data

Recertification Month—the month in which the project manager (or other authorized staff member) and the tenant signed the 50058/50059 form

Rent Component—the five sources of income (earned, pensions, public assistance, other income, and assets) and the five types of deductions (medical, child care, handicapped, dependent allowance, and elderly allowance)

Rent Error—the difference between the monthly Actual TTP and the monthly OC TTP

Total Dollars in Error—the absolute sum of the amounts of all annualized individual income and expense errors

Underpayment—results when the tenant paid less than he/she should have paid; HUD's contribution was higher than it should have been

Appendix A

Rules for Matching Verification With Income and Expense Item

Appendix A

Rules for Matching Verification With Income and Expense Item

The Date Rule

Recertification Month

- V-Form verifications must be within 3 months of the recertification month.
- Release form verifications must be current or earlier than the recertification month. If there was more than one release form verification of the same income or expense source, the one closest to the recertification month was used.

Current Month

- V-Form verifications must be within 3 months of the current month and not used to verify recertification month (i.e., at least 3 months after recertification month).
- Release form verifications must be between recertification month and current month. If there was more than one release form verification of the same type, the one closest to the current month was used.

Matching Procedures

Recertification Month

STEP I: Verification and household questionnaire income values were matched on household member number, and type. For households with multiple assets and/or expenses, the values were aggregated and matched on household member number and type.

MATCH STATUS

- 1. Verification amount equals the household questionnaire amount.
- 2. Verification amount does not equal the household questionnaire amount. When there was more than one verification for the same type of income or expense, the verification used was the verification closest to the household questionnaire value.

STEP II: Verifications and household values are matched on household member number only.

MATCH STATUS

- 3. Verification amount equals the household questionnaire amount.
- 4. Verification amount does not equal the household questionnaire amount. When there was more than one verification for the same type of income or expense, the verification used was the verification closest to the household questionnaire value.

STEP III: Verifications that satisfied the date rule but were not used in Steps I and II above are added to the QC database if the household questionnaire did not include the specific type of income or expense. The values from all V Forms or Release Forms were added. If both a V Form and a Release Form were present, the V Form value was used.

STEP IV: If the household questionnaire data were not verified, the unverified household questionnaire data were used.

Current Month

Before steps I through IV above, the following initial step occurs (only for the current month): If the dollar figure on the household questionnaire was the same for the current month as for the recertification month and the recertification month data were verified, the current month data were marked as verified with the same match status.

STEP I through STEP IV: Same as for recertification month, using verifications satisfying the current month date rule.

Appendix B

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Weighting Procedures

Appendix B

Weighting Procedures

This appendix describes the procedures followed in weighting the sample data. The weighting procedures are described in detail in a *Weighting Plan*, an unpublished KRA/Macro report to HUD dated November 21, 1994.

Study Population

The universe from which the sample was selected consisted of all housing units in HUD projects in the coterminous United States, Alaska, and Hawaii included in the following programs:

- Public Housing Authority (PHA) administered projects:
 - Conventional Public Housing
 - Turnkey III Home ownership
 - Section 8 Moderate Rehabilitation, Certificates, and Vouchers
- Owner Administered (owner):
 - Section 236
 - Section 8 New Construction/Substantial Rehabilitation
 - Section 8 Loan Management/Property Disposition
 - Section 8 projects under development that were operational by the study period

Primary Sampling Unit (PSU) Weights

Each PSU was sampled with probabilities proportional to size, using a size measure that was the average of the proportion of tenants in PHA-administered projects in the region, and the corresponding proportion for multifamily projects. This average was then multiplied by the number of PSUs allocated to the region and its inverse was used as the PSU weight. Note that this could be a number smaller than 1.00 if the PSU was selected more than once.

Project Weights

Replacements were treated just like initially selected projects. The initial weight is equivalent to the total number of tenants in that side of the PSU (owner or PHA) times 1/n where n is the number of projects sampled from that side, divided by the number of tenants listed in the project. Thus if there were 2,000 tenants in a PSU, and 2 owner-administered projects sampled, and a project had 50 tenants in the frame list, then the weight would be (2,000/2)/50=20.

The project weight was then multiplied by the PSU weight times two, to account for the fact that only half the PSUs were actually used.

Following this process, the ASTEC¹ weights were adjusted to account for the possibility of selecting a project from both the main and the supplementary sample. It would have been difficult to calculate the probability of selection of projects in the supplementary sample had they been selected in the main sample and vice versa. Instead, advantage was taken of the fact that the project weight times the listed number of tenants should yield approximately the same number, particularly within region. An average was obtained for this number for each sample, and it was divided by the listed size of each project to obtain the presumed weight from the other sample. Since the two samples were drawn independently, the formula for the joint probability was used, and a new project weight that included both the main sample and the supplementary ASTEC probabilities of selection was calculated.

The addition of these weights did not, as expected, add up to the total population in the list. There were three factors:

- 1) The size measures were a composite of the two sides.
- 2) An odd number of PSUs was sampled in each region, but the adjustment was made to the nation, by multiplying by 2.0.
- 3) Some projects were dropped due to a problem with the data collection.

Thus the sum of weights times the listed number of tenants was, as expected, less than the total frame sample size. An adjustment was made multiplying each weight by the ratio of the sum of the weighted number of tenants from the sample, to the total number of tenants from the frame.

Finally, an adjustment was made for the number of out-of-scope (closed or too small) projects in the sample. This adjustment, like all the others, was made at the national level. The net result is that totals at the regional level should not be obtained, even if the region has a large number of tenants. The total number of tenants per region will not be accurate, particularly when an odd number of PSUs was selected.

Tenant Weights

As mentioned, the project weight times the number of tenants listed should be a constant within stratum, within most PSUs, except for projects selected more than once or for ASTEC projects. But to get the tenant weights, we need to multiply by the number of tenants listed, divided by the number of tenants sampled. Thus weights will vary most when fewer than seven tenants were sampled (or fewer than 14 if the project was sampled twice) or when the actual number of tenants was different than the number listed in the frame.

¹A supplementary sample of projects in HUD Region III that participate in the Automated System for Tenant Eligibility Certification (ASTEC) was selected for an intended separate analysis. These projects were included in the general analysis, but no separate analysis was performed.



Sample Sizes for Analysis

Appendix C

Sample Sizes for Analysis

				Sample Cases Excluc because 50058/59 Mi	Sample Cases Excluded from the Analysis because 50058/59 Missing or Incomplete
Analysis Purpose	Number of Weighted Cases	Percent of Universe	Number of Sample Cases Included in the Analysis	Can not Calculate Actual Rent	Can not Calculate QC Rent
Case Characteristics (recertification, certification, unit size, verification)	3,423,000	100%	2,514		
Rent Error	3,353,000	%86	2,469	31*	14**
Rent Component Analysis (total and largest error; source of error)	3,288,000	97%	2,431	82***	<u>‡</u>

No 50058/59 or 50058/59 missing TTP and no rent roll 11 cases - 50058 missing Gross Rent (Section 8 Voucher cases); 3 cases - missing Welfare Rent No 50058/59

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TENANT INCOME ACCORDING TO THE SPONSOR IS BETWEEN \$1,000 AND \$3,000

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TENANT INCOME ACCORDING TO THE SPONSOR IS BETWEEN \$1,000 AND \$3,000

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TENANT INCOME ACCORDING TO THE SPONSOR IS BETWEEN \$1,000 AND \$3,000

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•	ADJUSTED INCOME	'	2600	2340	2340	2340	5160	1776	1816	0	0	1776	1776	1352	1352	1392	1392	1776	1776	80	0	762	480	192	1232	672	3752	672	672	1824	2424	1884
	TOTAL	•	0	480	480	480	480	960	960	1440	1440	960	960	1000	1000	960	960	960	960	1440	1920	960	960	960	960	480	0	480	4 8 0	960	960	097
	REDERLY	•	•	•	•	•	•	0	•	0	•	0	•	0	•	0	1	•	1	•	•	0	•	•	•	•	•	•	•	0	•	0
	MEDICAL ELDERLY TOTAL ALLOW ALLOW	•	0	•	0	0	0	0	0	0	•	0	0	0	0	0	0	•	0	0	•	0	0	,	0	•	0	•	0	0	0	•
•	HAND- ICAP ALLOM	•	o	•	0	0	•	0	•	•	0	•	0	0	•	0	•	٠	0	0	•	0	•	١	•	•	0	۰	0	0	0	•
•	CARE ALLOW	'	1	•	•	0	•	0	1	•	•	0	•	520	520	0	•	•	•	0	•	•	•	•	•	•	•	•	•	0	•	•
	DEPN	,	•	480	480	480	480	960	960	1440	1440	960	960	480	480	960	960	960	960	1440	1920	960	960	960	960	400	•	480	480	960	960	400
	TOTAL	2600	2600	2820	2820	2820	5640	2736	2776	1416	1416	2736	2736	2352	2352	2352	2352	2736	2736	2328	1728	1722	1440	1152	2192	1152	3752	1152	1152	2784	3384	2364
	ASSET	'	•	•	•	•	•	0	•	0	1	0	1	0	•	0	1	•	ı	•	•	•	•	•	•	•	•	0	•	0	•	0
	OTHER	2600	2600	•	•	•	1	0	4	٥	•	•	1	0	•	0	•	•	•	909	•	282	1	•	1040	•	2600	0	•	0	009	0
	PUBLIC ASST.	'	•	2820		2820	5640	2736	2736	1416	1416	2736	2736	2352	2352	2352	2352	2736	2736	1728	1728	1440	1440	1152	1152	1152	1152	1152	1152	2784	2784	2364
	SOC SEC. ETC.	1	1	•	l	•	•	0	•	0	•	0	1	0	1	0	•	•	•	0	•	•	•	•	•	•	•	0	•	•	•	•
	BARNED SOC SEC.	4	•	,	1	,	•	0	•	0	•	0	•	0	•	0	•	•	•	0	•	•	•	•	•	•	•	•	•	•	•	0
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	HH STATUS	G.TA- NON	NON-ELD	NON-ELD	NON-ELD	NON-ELD	NON-BLD	NON - ELD	NON-ELD	NON-ELD	NON-ELD	NON-ELD	NON- ELD	NON-BLD	NON-ELD	MON-RLD	NON-BLD	NON-ELD	NON-ELD	MON-RLD	NON-ELD	NON - ELD	NON-RLD	NON-ELD	NON-BLD	NON - ELD	NON-ELD	NON-BLD	NON-BLD	NON-RLD	NON-ELD	MON-RID
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TOTAL TENANT PAYMENT	63	41	7	286	55	113	149	132	136	59	35	23	36	66	•	9	80	62	62	22	111	57	57	57	57	57	57	57	115	.	4
ADJUSTED	2520	1640	1640	1840	2184	2480	5943	836	5456	2352	1392	905	1446	2617	2616	1980	1980	2460	2460	860	1664	2292	2292	2292	2292	2292	2292	2292	4584	1932	1932
	00	960	960	960	960	400	400	880	980	0	•	1605	1069	0	•	480	480	•	•	400	4 00	460	480	480	480	460	480	480	960	989	4
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CHILD CARE ALLOW		0	•	1	•	•	•	•	•	0	•	0	•	•	•	•	•	,	•	•	•	•	•	•	1	0	•	0	•	0	•
DEPN	0 1	960	960	096	960	0	•	480	400	0	٠	0	•	0	1	480	490	•	•	0	•	480	4 80	480	480	480	480	480	960	480	480
TOTAL	2520	2600	2600	2800	3144	2880	6343	1716	6336	2352	1392	2510	2515	2617	2616	2460	2460	2460	2460	1260	5064	2772	2772	2772	2772	2772	2772	2772	5544	2412	2412
ASSET	O 1	0	•	•	•	0	7	0	•	0	0	26	19	•	1	0	•	0	•	0	•	0	•	0	•	0	•	0	•	0	•
OTHER	0 1	2600	2600	•	336	0	•	0	•	0	•	٠	•	•	•	0	•	1	•	0	•	0	1	0	•	0	•	0	•	•	•
PUBLIC ASST.	2520	•	•	2800	2808	0	•	0	•	2352	1392	•	•	2617	2616	2460	2460	2460	2460	1260	•	2772	2772	2772	2772	2772	2772	2772	5544	2412	2412
SOC SEC.	0 1	•	•	•	1	2880	6336	1716	6336	0	•	2484	2496	1	•	•	•	•	•	0	5064	0	•	0	ı	0	•	0	1	•	•
EARNED SOC SEC.	0 1	1	•	•		0	•	0	•	0	•		1	•	1	0	0	,	•	0	1	0	•	0	•	0		0	ŧ	•	•
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HH STATUS	NON-ELD NON-ELD	NON-ELD	NON-ELD	NON - ELD	NON - BLD	BLDERLY	BLDERLY	BLDERLY	BLDERLY	NON-ELD	NON-ELD	RLDERLY	BLDBRLY	NON-BLD	NON-ELD	NON-ELD	NON-ELD	NON-ELD	NON-BLD	BLDERLY	BLDERLY	NON-ELD	NON-ELD	NON-ELD	NON - ELD	NON-ELD	NON-ELD	NON-BLD	NON - ELD	NON-ELD	NON-ELD
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Sample Lists of Cases

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NATIONAL ESTIMATE (CURRENT MONTH)

Table 9b. TOTAL AND LARGEST DOLLAR ERROR BY PROGRAM TYPE

		TOTAL DOLL	TOTAL DOLLAR IN ERROR			LARGEST DO	LARGEST DOLLAR ERROR	
	# of Cases (in 1,000)	Col % of	Sum Dollar Amount (in 1,000)	Ave Dollar Amount	# of Cases (in 1,000)	Col tof	Sum Dollar Amount (in 1,000)	Ave Dollar Amount
PHA-ADMINISTERED								
PUBLIC HOUSING	570	(31.4%)	2,552,471	4,474	570	(31.4%)	1,774,568	3,111
SEC.8 CERTIFICATES	467	(25.7%)	2,019,619	4,325	467	(25.7%)	1,426,960	3,056
SEC.8 VOUCHERS	105	(5.8%)	598,596	5,718	105	(5.8%)	364,792	3,485
SEC. 8 MOD REHAB	11	(.6%)	79,564	7,353	11	(.6%)	59,507	5,499
Group Total	1,153	(63.4%)	5,250,249	4,554	1,153	(63.4%)	3,625,827	3,145
OWNER-ADMINISTERED								
SEC. 8 SUBST REHAB/NEW								
CONSTR	397	(21.8%)	1,188,219	2,991	397	(21.8%)	954,803	2,403
SEC. 8 LOAN MGMT/PROP	192	(10.6%)	684,835	3.567	192	(10.6%)	551.438	2.872
SECTION 236	77	(4.3%)	418,254	5,408	77	(4.3%)	353,687	4,573
Group Total	199	(36.6%)	2,291,308	3,437	667	(36.6%)	1,859,929	2,790
Table Total	1,820	(100.04)	7,541,557	4,145	1,820	(100.0%)	5,485,756	3,015
	:							

NATIONAL ESTIMATE (CURRENT MONTH)

Table 8b. LARGEST COMPONENT ERROR BY SOURCE

RENT COMPONENT	# of Cases (in 1,000)	Col % Cases	Sum Dollar Amount (in 1,000)	Ave Dollar Amount	
EARNED INCOME	401	(22.0%)	2,172,755	5,418	
PENSION, ETC.	281	(15.4%)	959,886	3,421	
PUBLIC ASSISTANCE	217	(11.9%)	624,363	2,874	
OTHER INCOME	238	(13.1%)	717,202	3,019	
ASSET INCOME	4.8	(4.6%)	137,338	1,635	
DEPENDENT ALLOWANCE	80	(4.7%)	50,035	586	
ELDERLY ALLOWANCE	29	(1.6%)	11,513	400	
CHILD CARE ALLOWANCE	56	(3.1%)	106,384	1,894	
HANDICAPPED ALLOWANCE	7	(.4%)	3,195	483	
MEDICAL ALLOWANCE	360	(19.8%)	703,085	1,955	
NO ERROR	64	(3.4%)	o	o	
	1,820	(100.0%)	5,485,756	3,015	
			_	_	

NATIONAL ESTIMATE (CURRENT MONTH)

Table 5b(S). GROSS & NET RENT ERROR BY PROGRAM TYPE (Proper Payment based on exact match of Actual and QC Rent)

		GROSS RI	RENT ERROR ((MONTHLY)		Z	NET RENT ER!	RENT ERROR (MONTHLY)	(X)	QC RENT (MONTHLY)
	# of Cases (in 1,000) (1)	Col % of	Sum Dollar Amount (in 1,000)	Ave Dollar Amount (2)/(1)	ERROR RATE (2)/(5)	# of Cases (in 1,000)	Col % of	Sum Dollar Amount (in 1,000)	Ave Dollar Amount (4)/(3)	Sum Dollar Amount (in 1,000)
PHA-ADMINISTERED										
PUBLIC HOUSING SEC.8 CERTIFICATES SEC.8 VOUCHERS SEC.8 MOD REHAB	1,163 777 155 20	(34.7%) (23.1%) (4.6%) (.6%)	37,446 26,390 6,033 1,191	32.20 33.97 38.81 59.64	.185 .204 .175	1,163 777 155 20	(34.7%) (23.2%) (4.6%) (.6%)	-9,927 -6,281 -549	- 8.09 - 8.09 - 3.53	202,135 129,396 34,497 3,190
Group Total	2,115	(63.1%)	71,061	33.60	.192	2,115	(63.1%)	-17,434	-8.24	369,217
SEC.8 SUBST REHAB/NEW CONSTR SEC.8 LOAN MGMT/PROP	715	(21.3%)	21,641	30.26	.173	715	(21.3%)	950	1.33	125,424
DISP SECTION 236	353 171	(10.5%)	11,328	32.11	.095	353 171	(10.5%) (5.1%)	-3,452	-9.78 -15.58	55,139
Group Total	1,239	(36.94)	38,453	31.05	.161	1,239	(36.94)	-5,160	-4.17	238,331
Table Total	3,353	(100.0%)	109,513	32.66	.180	3,353	(100.0%)	-22,594	-6.74	607,548

NATIONAL ESTIMATE (CURRENT MONTH)

Table 5b. GROSS AND NET RENT ERROR BY PROGRAM TYPE

	_	GROSS RE	RENT ERROR ((Monthly)		EN	NET RENT ERROR (MONTHLY)	ROR (MONTHI	(X)	QC RENT (MONTHLY)
	# of	Col % of	Sum	Ave	ERROR	# of	Col % of	Sum	Ave	Sum
	Cases (in	Cases	Dollar	Dollar	RATE	Cases (in	Cases	Dollar	Dollar	Dollar
	1,000)		Amount	Amount		1,000)		Amount	Amount	Amount
			(in					ni)		(fn
			1,000)	(1)/(1)	(3) / (5)	(5)		1,000)	(4) / (3)	1,000)
	Ŧ		(7)	(1) (1)	(6) / (7)	Ĉ.		•	(5) ((2)	<u> </u>
PHA-ADMINISTERED										
PHIRIT HOUSING	1,163	(34.7%)	36,971	31.79	.183	1,163	(34.7%)	-9,930	-8.54	202,135
SEC. 8 CERTIFICATES	777	(23.1%)	26,110	33.61	.202	777	(23.2%)	-6,252	-8.05	129,396
SEC. 8 VOUCHERS	155	(4.6%)	5,971	38.41	.173	155	(4.6%)	-534	-3.44	34,497
SEC. 8 MOD REHAB	50	(*9.)	1,188	59.50	.372	70	(*9.)	-675	-33.79	3,190
Group Total	2,115	(63.1%)	70,240	33.21	.190	2,115	(63.1%)	-17,391	-8.22	369,217
OWNER-ADMINISTERED										
SEC.8 SUBST REHAB/NEW CONSTR	715	(21.3%)	21,306	29.80	.170	715	(21.3%)	870	1.22	125,424
SEC.8 LOAN MGMI/PROP	353	(10.5%)	11,229	31.82	. 204	353	(10.5%)	-3,467	-9.83	55,139
SECTION 236	171	(5.1%)	5,455	31.98	.094	171	(5.1%)	-2,670	-15.65	57,767
Group Total	1,239	(36.98)	37,990	30.67	.159	1,239	(36.98)	-5,267	-4.25	238,331
Table Total	3,353	(100.0%)	108,230	32.27	.178	3,353	(100.0%)	-22,658	-6.76	607,548

NATIONAL ESTIMATE (CURRENT MONTH)

Table 4b(S). ERROR RATE BY PROGRAM TYPE (Proper Payment based on exact match of Actual and QC Rent)

		UNDER	UNDERPAYMENT (MONTHLY)	ONTHLY	9 9 9	4	OVER		(MONTHLY)		OC RENT	(MONTHLY)
	Cases (in 1,000)	Cases	Dollar Amount (in 1,000)	Ave Dollar Amount	RATE	# 01 Cases (in 1,000)		Sum Dollar Amount (in	Ave Dollar Amount	RATE	ror Cases (in 1,000)	
			3	(1)/(3)	(1)/(4)			(2)	(2)/(3)	(2)/(4)	<u> </u>	
PHA-ADMINISTERED												-
PUBLIC HOUSING	405	(33.4%)	23,685	20.37	.117	393	(34.2%)	13,759	11.83	.068	1,163	
SEC. 8 CERTIFICATES	318	(26.2%)	16,335	21.02	.126	249	(21.7%)	10,055	12.94	.078	777	
SEC.8 VOUCHERS	63	(5.2%)	3,291	21.23	.095	61	(5.3%)	2,742	17.69	.079	155	
SEC. 8 MOD REHAB	o	(. 8%)	934	46.70	.293	m	(.2%)	257	12.85	.081	20	
Group Total	962	(65.6%)	44,245	20.92	.120	705	(61.4%)	26,813	12.68	.073	2,115	
OWNER-ADMINISTERED	•	:						·			:	
SEC.8 SUBST REHAB/NEW	236	(19.5%)	10.346	14.47	.082	299	(26.1%)	11.295	15.80	060	715	
SEC. 8 LOAN MGMT/PROP						<u>-</u>						
DISP	133	(11.0%)	7,390	20.93	.134	105	(9.1%)	3,938	11.16	.071	353	
SECTION 236	84	(3.9%)	4,071	23.81	.070	39	(3.4%)	1,413	8.26	.024	171	
Group Total	418	(34.4%)	21,807	17.60	.091	** **********************************	(38.6%)	16,646	13.44	.070	1,239	+
Table Total	1,213	(100.0%)	66.052	19.70	001	1149	(100.0%)	43 450	12 96	07.2		-

NATIONAL ESTIMATE (CURRENT MONTH)

Table 4b. ERROR RATES BY PROGRAM TYPE

		UNDER	UNDERPAYMENT (MONTHLY)	ONTHLY)			OVER	OVERPAYMENT (MONTHLY)	ONTHLY)		QC RENT (MONTHLY)	(MONTHLY)
	#	Col &	Sum	Ave	ERROR	# of	Col *	Sum	Ave	ERROR	* of	Sum
	Cases (in	Cases	Dollar	Dollar	RATE	Cases (in	Cases	Dollar	Dollar	RATE	Cases (in	Dollar
	1,000)		Amount	Amount		1,000)	•	Amount	Amount		1,000)	Amount
	-		(in					(in				(tn
			1,000)					1,000)				1,000)
			3	(1)/(3)	(1)/(4)			(2)	(2)/(3)	(2)/(4)	(3)	(4)
PHA-ADMINISTERED												
PUBLIC HOUSING	328	(32.8%)	23,450	20.16	.116	301	(34.1%)	13,521	11.63	.067	1,163	202,135
SEC. 8 CERTIFICATES	273	(27.3%)	16,181	20.82	.125	196	(22.2%)	9,929	12.78	.077	777	129,396
SEC. 8 VOUCHERS	51	(8.1%)	3,253	20.99	.094	54	(6.1%)	2,718	17.54	.079	155	34,497
SEC. 8 MOD REHAB	6 0	(.8%)	931	46.55	.292	m	(38)	257	12.85	.081	20	3,190
Group Total	660	(66.1%)	43,815	20.72	.119	553	(62.7%)	26,425	12.49	.072	2,115	368,217
OWNER-ADMINISTERED	•••											:
SEC.8 SUBST REHAB/NEW CONSTR	181	(18.2%)	10,218	14.29	.081	216	(24.5%)	11,088	15.51	880.	715	125, 424
SEC. 8 LOAN MGMI/PROP DISP	113	(11.3%)	7,348	20.82	.133	08	(9.1%)	3,881	10.99	.070	353	55,139
SECTION 236	45	(4.5%)	4,063	23.76	.070	33	(3.7%)	1,392	8.14	.024	171	57,767
Group Total	339	(33.9%)	21,629	17.46	160.	329	(37.3%)	16,362	13.21	690.	1,239	238,331
Table Total	866	(100.0%)	65,444	19.52	.108	887	(100.0%)	42,786	12.76	.070	3,353	607,548

NATIONAL ESTIMATE (CURRENT MONTH)

Table 3b(S). PAYMENT TYPE BY PROGRAM TYPE (Proper Payment based on exact match of Actual and QC Rent)

-	É	UNDERPAYMENT	H	PRO	PROPER PAYMENT	L Z		OVERPAYMENT	i		Group Total	
	# of Cases (in 1,000)	Row & of Cases	Col % of	# of Cases (in 1,000)	Row & of Cases	Col % of	# of Cases (in 1,000)	Row % of Cases	Col % of Cases	# of Cases (in 1,000)	Row & of	Col % of
PHA-ADMINISTERED			-+				-					
PUBLIC HOUSING	405	(34.8%)	(33.4%)	366	(31.4%)	(36.9%)	393	(33.8%)	(34.2%)	1,163	(100.0%)	(34.7%)
SEC. B CERTIFICATES	318	(40.9%)	(26.2%)	210	(27.0%)	(21.2%)	249	(32.1%)	(21.7%)	777	(100.0%)	(23.2%)
SEC. 8 VOUCHERS	63	(40.8%)	(5.2%)	31	(19.9%)	(3.1%)	61	(39.2%)	(5.3%)	155	(100.0%)	(4.6%)
SEC. 8 MOD REHAB	o n	(47.3%)	(, 8%)	6 0	(38.9%)	(.8%)	m	(13.8%)	(.2%)	70	(100.0%)	(.6%)
Group Total	796	(37.6%)	(65.6%)	614	(29.0%)	(61.9%)	705	(33.4%)	(61.4%)	2,115	(100.0%)	(63.1%)
OWNER-ADMINISTERED										:		
SEC.8 SUBST REHAB/NEW CONSTR	236	(33.1%)	(19.5%)	179	(25.1%)	(18.1%)	299	(41.9%)	(26.1%)	715	(100.0%)	(21.3%)
SEC.8 LOAN MGMT/PROP	133	(37.8%)	(11.0%)	115	(32.5%)	(11.6%)	105	(29.7%)	(9.14)	353	(100.0%)	(10.5%)
SECTION 236	45	(28.1%)	(3.9%)	83	(48.9%)	(8.4%)	33	(23.1%)	(3.4%)	171	(100.0%)	(5.1%)
Group Total	418	(33.7%)	(34.4%)	377	(30.5%)	(38.1%)	777	(35.8%)	(38.6%)	1,239	(100.0%)	(36.9%)
Table Total	1,213	(36.2%)	(100.0%)	991	(29.6%)	(100.0%)	1,149	(34.3%)	(100.0%)	3,353	(100.0%)	(100.0%)

NATIONAL ESTIMATE (CURRENT MONTH)

Table 3b. PAYMENT TYPE BY PROGRAM TYPE

	5	UNDERPAYMENT	F	PRO	PROPER PAYMENT	T.	J	OVERPAYMENT	H		Group Total	
	# of Cases (in 1,000)	Row & of	Col % of	# of Cases (in 1,000)	Row % of Cases	Col % of Cases	# of Cases (in 1,000)	Row % of	Col % of	# of Cases (in 1,000)	Row & of	Col % of
PHA-ADMINISTERED			atroba (m.)									:
PUBLIC HOUSING	328	(28.2%)	(32.8%)	535	(46.0%)	(36.3%)	301	(25.8%)	(34.1%)	1,163	(100.0%)	(34.7%)
SEC. 8 CERTIFICATES	273	(35.1%)	(27.3%)	308	(39.6%)	(20.9%)	196	(25.2%)	(22.2%)	777	(100.0%)	(23.2%)
SEC.8 VOUCHERS	51	(32.8%)	(5.1%)	51	(32.7%)	(3.4%)	54	(34.5%)	(6.1%)	155	(100.0%)	(4.6%)
SEC. 8 MOD REHAB	6 0	(40.4%)	(.8%)	σ,	(45.8%)	(*9°)	m	(13.8%)	(.3%)	20	(100.0%)	(*9°)
Group Total	9	(31.2%)	(66.1%)	902	(42.7%)	(61.3%)	553	(26.1%)	(62.7%)	2,115	(100.0%)	(63.1%)
OWNER-ADMINISTERED					. —				:			:
SEC.8 SUBST REHAB/NEW CONSTR	181	(25.4%)	(18.2%)	318	(44.4%)	(21.6%)	216	(30.2%)	(24.5%)	715	(100.0%)	(21.3%)
SEC. 8 LOAN MGMT/PROP												
DISP	113	(32.0%)	(11.3%)	160	(45.2%)	(10.8%)	80	(22.8%)	(9.1%)	353	(100.0%)	(10.5%)
SECTION 236	2 .	(26.1%)	(4.5%)	93	(54.7%)	(6.3%)	33	(19.2%)	(3.7%)	171	(100.0%)	(5.1%)
Group Total	339	(27.4%)	(33.9%)	571	(46.1%)	(38.7%)	329	(26.6%)	(37.3%)	1,239	(100.0%)	(36.9%)
Table Total	866	(29.8%)	(100.0%)	1,473	(43.9%)	(100.0%)	882	(26.3%)	(100.0%)	3,353	(100.0%)	(100.0%)

NATIONAL ESTIMATE (CURRENT MONTH)

Table 2b. RENT ERROR BY PROGRAM TYPE

	~	ACTUAL RENT	T (MONTHLY)			QC RENT	(MONTHLY)		GROSS R	RENT ERROR (MONTHLY)	(MONTHLY)
	# of	Col 🕏	Sum	Ave	# 0f	Col %	Sum	Ave	Sum	Ave	ERROR
	Cases (in	Cases	Dollar	Dollar	Cases (in	Cases	Dollar	Dollar	Dollar	Dollar	RATE
	1,000)		Amount	Amount	1,000)		Amount	Amount	Amount	Amount	•
			(in				(tn		di)		
			1,000)				1,000)		1,000)		
	3		(2)	(2)/(1)			<u>e</u>	(3)/(1)	(4)	(4)/(1)	(4)/(3)
PHA-ADMINISTERED									:	:	:
PUBLIC HOUSING	1,163	(34.7%)	192,208	165.30	1,163	(34.7%)	202,135	173.83	36,971	31.79	.183
SEC.8 CERTIFICATES	777	(23.2%)	123,116	158.50	777	(23.1%)	129,396	166.58	26,110	33.61	.202
SEC. 8 VOUCHERS	155	(4.6%)	33,948	218.39	155	(4.6%)	34,497	221.92	5,971	38.41	.173
SEC. 8 MOD REHAB	20	(*9*)	2,512	125.83	20	(*9.)	3,190	159.75	1,188	59.50	.372
Group Total	2,115	(63.1%)	351,784	166.33	2,115	(63.1%)	369,217	174.57	70,240	33.21	190
OWNER-ADMINISTERED					;					1	!
SEC. 8 SUBST REHAB/NEW								•			
CONSTR	715	(21.3%)	126,374	176.72	715	(21.3%)	125,424	175.40	21,306	29.80	.170
SEC. 8 LOAN MGMT/PROP	353	(10.5%)	51,688	146.49	353	(10.5%)	55,139	156.28	11,229	31.82	.204
SECTION 236	171	(5.1%)	55,109	323.07	171	(5.1%)	57,767	338.65	5,455	31.98	100.
Group Total	1,239	(36.98)	233,170	188.27	1,239	(36.9%)	238,331	192.43	37,990	30.67	.159
Table Total	3,353	(100.0%)	584,954	174.43	3,353	(100.001)	607,548	181.17	108,230	32.27	.178
			-		T						

National Estimates Current Month

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 15. OCCUPANCY STANDARDS

Number of		Pha-administered	IISTERED			OWNER	omner-administered	RED		Table
Bedrooms	UNDER	CORRECT	OVER	Group	INSUFF	UNDER	CORRECT	OVER	Group	# of Cases (in 1.000)
	# of Cases (in 1,000)	# of	# of Cases (in 1,000)	# of Cases (in 1,000)	# of Cases (in 1,000)	# of Cases (in 1,000):	# of Cases (in 1,000)	# of Cases (in 1,000)	# of Cases (in 1,000)	
0		30	7	32			61	7	63	95
•		229	^	236			641	m	643	879
· 14	21	390	6	416		44	315	7	366	782
. eq	71	193	H	265		19	129	-	148	414
•	14	28		42		6	15		18	9
· K A	~			n	~				7	~
Table	108	87.	16	994	7	67	1,160	13	1,241	2,235

Number of	INSUFF	UNDER	CORRECT	OVER HOUSED	Table Total
	# of Cases (in 1,000)	# of # of # of # of # of # of Cases (in Cases (in Cases (in L,000) 1,000) 1,000) 1,000) 1,000)	# of Cases (in 1,000)	# of Cases (in 1,000)	# of Cases (in 1,000)
0			91	*	95
-			870	10	679
7		65	705	13	782
m		06	322	7	414
4		17	43		09
ĸ	N	7			•
Table Total	2	174	2,030	29	2,235

NOTE: OCCUPANCY STANDARDS do not apply to PUBLIC HOUSING CASES.

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 14. VERIFICATION OF FORM 50058/59 RENT COMPONENT

	NO VERIFICATION	ICATION		VERIFICATION	VION		Tot	Total
			DOLLAR AMT NOT MATCHED	NOT NATCHED	DOLLAR ANT MATCHED	MATCHED		
RENT COMPONENT	# of Cases (in 1,000)	Row & Cases	# of Cases (in 1,000)	Row & Cases	# of Cases (in 1,000)	Row & Cases	# of Cases (in 1,000)	Row & Cases
EARNED INCOME	310	(36.78)	246	(29.14)	269	(34.2%)	845	(100.04)
PENSION, ETC.	493	(28.34)	465	(26.7%)	787	(45.1%)	1,745	(100.04)
PUBLIC ASSISTANCE	320	(22.5%)	361	(25.4%)	740	(52.1%)	1,422	(100.04)
OTHER INCOME	230	(45.6%)	105	(20.9%)	169	(33.5%)	504	(100.04)
ASSET INCOME	114	(15.8%)	105	(14.64)	200	(89.68)	719	(100.04)
DEPENDENT ALLOWANCE	919	(43.2%)			867	(56.8%)	1,562	(100.04)
ELDERLY ALLOWANCE	359	(21.2%)			1,335	(78.8%)	1,694	(100.04)
CHILD CARE EXPENSE	47	(32.4%)	29	(20.2%)	69	(47.48)	145	(100.04)
HANDICAPPED EXPENSE	26	(100.0%)					36	(100.04)
MEDICAL EXPENSE	228	(20.7%)	472	(42.8%)	402	(36.5%)	1,102	(100.04)

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 13. CONSISTENCY ERRORS ON FORM 50058/59

W LI	200	50058	200	50059
	# of Errors # of Cases (in 1,000) (in 1,000)	# of Cases (in 1,000)	# of Errors # of Cases (in 1,000) (in 1,000)	# of Cases (in 1,000)
GENERAL INFORMATION	74	74	2,095	1,184
SECTION & INFORMATION	4,651	1,862	N/A	N/A
PREFERENCE CATEGORIES	948	946	N/N	N/N
HOUSEHOLD COMPOSITION	N/A	N/N	1.1	10
CURRENT REEXAMINATION DATE	91	91	N/N	N/A
NET FAMILY ASSETS AND INCOME	M/A	N/A	322	264
ALLOWANCES & DJUSTED INCOME	11	11	3	
FAMILY RENT AND SUBSIDY INFORMATION	N/A	N/A	3,214	1,359

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 12. CALCULATION ERRORS ON FORM 50058/59

		FORM	KK.	
	50	50058	0.0	50059
•	# of Cases (in 1,000)	Col & Cases	# of Cases (in 1,000)	Col & Cases
AGE			243	(17.2%)
NUMBER OF FAMILY MEMBERS			29	(2.1%)
NUMBER OF FOSTER CHILD & LIVE-IN			14	(1.0%)
NUMBER OF DEPENDENTS			59	(4.2%)
TOTAL ASSETS			23	(1.6%)
IMPUTED ASSET INCOME			19	(1.3%)
EARNED INCOME SUM	34	(1.7%)	m	(.2%)
PENSIONS, ETC. INCOME SUM	67	(3.3%)	11	(1.0%)
PUBLIC ASSISTANCE INCOME SUM	33	(1.6%)	v	(.5%)
ASSET INCOME SUM	19	(1.0%)	13	(36.)
OTHER INCOME SUM	21	(1.1%)	7	(.5%)
TOTAL NON ASSET INCOME			9#	(3.3%)
INCOME FROM ASSET			12	(36.)
TOTAL ANNUAL INCOME			42	(3.0%)
ELDERLY ALLOWANCE		-	42	(3.0%)
DEPENDENT ALLOWANCE			34	(2.4%)
3% OF ANNUAL INCOME			183	(13.0%)
MEDICAL ALLOWANCE			34	(2.4%)
HANDICAPPED EXPENSE ALLOWANCE			m	(.2%)
CHILD CARE EXPENSE ALLOWANCE				•
TOTAL ALLOWANCE			31	(2.2%)
ADJUSTED ANNUAL INCOME			67	(4.8%)
GROSS RENT			m	(.23)
TOTAL TENANT PAPMENT	505	(25.1%)	179	(12.7%)
TENANT RENT			177	(12.6%)
NO 50058/59 FORM	126	(6.3%)	6	(.6%)
TOTAL NUMBER OF CASES	2014	(100.0%)	1409	(100.0%)

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 11. ALLOWANCES

ELDERLY ALLOWANCE

	2	NON-ELDERLY HH			ELDERLY HH			Table Total	
	# of Cases Col % (in 1,000)	-	Cases Row & Cases # of Cases (in 1,000)		Col & Cases	Row & Cases	# of Cases (in 1,000)	Col & Cases Row & Cases # of Cases Col & Cases Row & Cases (in 1,000)	Row & Cases
NO ALLOWANCE INCORRECT ALLOWANCE CORRECT ALLOWANCE	821 35	(95.9%)	(100.0%) (32.8%)	73 836	(8.0%) (92.0%)	(67.2%) (100.0%)	821 106 836	(46.5%) (6.1%) (47.4%)	(100.0%) (100.0%) (100.0%)
Table Total	856	(100.0%)	(48.5%)	806	(100.0%)	(51.5%)	1,764	(100.0%)	(100.0%)

DEPENDENT ALLOWANCE

		HH W/OUT DEPENDENT	INI	E	HH W/DEPENDENT			Table Total	
	# of Cases Col % C	# of Cases Col % Cases Row % Cases # of Cases Col % Cases Row % Cases # of Cases Row % Cases Row % Cases (in 1,000)	Row & Cases	# of Cases (in 1,000)	Col % Cases	Row & Cases	# of Cases (in 1,000)	Col & Cases	Row & Cases
į	872	(94.9%)	(100.0%)	209	(24.7%)	(81.8%)	872	(49.4%)	(100.0%)
CORRECT ALLOWANCE	9			637	(75.3%)	(100.0%)	637	(36.1%)	(100.0%)
Table Total	918	(100.0%)	(52.1%)	846	(100.0%)	(47.9%)	1,764	(100.0%)	(100.0%)

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 10. QC RENT COMPONENTS BY PAYMENT TYPE AND ADMINISTRATION TYPE

# of Cases Col & Cases Col & Cases Cases	FNANCAMOU			ADMINISTRATION TYPE	NTION TYPE				Total	
# of Cases (11 1,000) (In 1,0		Hd	A-ADMINISTERF	a	OWN	er-administei	RED	# of Cases (in 1,000)	Col & Cases	Col & Cases Row & Cases
Column		# of Cases (in 1,000)	æ	Row & Cases	of Cases in 1,000)	Col % Cases	Row & Cases			
Communication Communicatio	UNDERPAYMENT	100		(66.2%)	o	30	(33 88)			
T.	EDANAEL LINCOME		•	(47.00)) E		(90.00)	700		(40.001)
Table Coloniary Coloniar	PENSION, EIC.	1/1	(9.1.6)	(4.4.4)	n •	(4.78)	(\$0.62)	230	(86.94)	(\$0.00T)
Coloniarie 100 Coloniarie	PUBLIC ASSISTANCE	191	(80.6)	(81.6%)	e. 1	(3.54)	(18.4%)	234	(7.0%)	(100.0%)
Coloning	OTHER INCOME	RD 1	(8.94)	(/2.0%)	5/	(26.4)	(28.04)	261	(1.8%)	(100.04)
MANICE 10 (5.24) (84.04) 21 (1.74) (16.04) 130	ASSET INCOME	36	(1.7%)	(52.1%)	34	(2.7%)	(47.9%)	70	(2.1%)	(100.0%)
MANCE S3	DEPENDENT ALLOWANCE	110	(5.2%)	(84.0%)	21	(1.7%)	(16.0%)	130	(3.9%)	(100.0%)
Lidorance 25	ELDERLY ALLOWANCE	53	(2.5%)	(82.9%)	o n	(*2.)	(14.1%)	62	(1.9%)	(100.0%)
ALLONANCE 3	CHILD CARE ALLOWANCE	52	(1.2%)	(80.09)	16	(1.3%)	(39.4%)	41	(1.2%)	(100.04)
MANCE 137 (6.5t) (55.9t) 106 (8.7t) (44.1t) 245	HANDICAPPED ALLOWANCE	o n	(**:)	(89.5%)	H	(.1%)	(10.5%)	97	(.3%)	(100.04)
59 23 (1.1k) (69.5k) 10 (.8h) (10.5k) 25	MEDICAL ALLOWANCE	137	(6.5%)	(\$6.55)	108	(8.7%)	(44.1%)	245	(7.3%)	(100.0%)
Secondary Seco	NO ERROR	23	(1.1%)	(83.69)	10	(.8%)	(30.5%)	32	(1.0%)	(100.0%)
Second Color	NO FORM50058/59	24	(1.1%)	(36.96)	-	(.1%)	(5.1%)	26	(*8*)	(100.04)
Colonary	THE PAYMENT									
### COME ### CO	KARNED INCOME	S	(2.6%)	(64.0%)	31	(2.5%)	(36,0%)	9	(2,6%)	(100.0%)
SIETANCE 198 (9.4%) (79.8%) 18 (1.2%) (12.3%) (10.3%) 206 ONE 70 (3.3%) (79.8%) 18 (1.2%) (10.2%) 89 ONE 34 (1.6%) (69.5%) 15 (1.2%) (10.2%) 89 ONE 34 (1.6%) (69.5%) 14 (1.2%) (10.2%) 89 ONE 34 (1.6%) (69.5%) 14 (1.2%) (10.3%) 49 ILLOWANCE 38 (1.6%) (64.7%) 7 (.6%) (35.3%) 21 ILLOWANCE 93 (4.4%) (56.2%) 424 (34.3%) (41.6%) 169 COME 88 (4.2%) (66.8%) 424 (6.3%) (33.2%) 254 SET 170 (6.6%) (66.8%) 46 (3.3%) (13.2%) 118 ONE 60 (2.8%) (66.8%) 47 (3.3%) (13.2%) 118 ILLOWANCE 29 (1.4%) (56.6%) 47 (3.3%) (20.9%) 118 EXT 170 (6.0%) (66.8%) 40 (3.2%) (20.9%) 118 ONE 60 (2.8%) (56.2%) 47 (3.3%) (13.3%) 125 ILLOWANCE 20 (1.4%) (53.6%) 47 (3.3%) (20.9%) 125 ILLOWANCE 20 (1.5%) (10.0%) 47 (10.3%) (20.9%) 125 ILLOWANCE 20 (2.1%) (36.6%) 26 (2.1%) (46.2%) 29 ILLOWANCE 20 (3.5%) 17 (1.4%) (36.4%) 26 ILLOWANCE 20 (3.5%) 17 (1.4%) (36.4%) 39 ILLOWANCE 20 (3.7%) (30.6%) 26 (2.1%) (46.2%) 39 ILLOWANCE 20 (3.7%) (10.0%) 26 (3.3%) (13.4%) 39 ILLOWANCE 20 (3.7%) (10.0%) 26 (3.4%) (13.4%) 39 ILLOWANCE 20 (3.7%) (10.0%) 26 (3.4%) (13.4%) 39 ILLOWANCE 20 (3.7%) (10.0%) 27 (1.4%) (13.4%) 39 ILLOWANCE 20 (3.7%) (10.0%) 26 (3.4%) (13.4%) 39 ILLOWANCE 30 (3.7%) (10.0%) 30 ILLOWANCE 30 (3.7%) 3	DEM NOT MAN	180	(8.5%)	(74.6%)	19	(5.0%)	(25, 4%)	241	(7.2%)	(300.00)
ONE	BURNESS OF STREET			(87 74)			(3) 36)	1 6		(30.001)
OME 34 (1.64) (59.54) 15 (1.24) (40.54) 49 ALLOMANCE 25 (2.34) (78.24) 11 (.94) (21.84) 63 LLOWANCE 26 (2.34) (78.24) 11 (.94) (21.84) 63 LLOWANCE 27 (4.44) (56.24) 76 (6.24) (45.14) 1014 COME COME 28 (4.24) (56.24) 424 (34.34) (41.84) 1014 COME 29 (4.24) (66.94) 48 (3.24) (41.84) 118 COME 29 (4.24) (66.94) 48 (3.24) (41.84) 118 COME COME 29 (4.24) (76.24) 40 (3.24) (41.84) 118 COME 20 (2.24) (56.04) 47 (3.24) (40.04) 118 COME 29 (4.74) (76.24) 47 (3.24) (40.04) 118 COME 20 (4.24) (76.24) 47 (3.24) (40.04) 118 COME 20 (4.24) (76.24) 47 (3.24) (40.04) 118 COME 20 (4.24) (76.24) 47 (3.24) (46.24) 118 COME 20 (4.24) (76.24) 47 (3.24) (46.24) 118 COME 20 (4.24) (76.24) 47 (3.24) (46.24) 118 COME 20 (4.74) (79.14) (76.24) 17 (1.44) (36.44) 107 COME 20 (1.34) (100.04) 17 (1.34) (28.54) 46 CLOWANCE 20 (1.24) (100.04) 177 (1.34) (36.44) 39 CLOWANCE 33 (1.54) (100.04) 5 (.44) (13.44) 39 CLOWANCE 34 (1.64) (1.64) 177 (1.34) (36.44) 39 CLOWANCE 39 (1.54) (100.04) 5 (.44) (13.44) 39 CLOWANCE 30 (1.54) (100.04) 5 (.44) (13.44) 39 CLOWANCE 30 (1.54) (1.66.54) 5 (.44) (13.44) 39 CLOWANCE 30 (1.54) (1.66.54) 5 (.44) (13.44) 39 CLOWANCE 30 (1.54) (1.66.54) 5 (.44) (13.44) 39 CLOWANCE 30 (1.64) (1.64) (1.66.54) 5 (.44) (13.44) 39 CLOWANCE 30 (1.64) (1.64) (1.66.54) 5 (.44) (13.44) 39 CLOWANCE 31 (1.64) (1.64) (1.64) (1.64) (1.64) 39 CLOWANCE 31 (1.64) (1.64) (1.64) 39 CLOWANCE 31 (1.64) (1.64) (1.64) 39 CLOWANCE 32 (1.64) (1.64) (1.64) 39 CLOWANCE 33 (1.64) (1.64) (1.64) 39 CLOWANCE 34 (1.64) (1.64) 39 CLOWANCE 35 (1.64) (1.64) 39 CLOWANCE 36 (1.64) (1.64) 39 CLOWANCE 37 (1.64) (1.64) 39 CLOWANCE 38 (1.64) (1.64) 39 CLOWANCE 39 (1.64) (1.64) 39 CLOWANCE 30 (1.64) (1.64) 39 CLOWANCE 31 (1.64) (1.64) 39 CLOWANCE 32 (1.64) (1.64) 39 CLOWANCE 33 (1.64) (1.64) 39 CLOWANCE 34 (1.64) (1.64) 39 CLOWANCE 36 (1.64) (1.64) 39 CLOWANCE 37 (1.64) (1.64) 39 CLOWANCE 38 (1.64) 39 CLOWANCE 39 (1.64) 39 CLOWANCE 30 (1.64) 39 CLOWANCE 30 (1.64) 39	FUBERC ASSESTANCE	9 6		(4) (4)	-	(1)	(16.34)	977		(100.05)
COME	OTHER INCOME	2 ;	(3.5.5)	(13.64)	9 1	(1.95)	(27.07)		(20.7)	(20.001)
ALLOMANCE 49	ASSET INCOME	* :	(1.6%)	(69.54)	ci :	(1.24)	(30.54)		(1.5%)	(100.04)
E. ALLOMANCE 38	DEPENDENT ALLONANCE	67	(3.3%)	(78.2%)	.	(1.1%)	(21.8%)	63	(1.94)	(100.04)
E ALLOMANCE 13	BIDERLY ALLONANCE	8 0	(1.8%)	(78.2%)	#	(36.)	(21.6%)	7	(1.4%)	(100.0%)
ED ALLONANCE S	CHILD CARE ALLOWANCE	13	(*9.)	(84.7%)	7	(19.)	(35.3%)	21	(*9.)	(100.04)
Lidonance 93	HANDICAPPED ALLOWANCE	•	(.4%)	(70.5%)	m	(.3%)	(29.5%)	11	(38)	(100.04)
COME 69 (27.9%) (59.2%) 424 (34.3%) (41.0%) 1014 (COME 36 (1.7%) (100.0%) 424 (34.3%) (41.0%) 36 COME 80 (4.2%) (64.9%) 48 (3.3%) (33.2%) 136 ETC. 170 (8.0%) (66.8%) 84 (6.8%) (33.2%) 135 SISTANCE 142 (6.7%) (76.2%) 40 (3.2%) (22.0%) 143 SISTANCE 90 (4.2%) (76.2%) 40 (3.2%) (23.2%) 138 ALLOWANCE 99 (4.7%) (79.1%) 26 (2.1%) (44.0%) 107 MLIOWANCE 40 (1.3%) (1.4%) (63.6%) 17 (1.4%) (46.0%) 107 ED ALLOWANCE 40 (1.3%) (1.4%) (1.4%) (1.4%) (1.4%) (1.4%) (1.4%) (1.4%) (1.4%) (1.4%) (1.0%) ED ALLOWANCE	MEDICAL ALLOWANCE	93	(4.4%)	(\$4.94)	16	(6.2%)	(45.14)	169	(5.14)	(100.04)
COME 86 (4.2%) (64.9%) 48 (3.9%) (35.1%) 136 COME 80 (4.2%) (64.9%) 48 (3.9%) (35.1%) 136 EFC. 170 (8.0%) (66.8%) 84 (6.8%) (33.2%) 254 SISTANCE 142 (6.7%) (78.0%) 40 (3.2%) (22.0%) 183 OME 90 (4.2%) (76.2%) 40 (3.2%) (23.8%) 118 OME 90 (4.2%) (76.2%) 40 (3.3%) (44.0%) 107 OME 90 (4.7%) (79.1%) 47 (3.8%) (44.0%) 107 ALLOMANCE 90 (4.7%) (79.1%) (71.5%) 16 (1.4%) <th< td=""><td>NO BRROR</td><td>290</td><td>(27.9%)</td><td>(58.2%)</td><td>424</td><td>(34.34)</td><td>(41.8%)</td><td>1014</td><td>(30.3%)</td><td>(100.04)</td></th<>	NO BRROR	290	(27.9%)	(58.2%)	424	(34.34)	(41.8%)	1014	(30.3%)	(100.04)
COME 88 (4.2%) (64.9%) 48 (3.9%) (35.1%) 136 ETC. 170 (8.0%) (66.8%) 84 (6.8%) (33.2%) 254 SISTANCE 142 (67.8%) (66.8%) 84 (6.8%) (33.2%) 254 SISTANCE 142 (67.2%) (78.2%) 40 (3.2%) (22.0%) 183 OME 60 (2.8%) (76.2%) 47 (3.3%) (44.0%) 118 OME 60 (2.8%) (56.0%) 47 (3.8%) (44.0%) 107 MALOWANCE 29 (4.4%) (79.1%) (79.1%) 26 (2.1%) (36.4%) 46 ELLOWANCE 9 (1.4%) (71.5%) 16 (1.3%) (28.5%) 56 ELLOWANCE 9 (.4%) (100.0%) 177 (14.3%) (46.2%) 56 LLOWANCE 33 (1.5%) (100.0%) 5 (.4%) (13.4%) (46.2%)	NO FORM50058/59	36	(1.7%)	(100.0%)				36	(1.1%)	(100.04)
ANCE 170 (6.0%) (66.8%) 48 (3.9%) (35.1%) 136 ANCE 142 (6.7%) (66.8%) 84 (6.8%) (33.2%) 254 ANCE 142 (6.7%) (78.0%) 40 (3.2%) (22.0%) 183 90 (4.2%) (76.2%) 28 (2.3%) (23.8%) 118 60 (2.8%) (56.0%) 47 (3.8%) (44.0%) 107 ANCE 29 (1.4%) (79.1%) 26 (2.1%) (20.9%) 125 LLOWANCE 40 (1.9%) (71.5%) 16 (1.3%) (28.5%) 56 ANCE 206 (9.7%) (33.8%) 177 (14.3%) (46.2%) 39 ANCE 206 (9.7%) (66.6%) 5 (.4%) (13.4%) 339 (1.5%) (100.0%) 5 (.4%) (13.4%) 339	OVERPATMENT									
170 (8.0%) (66.8%) 84 (6.8%) (33.2%) 254 142 (6.7%) (78.0%) 40 (3.2%) (22.0%) 183 90 (4.2%) (76.2%) 28 (2.3%) (23.8%) 118 60 (2.8%) (56.0%) 47 (3.8%) (44.0%) 107 99 (4.7%) (79.1%) 26 (2.1%) (20.9%) 125 29 (4.7%) (79.1%) 26 (2.1%) (20.9%) 125 29 (1.4%) (63.6%) 17 (1.4%) (36.4%) 46 CE	EARNED INCOME	8	(4.2%)	(64.9%)	8	(3.9%)	(35.1%)	136	(4.18)	(100.0%)
142 (6.74) (78.04) 40 (3.24) (22.04) 183 90 (4.24) (76.24) 28 (2.34) (23.64) 118 60 (2.84) (56.04) 47 (3.84) (44.04) 107 99 (4.74) (79.14) 26 (2.14) (20.94) 125 29 (1.44) (79.14) 16 (1.44) (36.44) 46 CB 9 (.44) (100.04) 177 (14.34) (46.24) 9 CB (9.74) (100.04) 5 (.44) (100.04) 5 (.44) (100.04) 33 (1.54) (100.04) 5 (.44) (100.04) 34 (13.44) 34	PENSION, ETC.	170	(8.0%)	(66.8%)	**	(6.8%)	(33.2%)	254	(7.6%)	(100.04)
90 (4.2%) (76.2%) 28 (2.3%) 118 60 (2.8%) (56.0%) 47 (3.8%) 1107 99 (4.7%) (79.1%) 26 (2.1%) (20.9%) 125 29 (1.4%) (63.6%) 17 (1.4%) (36.4%) 46 CB 40 (1.9%) (71.5%) 16 (1.3%) (28.5%) 56 CB 206 (9.7%) (53.8%) 177 (14.3%) (46.2%) 382 33 (1.5%) (86.6%) 5 (.4%) (13.4%) 34	PUBLIC ASSISTANCE	142	(6.7%)	(78.0%)	4 0	(3.2%)	(22.0%)	183	(8.5%)	(100.0%)
60 (2.8%) (56.0%) 47 (3.8%) (44.0%) 107 99 (4.7%) (79.1%) 26 (2.1%) (20.9%) 125 29 (1.4%) (63.6%) 17 (1.4%) (36.4%) 46 CB 40 (1.9%) (71.5%) 16 (1.3%) (28.5%) 56 CB 9 (.4%) (100.0%) 177 (14.3%) (46.2%) 9 33 (1.5%) (86.6%) 5 (.4%) (13.4%) 39 34 (1.6%) (100.0%) 5 (.4%) (13.4%) 34	OTHER INCOME	06	(4.2%)	(76.2%)	78	(2.3%)	(23.8%)	118	(3.5%)	(100.0%)
99 (4.7t) (79.1t) 26 (2.1t) (20.9t) 125 29 (1.4t) (63.6t) 17 (1.4t) (36.4t) 46 29 (1.9t) (71.5t) 16 (1.3t) (28.5t) 56 CB 9 (.4t) (100.0t) 177 (14.3t) (46.2t) 382 (.4t) 33 (1.5t) (86.6t) 5 (.4t) (13.4t) 39 34 (1.6t) (100.0t) 5 (.4t) (13.4t) 34	ASSET INCOME	9	(3.8%)	(56.0%)	47	(3.8%)	(44.0%)	101	(3.2%)	(100.0%)
NCE 40 (1.9%) (63.6%) 17 (1.4%) (36.4%) 46 ANCE 9 (.4%) (100.0%) 16 (1.3%) (28.5%) 56 (9.7%) (53.8%) 177 (14.3%) (46.2%) 382 (.3%) 34 (1.6%) (100.0%) 5 (.4%) (13.4%) 34	DEPENDENT ALLOMANCE	66	(4.7%)	(79.1%)	36	(2.1%)	(20.9%)	125	(3.7%)	(100.04)
NCE 40 (1.9%) (71.5%) 16 (1.3%) (28.5%) 56 ANCE 9 (.4%) (100.0%) 177 (14.3%) (46.2%) 382 (.3%) 333 (1.5%) (86.6%) 5 (.4%) (13.4%) 34 34 (1.6%) (100.0%) 34	ELDERLY ALLOWANCE	29	(1.4%)	(63.6%)	17	(1.4%)	(36.44)	46	(1.4%)	(100.04)
ANCE 9 (.4%) (100.0%) 9 (.4%) (100.0%) 9 (.4%) (15%) (86.6%) 5 (.4%) (13.4%) 34 (1.6%) (100.0%) 34	CHILD CARE ALLOWANCE	9	(1.9%)	(71.5%)	16	(1.3%)	(28.5%)	26	(1.7%)	(100.0%)
206 (9.7%) (53.8%) 177 (14.3%) (46.2%) 382 (1 33 (1.5%) (86.6%) 5 (.4%) (13.4%) 39 (34 (1.6%) (100.0%) 34 (<	HANDICAPPED ALLOWANCE	0	(.4%)	(100.0%)				0.	(.3%)	(100.0%)
33 (1.5%) (86.6%) 5 (.4%) (13.4%) 39 34 (1.6%) (100.0%) 34	MEDICAL ALLOWANCE	206	(9.7%)	(53.8%)	177	(14.3%)	(46.2%)	382	(11.4%)	(100.0%)
34 (1.6%) (100.0%) 34	NO BEROR	33	(1.5%)	(86.6%)	'n	(.4%)	(13.4%)	39	(1.1%)	(100.0%)
	NO FORM50058/59	34	(1.6%)	(100.0%)				34	(1.0%)	(100.0%)
							_			:

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 9a. TOTAL AND LARGEST DOLLAR ERROR BY PROGRAM TYPE

		TOTAL DOLI	TOTAL DOLLAR IN ERROR			LARGEST DO	LARGEST DOLLAR ERROR	
	# of Cases (in 1,000)	Col * of	Sum Dollar Amount (in 1,000)	Ave Dollar Amount	# of Cases (in 1,000)	Col % of	Sum Dollar Amount (in 1,000)	Ave Dollar Amount
PHA-ADMINISTERED							:	
PUBLIC HOUSING	571	(33.5%)	2,630,808	4,605	571	(33.5%)	1,840,272	3,222
SEC. 8 CERTIFICATES	390	(22.9%)	1,505,732	3,862	390	(22.9%)	1,057,489	2,712
SEC. 8 VOUCHERS	100	(5.8%)	477,228	4,791	100	(5.8%)	289,770	2,909
SEC. 8 MOD REHAB	œ	(.54)	49,066	6,313	60	(*8*)	37,210	4,787
Group Total	1,069	(62.7%)	4,662,835	4,364	1,069	(62.7%)	3,224,740	3,018
OWNER-ADMINISTERED					:		:	
SEC. 8 SUBST REHAB/NEW			•					
SEC. 8 LOAN MGMT/PROP	386	(22.6%)	968,858	2,512	386	(22.6%)	806,445	2,091
DISP	181	(10.6%)	563,657	3,121	181	(10.6%)	506,339	2,803
SECTION 236	70	(4.1%)	365,439	5,239	70	(4.1%)	312,793	4,484
Group Total	636	(37.3%)	1,897,954	2,984	636	(37.3%)	1,625,576	2,556
Table Total	1,705	(100.04)	6,560,789	3,849	1,705	(100.04)	4,850,316	2,845

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 8a. LARGEST COMPONENT ERROR BY SOURCE

	# of Cases	# of Cases Col & Cases	Sum Dollar	Ave Dollar
RENT COMPONENT	(in 1,000)		Amount (in 1,000)	Amount
EARNED INCOME	336	(19.7%)	1,644,420	4,896
PENSION, ETC.	248	(14.6%)	906,916	3,653
PUBLIC ASSISTANCE	201	(11.8%)	568,002	2,831
OTHER INCOME	245	(14.4%)	700,935	2,865
ASSET INCOME	78	(4.6%)	145,877	1,864
DEPENDENT ALLOWANCE	72	(4.2%)	44,622	618
ELDERLY ALLOWANCE	32	(1.9%)	12,642	400
CHILD CARE ALLOWANCE	51	(3.0%)	103,985	2,058
HANDICAPPED ALLOWANCE	7	(.4%)	3,195	483
MEDICAL ALLOWANCE	368	(21.6%)	719,722	1,957
NO ERROR	80	(4.04)	•	0
	1,705	(100.0%)	4,850,316	2,845
	•			

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 7. ERROR RATES BY PAYMENT TYPE AND CASE TYPE

	<u> </u>	UNDER	UNDERPAYMENT (MONTHLY)	ONTHLY)			OVERP	OVERPAYMENT (MONTHLY)	NTHLY)		QC RENT	(MONTHLY)
	# of	Col 🕏	Sum	Ave	ERROR	# of	Col 🕏	Sum	Ave	ERROR	*	Eng
	Cases (in	Cases	Dollar	Dollar	RATE	Cases (in	Cases	Dollar	Dollar	RATE	Cases (in	ရှိ —
	1,000)		Amount (in	Amount		1,000)	_	Amount (in	Amount		1,000)	
			1,000)	(1)/(3)	(1)/(4)			1,000)	(2)/(3)	(2)/(4)	(3)	1,000)
CERTIFICATION	135	(14.8%)	7,045	14.86	.091	96	(11.2%)	5,052	10.66	.065	474	77,172
RECERTIFICATION												
NON-OVERDUE	747	(82.4%)	45,831	16.34	060.	738	(86.1%)	35, 196	12.55	.069	2,804	509,105
OVERDUE	25	(2.8%)	2,160	29.59	.172	23	(2.6%)	1,851	25.36	.147	73	12,560
Group Total	773	(85.2%)	47,991	16.68	.092	761	(88.8%)	37,047	12.88	1.00.	2,877	521,665
Table Total	907	(100.0%)	55,036	16.42	.092	857	(100.0%)	42,098	12.56	.070	3,351	598,837

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 6. CASE TYPE BY PROGRAM TYPE

	CRI	CERTIFICATIONS	SN	RECERTIFIC	RECERTIFICATIONS/NON-OVERDUE	N-OVERDUE	RECERTII	RECERTIFICATIONS/OVERDUE	OVERDUE		Total	
	# of Cases (in 1,000)	Row & of	Col & of	# of Cases (in 1,000)	Row & of Cases	Col % of	# of Cases (in 1,000)	Row & of	Col t of	# of Cases (in 1,000)	Row & of Cases	Col t of
PHA-ADMINISTERED												
PUBLIC HOUSING	158	(13.3%)	(32.6%)	981	(82.6%)	(34.3%)	49	(4.14)	(61.2%)	1,189	(100.04)	(34.78)
SEC. 8 CERTIFICATES	87	(10.9%)	(17.8%)	695	(87.8%)	(24.3%)	10	(1.3%)	(12.8%)	792	(100.04)	(23.1%)
SEC. 8 VOUCHERS	7	(24.4%)	(9.14)	128	(70.0%)	(4.5%)	Ø	(4.8%)	(10.9%)	180	(100.04)	(5.3%)
SEC. 8 MOD REHAB	IO.	(22.1%)	(1.0%)	17	(77.9%)	(.6%)				77	(100.0%)	(.6%)
Group Total	294	(13.5%)	(60.44)	1,821	(83.4%)	(63.7%)	89	(3.1%)	(85.0%)	2,162	(100.0%)	(63.64)
OWNER-ADMINISTERED												
SEC.8 SUBST REHAB/NEW	92	(12.9%)	(19.04)	623	(87.0%)	(21.6%)	0	(.18)	(.54)	715	(100.04)	(20.94)
SEC. 8 LOAN MGMT/PROP											•	
DISP	59	(16.94)	(12.2%)	291	(82.8%)	(10.2%)	-	(38.)	(1.5%)	352	(100.0%)	(10.3%)
SECTION 236	9	(33.3%)	(8.3%)	123	(70.7%)	(4:34)	91	(8.04)	(13.1%)	174	(100.04)	(5.14)
Group Total	192	(15.5%)	(39.64)	1,037	(83.5%)	(36.34)	12	(1.0%)	(15.0%)	1,241	(100.04)	(36.2%)
Table Total	486	(14.2%)	(100.04)	2,858	(83.5%)	(100.04)	80	(2.3%)	(100.04)	3,423	(100.04)	(100.0%)

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 5a(S). GROSS & NET RENT ERROR BY PROGRAM TYPE (Proper Payment based on exact match of Actual and QC Rent)

		GROSS RENT	NT ERROR (MONTHLY)	(conthly)		. K	NET RENT ERROR (MONTHLY)	ROR (MONTHI	(X5	QC RENT (MONTHLY)
	# of Cases (in 1,000)	Col % of Cases	Sum Dollar Amount	Ave Dollar Amount	ERROR	# of Cases (in 1,000)	Col % of Cases	Sum Dollar Amount	Ave Dollar Amount	Sum Dollar Amount
	(1)		1,000) (2)	(2)/(1)	(2)/(2)	<u> </u>		(in 1,000) (4)	(4)/(3)	(1n 1,000) (5)
PHA-ADMINISTERED							1			
PUBLIC HOUSING	1,163	(34.7%)	35,706	30.70	.178	1,163	(34.7%)	-7,504	-6.45	200,208
SEC. 8 CERTIFICATES	774	(23.1%)	21,376	27.62	.170	774	(23.1%)	-2,384	-3.08	125,446
SEC. 8 VOUCHERS	155	(4.6%)	5,206	33.49	.160	155	(4.6%)	1,116	7.18	32,599
SEC. 8 MOD REHAB	20	(*9°)	823	41.15	.247	50	(.6%)	-823	-41.15	3,335
Group Total	2,112	(63.0%)	63,110	29.88	.175	2,112	(63.0%)	-9,595	-4.54	361,587
OWNER-ADMINISTERED	:	:								1
SEC. 8 SUBST REHAB/NEW										
CONSTR CONSTR	715	(21.3%)	19,334	27.04	.156	715	(21.3%)	2,285	3.20	124,296
DISP	352	(10.5%)	10,932	31.07	.199	352	(10.5%)	-3,117	-8.86	54,985
SECTION 236	172	(5.1%)	4,963	28.94	.086	172	(5.1%)	-2,393	-13.91	57,969
Group Total	1,239	(37.0%)	35,229	28.45	.148	1,239	(37.0%)	-3,225	-2.60	237,249
Table Total	3,351	(100.0%)	98,340	29.35	.164	3,351	(100.0%)	-12,820	-3.83	598,837

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 5a. GROSS AND NET RENT ERROR BY PROGRAM TYPE

	•	GROSS RE	GROSS RENT ERROR (MONTHLY)	MONTHLY)		×	et rent er	NET RENT ERROR (MONTHLY)	· (X)	QC RENT (MONTHLY)
	# of	Col % of	Sum	Ave	ERROR	# of	Col & of	Sum	Ave	Sum
	Cases (in	Cases	Dollar	Dollar	RATE	Cases (in	Cases	Dollar	Dollar	Dollar
	1,000)		Amount	Amount		1,000)		Amount	Amount	Amount
			(40					(1n		(In
			1,000)					1,000)		1,000)
	3		(2)	(2)/(1)	(2)/(2)	(3)		(4)	(4)/(3)	(2)
PHA-ADMINISTERED					,	i	;	:		
PUBLIC HOUSING	1,163	(34.7%)	35,223	30.29	.176	1,163	(34.7%)	-7,485	-6.44	200,208
SELECTIVE OF LEAD	774	(23.1%)	21,112	27.27	.168	774	(23.1%)	-2,406	-3.11	125,446
SEC. 8 VOUCHERS	155	(4.6%)	5,172	33.27	.159	155	(4.6%)	1,116	7.18	32,599
SEC. 8 MOD REHAB	70	(*9*)	823	41.21	.247	20	(.6%)	-823	-41.21	3,335
Group Total	2,112	(63.0%)	62,330	29.51	.172	2,112	(63.0%)	-9,597	-4.54	361,587
OWNER-ADMINISTERED	?		!	:						
SEC.8 SUBST REHAB/NEW										
CONSTR	715	(21.3%)	19,038	26.62	.153	715	(21.3%)	2,180	3.05	124,296
SEC. 8 LOAN MGMI/PROP						_				
DISP	352	(10.5%)	10,833	30.79	.197	352	(10.5%)	-3,119	-8.86	54,985
SECTION 236	172	(5.1%)	4,933	28.76	. 085	172	(5.1%)	-2,401	-14.00	57,969
Group Total	1,239	(37.0%)	34,804	28.10	.147	1,239	(37.0%)	-3,340	-2.70	237,249
Table Total	3,351	(100.0%)	97,134	28.99	.162	3,351	(100.0%)	-12,936	-3.86	598,837
	i		T			T			-	

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 4a(S). ERROR RAIE BY PROGRAM TYPE (Proper Payment based on exact match of Actual and QC Rent)

		UNDERPI	UNDERPAYMENT (MON	NTHLY)			OVERPA	OVERPAYMENT (MONTHLY)	THLY)		QC RENT	(MONTHLY)
	# of Cases (in 1,000)	College &	Sum Dollar Amount (in 1,000)	Ave Dollar Amount	ERROR RATE (1)/(4)	# of Cases (in 1,000)	Cases	Sum Dollar Amount (in 1,000)	Ave Dollar Amount	ERROR RATE (2) / (4)	# of Cases (in 1,000)	Sum Dollar Amount (in 1,000)
PHA-ADMINISTERED					•							
PUBLIC HOUSING SEC.8 CERTIFICATES SEC.8 VOUCHERS	405 240 62	(36.7%) (21.8%) (5.6%)	21,603	18.58	. 108	3 8 9 9 4 3 3 5 1 3 3 4 3 4 3 4 3 4 3 4 3 4 3 4 3 4 3 4	(34.9%) (21.9%) (4.6%)	14,100 9,496	12.12	070.	1,163	200,208 125,446 32,599
SEC. 8 MOD REHAB	60	(*/.)	823	41.15	.247			•			20	3,335
Group Total	715	(64.8%)	36,351	17.21	101	684	(61.4%)	26,757	12.67	.074	2,112	361,587
OWNER-ADMINISTERED							:					
SEC.8 SUBST REHAB/NEW CONSTR	211	(19.1%)	8,524	11.92	690.	301	(27.0%)	10,810	15.12	.087	715	124,296
DISP SECTION 236	134	(12.1%)	7,025	19.96	.128	36	(8.3%) (3.3%)	3,908	11.10	.071	352 172	54,985
Group Total	. eo	(35.2%)	19,227	15.52	.081	429	(38.6%)	16,002	12.92	.067	1,239	237,249
Table Total	1,103	(100.0%)	55,578	16.59	.093	1,113	(100.0%)	42,760	12.76	.071	3,351	598,837

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 4a. ERROR RATES BY PROGRAM TYPE

		UNDER	UNDERPAYMENT (MONTHLY)	NTHLY)			OVER	OVERPAYMENT (MONTHLY)	ONTHLY)		QC RENT	(MONTHLY)
	# of Cases (in 1,000)	Col &	Sum Dollar Amount (in	Ave Dollar Amount	error Rate	# of Cases (in 1,000)	Cases	Sum Dollar Amount (in	Ave Dollar Amount	ERROR	# of Cases (in 1,000)	—
			1,000)	(1)/(3)	(1) / (4)			1,000)	(2)/(3)	(2) / (4)	(3)	1,000)
PHA-ADMINISTERED	:									:		; ;
PUBLIC HOUSING	326	(35.9%)	21,354	18.36	.107	302	(35.2%)	13,869	11.93	690.	1,163	200,208
SEC. 8 CERTIFICATES	206	(22.7%)	11,759	15.19	\$ 60.	186	(21.7%)	9,353	12.08	.075	774	125,446
SEC. 8 VOUCHERS	53	(5.9%)	2,028	13.08	.062	46	(5.4%)	3,144	20.28	960.	155.	32,599
SEC. 8 MOD REHAB	œ	(%6.)	823	41.15	.247			•	•	•	70	3,335
Group Total	592	(65.3%)	35,964	17.03	660.	535	(62.4%)	26,366	12.48	.073	2,112	361,587
OWNER-ADMINISTERED		ŧ				,			!		:	
SEC.8 SUBST REHAB/NEW CONSTR	165	(18.1%)	8,429	11.79	.068	221	(25.8%)	10,609	14.84	.085	715	124,296
SEC.8 LOAN MGMI/PROP	113	(12.4%)	6,976	19.82	.127	69	(8.1%)	3,857	10.96	.070	352	54,985
SECTION 236	38	(4.2%)	3,667	21.32	.063	32	(3.7%)	1,266	7.36	.022	172	57,969
Group Total	315	(34.7%)	19,072	15.39	080	322	(37.6%)	15,732	12.70	990.	1,239	237,249
Table Total	907	(100.0%)	55,036	16.42	.092	857	(100.0%)	42,098	12.56	.070	3,351	598,837



Analysis Tables

Tables Responding to Objective(s)

 Verification of QC Rent Components Rent Error by Program Type Payment Type by Program Type Error Rates by Program Type Gross and Net Rent Error by Program Type Case Type by Program Type Error Rates by Payment Type and Case Type Error Rates by Payment Type and Case Type Error Rates by Payment Type and Administration Type Allowances
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944569
12. Calculation Errors on Form 50058/59 13. Consistency Errors on Form 50058/59 14. Verification of Form 10058/59 Rent Components
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	OBJECTIVE	TABLE
Objective 6:	Determine the extent to which households are overhoused relative to HUD's occupancy standards.	15. Occupancy Standards
Objective 7:	Determine the extent to which errors are concentrated in projects and programs.	
Objective 8:	Estimate the percentage of newly certified tenants who were incorrectly determined eligible for program admission.	6. Case Type by Program Type 7. Error Rates by Case Type
Objective 9:	Estimate the total positive and negative errors in terms of HUD subsidies.	3. Payment Type by Program Type4. Error Rates by Program Type7. Error Rates by Case Type

Terms:

Rent Component: The five sources of income (earned, pensions, public assistance, other, and asset), three types of expense deductions: (medical, child care, and handicapped expenses), and two allowances (dependent and elderly allowances) Rent Error: The difference between the Actual Rent (Total Tenant Payment) and the QC Rent; net rent error is the algebraic sum of over-and under-payments; gross rent error is the sum of the absolute values of under- and over-payments

Program Type: Public Housing, Section 8 Certificates, Section 8 Vouchers, Section 8 Moderate Rehabilitation, Section 8 Substantial Rehabilitation and New Construction, Section 8 Loan Management and Property Disposition, and Section 236

Administration Type: PHA or Owner

Payment Type: Underpayment, proper payment, and overpayment

Case Type: Certification, recertification, and overdue recertification

National Estimates Recertification Month

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 1. VERIFICATION OF QC RENT COMPONENTS

RENT COMPONENT	NOT VERIFIED	RIFIED	PARTIALLY VERIFIED	VERIFIED	FULLY VERIFIED	ERIFIED
	# of Cases (in 1,000)	Row & Cases # of Cases (in 1,000)	# of Cases (in 1,000)	Row & Cases # of Cases (in 1,000)		Row & Cases
EARNED INCOME	258	(30.8%)	63	(7.6%)	516	(61.64)
PENSION, ETC.	337	(21.2%)	109	(\$6.94)	1144	(71.9%)
PUBLIC ASSISTANCE	355	(24.7%)	36	(2.54)	1047	(72.8%)
ASSET VALUE	618	(38.5%)	67	(4.2%)	922	(57.48)
OTHER INCOME	291	(49.04)	28	(4.74)	275	(46.2%)
BLDERLY STATUS	219	(12.6%)	12	(*4.)	1507	(86.7%)
DEPENDENT STATUS	504	(31.1%)	176	(10.9%)	940	(\$0.0\$)
CHILD CARE EXPENSE	104	(48.84)	0	(.0%)	110	(51.2%)
HANDICAPPED EXPENSE	39	(98.94)	0	(*0*)	0	(1.14)
MEDICAL EXPENSE	417	(32.5%)	345	(26.98)	523	(40.7%)

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 2a. RENT ERROR BY PROGRAM TYPE

	1	ACTUAL RENT	NT (MONTHLY)			QC RENT	QC RENT (MONTHLY)		GROSS RI	RENT ERROR	(MONTHLY)
	# of	Col *	Sum	Ave	#	Col *	Sum	Ave	Sum	Ave	ERROR
	Cases (in 1,000)	Cases ses	Dollar	Dollar	Cases (1n 1,000)	Cases	Dollar Amount	Dollar Amount	Dollar	Dollar	RATE
-			(In				(in		(tn		
	3		1,000)	(2) / (1)			1,000)	(3) / (1)	1,000)	(4) / (1)	(4) / (3)
									:	:	
PHA-ADMINISTERED											
PUBLIC HOUSING	1,163	(34.7%)	192,704	165.72	1,163	(34.7%)	200,208	172.18	35,223	30.29	.176
SEC. 8 CERTIFICATES	774	(23.1%)	123,062	158.98	774	(23.1%)	125,446	162.06	21,112	27.27	.168
SEC. 8 VOUCHERS	155	(4.6%)	33,714	216.89	155	(4.6%)	32,599	209.71	5,172	34.27	.159
SEC. 8 MOD REHAB	20	(*9.)	2,512	125.83	20	(*9*)	3,335	167.03	823	41.21	.247
Group Total	2,112	(63.0%)	351,993	166.64	2,112	(63.0%)	361,587	171.18	62,330	29.51	.172
OWNER-ADMINISTERED								:	:	:	1
SEC. 8 SUBST REHAB/NEW											
CONSTR	715	(21.3%)	126,582	177.01	715	(21.3%)	124,296	173.82	19,038	26.62	.153
SEC. 8 LOAN MGMT/PROP	26.7	(10 64)	61 060	147 30	35.2	(40 58)	44	156 25	10 833	30 70	197
SECTION 236	172	(5.1%)	55,576	324.03	172	(5.1%)	57,969	337.98	4,933	28.76	.085
E	1 230	(37.0%)	214 025	188 96	1.230	(37.0%)	217.249	191.56	34.804	28.10	147
Group Tocal	7,633		640,464	00.001	5	•		2	100 (10		
Table Total	3,351	(100.0%)	586,017	174.89	3,351	(100.0%)	598,837	178.72	97,134	28.99	.162
				1	7		T	1		· · · · · · · · · · · · · · · · · · ·	1

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 3a. PAYMENT TYPE BY PROGRAM TYPE

	<u>r</u>	UNDERPAYMENT	E	PRC	PROPER PAYMENT	INI		overpayment	H		Total	
	# of Cases (in 1,000)	Row & of Cases	Col % of Cases	# of Cases (in 1,000)	Row % of Cases	Col % of Cases	# of Cases (in 1,000)	Row & of	Col % of Cases	# of Cases (in 1,000)	Row & of	Col t of
PHA-ADMINISTERED									1		:	i :
PUBLIC HOUSING	326	(28.0%)	(35.9%)	535	(46.0%)	(33.7%)	302	(26.0%)	(35.2%)	1,162	(100.0%)	(34.7%)
SEC. 8 CERTIFICATES	206	(26.6%)	(22.7%)	382	(49.4%)	(24.1%)	186	(24.1%)	(21.7%)	774	(100.0%)	(23.1%)
SEC.8 VOUCHERS	53	(34.3%)	(2.9%)	56	(35.9%)	(3.5%)	46	(29.8%)	(5.4%)	155	(100.0%)	(4.6%)
SEC. 8 MOD REHAB	6 0	(38.9%)	(%6.)	12	(61.1%)	(*8*)				20	(100.0%)	(*9*)
Group Total	592	(28.0%)	(65.3%)	386	(46.6%)	(62.1%)	535	(25.3%)	(62.4%)	2,112	(100.0%)	(63.0%)
OWNER-ADMINISTERED							:					
SEC. 8 SUBST REHAB/NEW	165	(23.0%)	(18.1%)	329	(46.1%)	(20.8%)	221	(30.9%)	(25.8%)	715	(100.0%)	(21.3%)
SEC. 8 LOAN MGMT/PROP												
DISP	113	(32.0%)	(12.4%)	170	(48.3%)	(10.7%)	69	(19.7%)	(8.1%)	352	(100.0%)	(10.5%)
SECTION 236	38	(22.0%)	(4.2%)	102	(59.3%)	(6.4%)	32	(18.7%)	(3.7%)	172	(100.0%)	(5.1%)
Group Total	315	(25.4%)	(34.7%)	601	(48.5%)	(37.9%)	322	(26.0%)	(37.6%)	1,239	(100.04)	(37.0%)
Table Total	907	(27.1%)	(100.0%)	1,586	(47.3%)	(100.0%)	857	(25.6%)	(100.0%)	3,351	(100.0%)	(100.0%)

NATIONAL ESTIMATE (RECERTIFICATION MONTH)

Table 3a(S). PAYMENT TYPE BY PROGRAM TYPE (Proper Payment based on exact match of Actual and QC Rent)

	Š	UNDERPAYMENT	į.	PRO	PROPER PAYMENT	Ę		OVERPAYMENT			Total	
	# of Cases (in 1,000)	Row % of Col % of	Col % of Cases	# of Cases (in 1,000)	Row & of Cases	Col % of	# of Cases (in 1,000)	Row & of Cases	Col % of	# of Cases (in 1,000)	Row & of Cases	Col tof
PHA-ADMINISTERED												
PUBLIC HOUSING	405	(34.8%)	(36.7%)	369	(31.7%)	(32.5%)	389	(33.5%)	(34.9%)	1,163	(100.0%)	(34.78)
SEC. 8 CERTIFICATES	240	(31.1%)	(21.8%)	290	(37.5%)	(25.6%)	243	(31.4%)	(21.9%)	174	(100.0%)	(23.1%)
SEC. 8 VOUCHERS	62	(39.8%)	(5.6%)	42	(27.0%)	(3.7%)	51	(33.1%)	(4.6%)	155	(100.0%)	(4.6%)
SEC. 8 MOD REHAB	∞	(38.9%)	(37.)	12	(61.1%)	(1.1%)				70	(100.0%)	(*9*)
Group Total	715	(33.9%)	(64.8%)	713	(33.8%)	(62.9%)	684	(32.4%)	(61.4%)	2,112	(100.0%)	(63.0%)
OWNER-ADMINISTERED					•						:	
SEC. 8 SUBST REHAB/NEW	211	(29.5%)	(19.1%)	204	(28.5%)	(18.0%)	301	(42.0%)	(27.0%)	715	(100.0%)	(21.3%)
SEC. 8 LOAN MGMT/PROP	134	(38.1%)	(12.1%)	126	(35.7%)	(11.1%)	92	(26.2%)	(8.3%)	352	(100.0%)	(10.5%)
SECTION 236	4	(25.4%)	(3.94)	92	(53.4%)	(8.1%)	36	(21.3%)	(3.3%)	172	(100.0%)	(5.1%)
Group Total	368	(31.3%)	(35.2%)	421	(34.0%)	(37.1%)	429	(34.7%)	(38.6%)	1,239	(100.0%)	(37.0%)
Table Total	1,103	(32.9%)	(100.0%)	1,134	(33.6%)	(100.0%)	1,113	(33.2%)	(100.04)	3,351	(100.0%)	(100.0%)

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0bs.#	PROGRAM DATA TYPE SOUR	DATA SOURCE	HH STATUS	NO. DEPN	Ea rned Inc	EARNED SOC SEC. INC ETC.	PUBLIC ASST.	OTHER	ASSET	TOTAL	DEPN	CARE CARE ALLOW	HAND- ICAP ALLOW	MEDICAL	MEDICAL ELDERLY TOTAL ALLOW ALLOW ALLOW	TOTAL	ADJUSTED INCOME	TOTAL TENANT PATHENT
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TOTAL TENANT PAYMENT	165	430	142	171 234	251 142	376 124	216	199	204 131	434	328 401	242	272	163 81	160	286 149
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ADJUSTED INCOME	7389 3983	17198	\$50 4	9376	4806 5676	5052	3661 3882	7968	9072 8672	13637	6948 960	4788	5696 5696	6500 3250	6458	5472
TOTAL	1847 3903	6249	400	1440	480 480	400	80 ED	719	4 8	3460 1560	1440	480	8 0 0 4 0 0	00	4 4 6 8 0 0	960
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TOTAL	9236 7886	23447	5904 681	10816 10816	5286 6156	15452 5565	4541	8687	9552 9552	17097 17128	8386 7080	5268 5268	9609	3250	6938 2160	6432
ASSET	1150	3306	157	• 1	1 1	l ed	1 10	1 1		90	1 1	• •	• •	0 1	1316	•
OTHER	3600	0 1	+ 1	i i		5564	520 520	• •	t 1		. 600		1 1	3250	1316	•
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SOC SEC.	4486	20141 20136	5904 524	1 1		1 1	1 1	9687	5160	• •	• •		6 1	6500	• •	•
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HH STATUS	elderly Elderly	ELDERLY ELDERLY	ELDERLY ELDERLY	NON-ELD ELDERLY	NON-ELD NON-ELD	BLDERLY BLDERLY	BLDERLY	SLDERLY SLDERLY	NON-ELD ELDERLY	NON-ELD NON-ELD	NON-RLD NON-RLD	NON-RLD NON-RLD	RLDERLY RLDSRLY	NON-ELD	NON-ELD	NON-RLD
DATA	SPONSOR: QC:	SPONSOR: QC:	SPONSOR: QC:	SPONSOR: NON-ELD QC: ELDERLY	SPONSOR: NON-ELD QC: NON-ELD	SPONSOR: QC:	Sponsor: QC:	SPONSOR: QC:	SPONSOR: QC:	Sponsor: QC:	SPONSOR: NON-ELD QC: NON-ELD	SPONSOR: NON-ELD QC: NON-ELD	SPONSOR: QC:	Sponsor: Non-Eld QC: Non-Eld	SPONSOR: NON-ELD QC: NON-ELD	SPONSOR: NON-ELD
PROGRAM DATA TYPE SOUR	21	21	12	12	72	22	22	12	13 6	13	13	13 8	13	21	12 8	12
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TOTAL TENANT PATHENT	286	55	250	158	286	124	164	17	451	632	313	392	390	454	257	343	222	136	193	134	285	610	215	106	337	101	250	106	286	137	250	139
ADJUSTED INCOME	1840	2184	5736	6336	5964	4968	6578	0	11025	25260	12520	15664	15616	18790	4728	9456	8876	5456	5196	5376	11404	24383	3745	4224	7688	4056	5142	4248	5964	5496	4194	5552
TOTAL	960	960	480	480	960	960	2668	2500	1440	1440	480	7 9 0	3760	3780	0	0	088	1360	1920	1920	1440	1488	480	0	1920	1920	4 0	480	960	960	480	480
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ASSET	•	•	•	•	•	•	78	16	0	•	•	•	0	7	0	•	0	•	0	•	0	27	0	•	•	•	0	•	0	•	0	•
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PUBLIC ASST.	2800	2808	5616	5616	6924	.5928	•	1	•	•	٠	3144	•	•	4728	9456	4356	1416	7116	7296	1	•	4225	4224	9608	4488	5622	4728	6924	6456	5274	4612
SOC SEC. ETC.	•	•	•	•	'	•	9168	1908	•	•	•	ř	•	•	•	•	4008	2400	•	•	•	•	1	1	•	1488	•	1	•	•	0	•
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TOTAL TENANT PATMENT		449 391	244	137	337	259		619	573	746	469	953	337	176	417	561	286	119	324	248	402	518	495	743	137	326	0	189	210	134	286	172
ADJUSTED INCOME		17973	. 4.0	1612	13018	10378	0	32012	35038	35114	6004	38103	8648	7056	16683	23220	5964	25760	11504	9920	18696	20720	48992	44311	12576	13056	4124	7550	8513	5347	5988	
TOTAL		1045	90	1524	2400	5040	960	960	•	•	1440	1920	960	960	1920	960	960	960	2320	2320	1920	3610	1920	9600	480	0	1440	1440	400	1013	480	960
MEDICAL ELDERLY TOTAL ALLOW ALLOW		4 0 0 0 0	400	400	•	•	•	•	•	•	0	•	•	•	0	•	0	•	400	400	•	•	•	•	•	•	•	•	4 00	₩00	•	•
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HAND- ICAP ALLOW	•	•	•		0	0	0	•	•	0	0	0	0	0	0	•	0	0	•	•	•	•		0	•	0	•	0	•	0	1	0
CHILD CARE ALLOW		• •	c	• •	0	3120	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	1690	•	4200	•	•	1	•	٠	•	•	•
DEPN		960	•	480	2400	1920	960	096	,	•	1440	1920	960	960	1920	960	960	960	1920	1920	1920	1920	1920	2400	480	•	1440	1440	0	•	480	960
TOTAL		17256	9783	3336	15418	15418	0	32972	35038	35114	8244	40023	9608	8016	18603	24180	6924	26720	13824	12240	20616	24330	50912	50911	13056	13056	5564	8990	8913	6360	6468	7848
ASSET	•	2 '	'	•	0	•	0	•	•	**	0	27	•	•	0	25	0	•	0	•	•	•	•	•	•	•	•	•	1	•	•	•
OTHER	•	D 1	•	•	0	1	•	•	•	•	٥	•	0	•	0	5304	0	1	0	•	1	•	•	1	1	1	•	•	١	•	٠	•
PUBLIC ASST.		1356	'	•	•	•	0	6912	•	•	8244	•	9608	9016	•	•	6924	0969	3144	12240	٠	6624	•	•	•	•	5564	3770	٠	•	6468	7848
SOC SEC.		17660	9783	3336	0	1	0	•	•	•	0	•	0	•	0	Ī	0	•	10680	•	•	•	•	•	•	•	•	5220	8913	6360	•	•
EARNED SOC SILNC BTC.	 	6 1	•	٠	15418	15418	0	26060	35038	35100	•	39996	0		18603	18851	0	19760	0	•	20616	17706	50912	50911	13056	13056	•	•	•	•	•	•
NO. DEPN	'	H 71	•	· H	so.	•	7	7	•	•	٠	•	~	7	*	~	4	7	-	•	*	•	4	so.	H	•	m	6	0	1	-	~
HH STATUS		Sponsor: Elderly Oc: Elderly			SPONSOR: NOW-KLD	NOM-ELD	SPONSOR: NON-ELD	NOM - ELD	NOM-BLD	NON-ELD	SPONSOR: NON-ELD	NON-ELD	SPONSOR: NON-ELD	NON-ELD	NON-ELD	NON-ELD		NON-ELD		BLDERLY	NON-ELD			NON-ELD	NON-ELD	NON-ELD	NON-ELD	NON-ELD	BLDBRLY	BLDERLY	NON-ELD	MON. RT.D
DATA		SPONSOR: OC:		OC:	SPONSOR:	ü	SPONSOR:	ij	SPONSOR:	ç;	SPONSOR:	ä	SPONSOR:	ÿ	SPONSOR:	ë.	SPONSOR:	ÿ	SPONSOR:	ğç:	SPONSOR:	:50	SPONSOR:	: 00:	SPONSOR: NON-BLD	:50	SPONSOR: NON-RLD	:50	SPONSOR:	0C:	SPONSOR: NON-ELD	į
PROGRAM DATA TYPE SOUR		21	:		11		11		23		23		21		21		21		=======================================		11		11		11		11		11		22	
** sq0		1 0	ÿ	9	67		89		69		70		7.1		27		73		74		75		76		77		78		79		00	

% . # . # .

TOTAL TENANT PAYMENT	121	249	373	513	320	410	320	410	193	252	262	60	258	397	202	100	291	386	479	387	387	575	437	290	241	184	159	8	97	Ç	33 83	
ADJUSTED INCOME	4834	0966	14931	20735	12800	17600	11858	24196	7728	10088	10488	3418	11000	15896	8076	4008	11640	15446	22977	25484	13462	27546	20440	28046	9628	7374	6368	3521	3876	301	3312	
	960	096	960	096	0	•	480	480	1840	1840	431	650	400	089	1440	1440	2400	2400	480	480	960	960	1920	1920	1592	2341	1789	4635	096	4535	480	:
ELDERLY TOTAL ALLOW ALLOW	•	•	•	•	•	•	•	ı	400	400	400	400	400	400	•	•	•	•	•	İ	•	•	1	•	400	400	400	400	•	•	•	
MEDICAL	•	0	•	0	•	0	•	0	•	0	31	250	•	0	•	0	•	•	•	•	•	0	•	0	1192	1941	1369	4235	6	•	00	
HAND- ICAP	1	0	•	0	,	0	•	0	•	0	•	0	•	0	•	0	•	6	0	0	•	0	•	0	0	0	0	0	0	0	00	
CHILD CARE ALLOW	1	•	•	1	•	•	•	1	•	•	•	1	٠	•	0	•	0	•	•	•	•	•	•	•	•	•	1	•		3575	4680	
DEPN	960	096	960	960	0	•	480	480	1440	1440	•	•	1	480	1440	1440	2400	2400	480	4	960	960	1920	1920	0	•	0	•	960	960	48 0	
TOTAL	5784	10920	15891	21695	12800	17600	12338	24676	9568	11928	10919	4068	11400	16776	9216	5448	14040	17848	23457	25964	14422	28506	22360	29966	11220	9715	8157	8156	4836	4836	3792	
ASSET	•	•	'	•	1	•	•	•	•	•	•		1	1	•	•	1	•	0	•	•	•	•	•	2368	88 57.90	1739	1736	6	•	0 1	
OTHER	,	•	•	5804	•	•	•	•	'	•	0	•	•	1	•	•	•	600	0	•	•	10036	•	•	0	1	0	•	0	•	o •	
PUBLIC ASST.	•	•	•	1	,	•	'	•	4504	7044	0	,	4632	5064	•	5448	•	6948	0	•	•	•	٠	•	0	1	0	•	4836	4836	3792	
BARNED SOC SEC. INC ETC.	•	•	•	•	•	•	•	1	5064	4884	10919	4068	6768	11712	•	•	•	•	0	6360	•	•	•	•	8852	8856	6418	6420	0	•	0 '	
BARNED	5784	10920	15891	15891	12800	17600	12338	24676	•	1	0	1	•		9516	•	14040	10300	23457	19604	14422	18470	22360	29960	0	•	0	•	•	•	0 1	
NO. DEPN	7			7	0	1	Ħ		m	e e	0	ı	•	-	9	3	٠	ĸ	н	++	7	N	*	▼	0	•	0	•	8	N		
HH ST AT US	NON-ELD	NON-ELD	NON-ELD	NON - ELD	NON-ELD	NON - ELD	NON-ELD	NON - ELD	BLDERLY	BLDERLY	ELDERLY	BLDBRLY	BLDBRLY	BLDBRLY	NON-ELD	NON-ELD		NON-ELD		NON - RED	NON-ELD	NON-ELD		NON-ELD	SLDERLY	BLDERLY	BLDERLY	BLDERLY	NON-ELD	Non-BLD	NON-BLD MON-RLD	
DATA SOURCE	SPONSOR: NON-ELD	00:	SPONSOR:		SPONSOR:	: 00:	SPONSOR:	:50	SPONSOR:	i S	SPONSOR: ELDERLY	0C:	SPONSOR: ELDERLY	: ₀	SPONSOR: NON-RLD	öC:	SPONSOR:	ğÇ <u>î</u>	SPONSOR:	.: OC:	SPONSOR:	:50	SOR:	ü	SPONSOR:	ÿ	SPONSOR: BLDERLY	ij	SPONSOR: NON-ELD	ÿ	SPONSOR: NON-BLD	
PROGRAM DATA TYPE SOUR	12		23		23		23		21		11		11		11		14		23		23		23		21		21		22		22	
**************************************	76		80		66		100		101		102		103		104		105		106		107		108		109		110		111		112	

TOTAL TENANT PATHENT	428	483	95	279	406	215	125	61	137	252	152	347	366	386	209	130	8	273	132	•	296	*	252	137	76	213	127	187	869	514	261	01.
ADJUSTED	17127	22493	1	34418	16721	8296	5008	2457	5484	10063	6061	13892	14644	11421	8365	6339	3180	10901	5298	0	11861	18018	10090	5470	3756	8 208	5072	7464	21116	20318	10452	16412
TOTAL	60	480	1440	1440	880	0	2118	4671	1820	783	2616	1459	•	•	480	480	480	1260	400	447	1565	1434	960	1160	960	960	2955	989	400	822	1440	1840
ELDERLY	0	•	•	•	•	400	400	400	400	4 00	400	400	0	•	0	•	•	•	400	00	00\$	4	•	1	1	•	004	4 00	400	00	' ;	400
MEDICAL ELDERLY ALLOW ALLOW		0	1	•	•	•	1718	4271	1420	383	2216	1059	0	•	0	0	•	0	0	47	1165	1034	•	0	•	0	2555	286	0	452	•	0
HAND- ICAP ALLON	•	•	•	0	400	•	0	0	•	0	•	•	•	•	0	0	•	•	•	•	•	•	•	0	0	•	1	0	0	0	•	0
CHILD CARE ALLOW	,	•	•	•	•	•	0	•	0	•	0	•	•	•	٠	•	•	780	,	•	0	•	•	200	•	•	•	•	0	•	1	•
DEPN	480	480	1440	1440	480	480	0	•	•	•	0	•	0	•	480	480	480	400	•	•	•	•	960	960	960	960	0		0	•	1440	1440
TOTAL	17607	22973	•	35858	17201	9478	7126	7128	7304	10846	8677	15351	14644	11421	8845	6819	3660	12161	5698	70	13426	19452	11050	6630	4716	9468	8027	8150	21516	21170	11892	18252
ASSET	0	•	•	•	٠	•	0	•	166	166	1263	1263	436	531	76	•	0	•	40	20	•	•	١	•	0	1	410	542	0	•	•	•
OTHER	6	•	,	10452	•	•	0	•	0	•	0	1	3808	•	2600	600	0	509	0	•	•	•	•	•	0	0	,	1	0	•	•	1
PUBLIC OTHER ASST. INC	0	•	•	•	3821	7728	0	•	0	10680	0	6948	٠	•	0	•	3660	3660	0	•	•	•	•	•	4716	9468	1	•	0	1	ı	1
EARNED SOC SEC. INC ETC.	0	1	•	•	13380	1746	7126	7128	7138	•	7414	7140	•	•	0	•	0	•	5693	•	13426	19452	•	•	0	1	7617	7608	7296	7296	972	4772
EARNED	17607	22973	•	25406	•	•	0	•	0	•	•	•	10400	1089	6219	6219	0	7992	0	•	•	•	11050	6630	0	•	•	•	14220	13874	10920	12480
NO. DEPN	+	-	m	m	-	#	0	•	0	1	0	•	0	•	-	-	-	7	0	•	0	•	7	~	7	7	0	•	0	•	m	~
HH STATUS	NOW- FILD	NON-ELD	NON-BLD		NON-ELD		BLDBRLY		BLDERLY		BLDERLY	BLDERLY	NON-ELD		NON-ELD		NON-ELD	NON-ELD	ELDERLY	KLDERLY	ELDERLY	BLDERLY	NON-RED	NON-BLD	NON-ELD	NON-ELD	BLDERLY	ELDERLY	ELDERLY	ELDERLY	NON - ELD	* 1081.4
DATA	SPONSOR: NON-RID	0C:	SPONSOR:	:50	SPONSOR:	0 C:	SPONSOR:	ÿ	SPONSOR:	:58	SPONSOR	DG:	SPONSOR:	:58	SPONSOR:	ac:	SPONSOR:	ë;	SPONSOR:	;;	SPONSOR:	ç;	SPONSOR:	:50	SPONSOR:	:50	SPONSOR:	:50	SPONSOR	::0	SPONSOR: NON-ELD	į
PROGRAM DATA TYPE SOUR	2	!	11	!	11		11	}	11		11		21		21		21		21		22		11		12		11		23		11	
#· 840			114	: 	115		116		117		118		119		120		121		122		123		124		125		126		127		128	

Obs.	PROGRAM DATA TYPE SOUR	f DATA SOURCE	HH STATUS	NO. DEPN	Earned	EARNED SOC SEC. INC BIC.	PUBLIC OTHER ASST. INC		ASSET INC	TOTAL	DEPN	CRILD CARE ALLOW	HAND- ICAP ALLOW	MEDICAL	MEDICAL BLDERLY TOTAL ALLON ALLON ALLON	TOTAL	ADJUSTED INCOME	TOTAL TENANT PAYMENT
129	11	SPONSOR:	SPONSOR: NON-ELD		' H 7		3792	' ;	•	3792	480	•	• •	•	•	480	3312	83
	;	5	NON-RUN			n i	3136	8 0T	•	1946	084	•	D	•	•	4 0	8981	225
130	11	SPONSOR:	SPONSOR: NON-ELD		4004 -	23	•	•	• !	9315	•	•	•	•	•	•		233
		: O	KLDKKLY		924	5311	•	•	165	6400	1	•	0	0	400	400	9009	150
131	23	SPONSOR:		••	2 15471	1	•	•	•	15471	960	•	•	•	•	960	14511	321
		ÿ	NON-ELD	-	- 18811		•	•	•	18811	•	•	•	6	•	0	18811	395
132	23	SPONSOR: NON-KLD	NON-ELD	•••		•	•	•	1	12345	1440	•	ı	•	i	1440	10905	252
		ÿ	NON-RLD	_	6 17434	•	4164	•	•	21598	2880	1	0	0	,	2880	18718	395
133	21	SPONSOR: BLDERLY	BLDERLY	_			1260	0	0	1260	0	•	0	0	400	400	860	22
		ပ ွဲ	RLDERLY	•		5064	1	•	•	5064	•	•	0	0	400	400	4664	117
134	21	SPONSOR:		_		9312	0	0	1567	10879	0	•	0	3081	00	3481	7398	185
		ÿ	BLDBRLY	•			•	•	1257	1257	•.	•	0	3749	400	4149	0	10
135	12	SPONSOR:		~	•	,	1	3924	•	3924	960	ı	•	•	•	960	2964	7.4
		ဒ္ဓ	NON-RLD	~		•	1	0009	ı	6000	096	•	0	0	•	960	5040	126
136	12	SPONSOR:	ELDERLY	•		4968	3492	8395	0	16855	1920	•	1	•	400	2320	14535	363
		ÿ	BLDERLY	m	•	4968	3492	•	•	8460	1440	•	0	•	400	1840	6620	165
137	12	SPONSOR:		-		•		3848	•	9699	480	0	0	•	0	480	6176	154
		ຍູ່	NON-ELD	+	5619	•	•	3848	•	9467	480	•	0	0	•	480	8987	225
138	11	SPONSOR:		-		0	2772	•	٥	2772	480	0	•	0	٠	480	2292	57
		ÿ	NON-ELD	**	1	•	5544	•	1	5544	960	•	0	0	•	960	4584	115
139	21	SPONSOR:	BLDERLY	0		10978	•	•	0	10978	0	0	0	1594	400	1994	8984	225
		ÿ	BLDBRLY	•	•	5952	•	•	•	5952	ı	•	•	385	400	785	5167	129
140	21	SPONSOR:		7		8794	0	0	0	8794	0	0	0	431	400	831	7963	199
		ÿ	RLDERLY	•	•	4836	ı	1	1	4836	•	ı	0	550	400	950	3886	97
141	12	SPONSOR: ELDERLY	RLDERLY	-	•	5804	1404	•	1	7212	480	ı	•	166	400	1046	6166	154
		ÿ	BLDERLY	-		372	1908	ı	582	2862	480	•	0	•	400	980	1982	20
142	21	SPONSOR: NON-ELD	NON-BLD	0	•	8662	5064	•	•	13726		•	•	•	400	400	13326	333
		ä	BLDERLY		•	8880	•	•	•	8880	480	•	0	118	400	996	7882	197
143	21	SPONSOR: BLDERLY	RLDERLY	0		6910	٠	٠	402	7312	0	0	0	5232	400	5632	1680	61
		ÿ	BLDERLY	•	2548	6912	•	1	402	9862	•	•	0	4773	400	5173	4689	117
144	11	SPONSOR: ELDERLY	SLDSRLY	0	0	7344	•	0	•	7344	0	0	0	557	400	957	6387	160
		ţ	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2			777		1	ı	1111	•	•	c	1111	400	1513	181	9

TOTAL TERANT PAYMENT	142	58 0	144	7.57	221	137	394	7.	117	234	38	214	132	63	67	189	78	©	61	171	109	352	252	191	189	267	102	39	123	•	236	376
ADJUSTED	5664	11184	5777	E) 10 0 2)	8818	5468	15771	3096	4664	9380	1536	8556	5289	•	2676	7560	1128	3192	2448	6828	1608	14084	10068	6428	7552	14156	4063	1563	4920	0	10331	18281
TOTAL	1440	1920	2236	7971	5338	3666	960	2520	00	400	960	960	2234	12162	960	960	1920	1920	1920	1440	1920	2320	2880	4100	1566	1373	960	096	400	400	1621	1102
BLDERLY ALLOW	0	•	9 9	00	400	4 00	0	•	400	400	0	1	400	400	•	•	•	•	•	•	•	400	•	•	400	400	0	•	400	400	400	
MEDICAL	0	•	1836	798	4938	3266	0	0	•	0	0	0	1834	11762	0	0	0	0	•	o '	0	0	0	0	1166	973	0	0	•	•	1221	C C C C C C C C C C
HAND- ICAP ALLOW	0	5 ·	0 0	>	•	•	0	0	0	•	•	0	•	0	•	•	0	•	0	•	0	•	•	0	0	0	0	0	•	0	0	c
CHILD CARE ALLOW	0	•	0	•	0	•	0	1560	•	•	'	•	•	•	•	•	0	•	0	•	0	•	0	1820	•	•	0	•	•	•	0	ı
DEPN	1440	1920	0	•	0	1	960	960	0	•	960	096	0	•	960	960	1920	1920	1920	1440	1920	1920	2880	2880	0	1	960	960	•	•	0	F
TOTAL	7104	13104	8013	10950	14156	9134	16731	5616	5064	9780	2496	9516	7523	7524	3636	8520	3048	5112	4368	8268	3528	16404	12948	11128	9118	15529	5023	2523	5320	29	11952	
ASSET	0	•	167	92	0	IN.	0	0	0	•	0	0	0	•	0	•	0	٠	0		0	•	•	•	6266	12673	0	•	16	29	•	•
OTHER	2040	8040	4836	3010	4644	9130	0	•	•	•	2496	2496	١	1	0	•	0	•	0	•	0	•	4108	2288	0	1	2500	•	•	•	•	
PUBLIC ASST.	5064	1	0	•	0	ı	0	•	•	•	•	1	•	•	3636	3636	3048	5112	4368	4368	3528	13764	•	•	0	•	0	•	1	,	•	
SOC SEC. ETC.		5064	3010	7848	9512	•	0	•	5064	9780	1	•	7523	7524	0	•	0	•	0	1	0	2640	0	1	2852	2856	•	•	5304	•	•	
EARNED SOC SEC INC ETC.	1	1	0	•	0	1	16731	5616	•	•	•	7020	•	,	c	4884	0	•	0	3900	0	•	8840	8840	0	•	2523	2523	•	•	11952	f (((
z	m	→	0	•	0	•	~	~	0	٠	~	7	0	•	~	~	~	•	*	m	4	•	v	9	0	•	~	n	0	•	0	
NO.	ē	ē	: <u>ب</u> و	≻	본	⊭	Ö	Ð	₩	>	Ð	Ą	يز	Ħ	Ð	Q	Q	Ð	Ð	Ð	A	×	A	A	>	> +	۵	Ω	>	>	.	
HH STATUS				BLDERLY	ELDERLY	BLDERLY	NON-ELD	NON-ELD	BLDERLY		NON-EL	NON-ELD			NON-EL	NON-ELD	NON-ELD		NON - RLD		NON-ELD		NON-BLD	NON-BLD	KLDERLY		JE - NON	NON-BLD	RLDERLY	BLDERLY	RLDERL	
DATA	SPONSOR:	ပ္ပံ မ	SPONSOR:	: 0	SPONSOR:	ဒ္ဓ	SPONSOR:	ë	SPONSOR:	; 6 C;	SPONSOR: NON-RLD	:50	SPONSOR:	ç,	SPONSOR: NON-ELD	: OC:	SPONSOR:	ë;	SPONSOR:	ü	SPONSOR:	: 00:	SPONSOR:	:50	SPONSOR:	:50	GIR-NON - BOSNOGS	: DØ	SPONGOR.	ij	SPONSOR: BLDERLY	
PROGRAM DATA TYPE SOUR	12		11		11		21		22		22		22		11		14		14) 	14	ļ	12		22	}	7.	:	;	:	11	
**************************************	145		146		147		148		149		150		151		152		153		154		155		156		157		2.00 A		n 0	ì	160	

TOTAL TENANT PAYMENT	100	152	185	58 261	32	231 305	391	140	161	375	59 195	93	59 129	339	127	131
ADJUSTED T	4581 9825	6800 8152	8140 19863	4382 13675	1080	9232 12180	17542 5097	5952 0	6444	14997	2340	1368	2340 5160	13574 19690	5064 9596	5228 10688
TOTAL	5643	2040	960	922	1920 960	00*	3080	480	480	2520 1548	4 80	960	4 80	960	960	960
BLDBRLY	400	1 1	1 1	400		400		1 1	1 1	0 1	4 1			o ,	0 00	0 1
MEDICAL	4763	00	00	42 1629	1 0	00	00	00	00	00	1 0	10	00	00	788	00
HAND- ICAP 1	00	00	00	00	, 6	00	00	00	00	00		. 0	• •	00	00	00
CHILD CARE ALLOW	0 1	1560 1560	0 1	0 1	1 1	0 1	2600	364	6 1	1560 588	1 1		0 1	702	0 1	0 1
DEPN	4. 08	480 480	960	480	1920	0 1	4 4 8 8 0 0	4 8 0 0	480	960	480	960 1440	480	960	960 960	960
TOTAL	10224	8840 10192	9100	530 4 1570 4	3000 9719	9632 12180	20622 8177	6432 432	6924	17517 20280	2820 7820	2328	.820 5640	14534 21352	6024	6188
ASSET	, H	10	23	1 1	, ,	0 1	0 1	6 ,	0 1	1 1	1 1	1 1	1 1	00	٥,	• •
OTHER	1 1	1 1	1 1	t t	1 1	160	0 1	0 1	2400	i t	2400	1 1	1 1	3600	5720	2808
PUBLIC OTHER ASST. INC	' '	1 1	1 1	1884	3000	0 1	01	432	6924 1860	• •	2820	2328	2820 5640	0 1	0 1	o '
SOC SEC. ETC.	10224 10224	1 1	• •	5304 3420	1 1	2400	0 1	0 1	5064		• •	5064	1 1	0 1	6024	6 1
EARNED SOC SE INC ETC.	• •	8840 10192	9100	10400	9719	7232 9620	20622	2009		17517 20280	2600	10400	• •	14534 17752	0 1	6188
NO. DEPN	r-1 1	нн	0 0	el 1	4 (4	6 1	нн	ਜਜ	ਜਜ	n n	н.	N m	нн	n n	n n	nn
STATUS	BLDERLY BLDERLY	NON-ELD NON-ELD	NON-ELD NON-ELD	elderly Elderly	NON-ELD NON-ELD	ELDERLY NON-ELD	NON-ELD NON-ELD	NON - ELD NON - ELD	NON-ELD NON-ELD	NON-ELD NON-ELD	Non-Eld Non-Eld	NON-ELD	NON-ELD NON-ELD	Non-eld Non-eld	Non-Bld Blderly	non-eld non-eld
M	SPONSOR: QC:	SPONSOR: QC:	SPONSOR: NON-ELD QC: NON-ELD	SPONSOR: QC:	SPONSOR: NON-ELD QC: NON-ELD	SPONSOR: QC:	SPONSOR: NON-ELD QC: NON-ELD	Sponsor: Non-ELD QC: Non-ELD	SPONSOR: NON-ELD QC: NON-ELD	SPONSOR: NON-ELD QC: NON-ELD	SPONSOR: 1	SPONSOR: NON-ELD QC:	SPONSOR: 1 QC:	SPONSOR: 1	SPONSOR: 1	SPONSOR: NON-ELD QC: NON-ELD
PROGRAM DATA TYPE SOUR	11	11	11	11	11	11	11	11	12	22	11	#	11	22	22	23
0bs.#	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176

						SI	SPONSOR	AND OC	AND QC RENTS VARY BY MORE THAN \$50	VARY	BY MOR	E THAN	\$50					_	Page	17
**************************************	PROGRAM DATA TYPE SOUR	I DATA SOURCE	HH STATUS	NO. Depn	earned Inc	ID SOC SEC. MTC.	. PUBLIC	IC OTHER	ER ASSET INC	H	TOTAL I	DEPN	CHILD CARE ALLOW	HAND- ICAP ALLOW	MEDICAL Allow	MEDICAL KLDERLY TOTAL ALLOW ALLOW ALLOW	TOTAL	ADJUSTED INCOME	TOTAL TENANT PAYMENT	F
																				ı
177	11	SPONSOR:	SPONSOR: NON-ELD	J	0 3868	60	1		,	,	3868	0	0	•	•	•	0	3868	97	7
		ōc:	NON-ELD	-	8840	0	1	1		•	8840	•	1	0	0	•	0	8840	221	_
178	11	SPONSOR:	NON-BLD	. •	2 4715	ĸ	1	7	560	•	6275	960	0	•	•	Ī	960	5315	133	•
		ōc:	NON-ELD	٠	4		- 39	0		•	3996	1920	•	0	0	•	1920	2076	m	22
179	12	SPONSOR:		••	2 6413	E	-	140	,		7553	960	•	•	,	•	960	6593		ĸ
		00:	NON-BLD	••	2 10400	Q	- 11	140	•	•	11540	960	•	0	0	1	960	10580	265	v n
180	12	SPONSOR:	SPONSOR: NON-ELD	•	سن	- 4732			4402		9746	1920	•	•	•	1	1920	7826	196	y
		00:	NON-ELD	•	4		9	612 12	2556	•	13168	1920	•	0	0	•	1920	11248	281	_
181	12	SPONSOR:	SPONSOR: NON-ELD	,		8 1156	ص	'n	5200	•	15494	1440	1560	•	1	•	3000	12494	312	~
		öç:	NON-ELD	• •	3 14622	7	•		5200	•	19822	1440	1560	0	0	•	3000	16822	421	
182	12	SPONSOR:		*		2			•	•	14892	1920	•	•	•	1	1920	12972	336	v
		00:	NON-BLD		2 19428	€0			155	•	19583	960	•	0	0	İ	960	18623	466	9
183	21	SPONSOR:		6		0 10276	v	0	0		10276	0	6	0	0	400	400	9876	247	-
		ğ	BLDERLY	•		10272	8	,	ı	•	10272	•	1	0	37852	400	38252	0	40	v
184	21	SPONSOR:		~			0		0	•	7776	1920	0	0	0	0	1920	5856	146	v
		; OG	NON-ELD	₹'	8424	₹	1		1764	•	10188	1920	•	0	0	•	1920	8268	207	_
185	22	SPONSOR:				,	- 11		•	•	1152	480	•	t	•	•	480	672	17	7
		ဗ္ဗ	NON-ELD	•			-	152 26	2600	•	3752	1	1	0	0	•	0	3752	94	-
186	22	SPONSOR:	SPONSOR: NOW-BLD	•					ı	•	•	1920	,	•	•	•	1920	0		•
		jo O	NON-BLD	₹	15600			1	•		15600	1920	•	0	0	•	1920	13680	328	•
187	11	SPONSOR:	SPONSOR: NON-ELD	•					•	•	5646	•	•	•	•	•	•	5646	141	
		္မွ	NON-ELD	-	9152					•	9152	480	•	6	6	1	4 80 0	8672	217	
188	11	SPONSOR:	SPONSOR: NON-ELD	-				•	1		4761	480	180	•	•	•	660	4101	103	_
		00:	NON-BLD		11440		,		1	,	11440	480	240	0	0	•	720	10720	268	_
189	12	SPONSOR:		0		0 5568	0 00		207	0	5775	0	0	6	320	400	720	5055	126	
		00:	ELDERLY	•	•	5784	~		1	•	5784	•	•	0	16362	400	16762	0	4	_
190	12	SPONSOR:	SPONSOR: NON-BLD	E			0	0	0	0	7514	1440	0	•	0	•	1440	6074	152	~
		QC:	NON-BLD	m	7514	3396	v o			-	10910	1440	1	0	0	1	1440	9470	237	_
191	22	SPONSOR:	SPONSOR: NON-ELD	**			0 2364	*	0	0	2364	480	•	0	0	0	480	1884	47	_
		6 C:	NON-ELD	7	3360		- 236	4			5724	960	•	0	0	•	960	4164	119	_
192	11	SPONSOR: NON-ELD	NON-ELD	-	10608		0 2832	2	0		13440	480	0	0	0	•	480	12960	324	
		1		•			c G	•	ı	•	t F 0 t	4	•	c	c	•	C & 7	2452	80	_

TOTAL TENANT PAYMENT	98	259	60	163	177	342		(4	•	72	216	143	•	S	ים מי	117	191	95	3.5	189	11	218	136	370	4+6	9	164	228	242	154	!	117	150	=
ADJUSTED INCOME	3432	10376	,	6508	12655	13696	7073	1584		2870	8630	5728	0	7337		4 00 4	6430	3790	1260	7578	1224	8712	9475	14790	4724	2384	9398	9104	9676	6160	,	5064 4664	₩009	C
TOTAL	0	0	1520	1520	1920	1920	1440	1440		0	480	4080	4080	9	9 (•	2436	2066	960	960	480	98	9	960	400	400	8	880	8	806	•	4 00	4146	1077
ELDERLY Allow	•	•	•	•	•	•	•	> '		0	•	0	•	•	,	00	400	400	•	•	•	•	•	•	6	400	400	400	60	400		400	00	400
MEDICAL	0	0	•	0	6		c		•	0	0	0	•	c	•	D	116	3706	•	0	•	0	•	0	1	•	c	0	c	7 7 8			3746	T 00 7
HAND- ICAP ALLOM	0	0	ė	0	c	•	c	• •	•	0	0	0	0	•	•	-	•	0	•	•	•	0	•	0	ı	0	c	0	c	•		10	•	c
CHILD CARE ALLOW	0	•	1040	1040	c	1	c	י כ		•	1	3120	3120	c	•	•	0	•	•	•	١	•	•	•	ı	•	0	•	c			• •	6	•
DEPN		•	480	480	1920	1920	1440	1440		0	480	960	960	•	•	•	1920	960	960	960	9	480	096	960	•	•	480	480	6.8	480	•	5 1	0	
TOTAL	3432	10376	1	8028	14575	15616	4693	3024		2870	9110	9808	١	4303	,	4000	8866	8856	2220	8538	1704	9192	6119	15750	5124	2784	10278	9984	10556	7068		5064	10150	1716
ASSET	0		•	1	0		c	· •		10	10	0	•	•	•	•	0	•	0	•	0	• •	•		c	• •	300	1	•	1		1 1	1716	1716
OTHER	3432	•	1	•	6	1	0000	,		0	2860	•	•	,	l	•	0	1	•	•	1	•	•	1	•	•	360	360	•	•	•	5 1	0	1
PUBLIC ASST.	0	1	•	228	0	•	3024	3024		0	•	•	•	1	1	•	0	1	2220	2220	1704	1704	2200	2220	į	•	6222	6228	10256	6768		5064	0	1
SOC SEC. ETC.	0	•	,	•	0	•	c	• •		•	•	•	•	2002		4000	8866	8856	•	•	•	•	•	1	5124	2784	3396	3396	100	300		• •	8434	,
EARNED SOC SI INC ETC.	0	10376	•	7800	14575	15616	c	• •		2860	6240	9808	•	,	l	•	o.	•	,	6318	•	7488	4199	13530		•	•	•	•	ı		. ,	0	r
NO. DEPN	0	•	-		•		~) ((1)		0	-	7	7	•	>	•	•	M	~	8	•	-	~	174	c	•	-	7	-	-	(5 1	0	r
HH STATUS	NON-ELD	NON-ELD	NON-ELD	NON-ELD	NON - ELD	NON-ELD	NON-NON-	NON-ELD		NON-ETD	NON-ELD	NON-ELD	NON-ELD	A STATE OF THE PARTY OF THE PAR	ALC: NON	BLDSRLT	BLDERLY	RLDERLY	NON-ELD	NON-ELD	NON-RID	NON-ELD	WOW - RE.D	NON-ELD	C.M. NON	BLDERLY	ELDERLY	BLDERLY	RI.DRRI.Y	BLDERLY		NON-ELD ELDERLY	SLUBRLY	# 100 C 10
DATA SOURCE	SPONSOR: NON-ELD	ij.	SPONSOR: NON-ELD	6 C:	GPONSOR: NON-ELD	: 50	CIA-NON - GODNOGD	oc:		SPONSOR: NON-ELD	ç: Od	SPONSOR: NON-ELD	5 C:	CTE NON GOOWGE	SFUNSUR:	ü	SPONSOR:	ç	SPONSOR	00:	. MORNOGE		- acendae		dostanos.		SPONSOR	QC:	. GONGO	90:		SPONSOR: NON-ELD QC: ELDERLY	SPONSOR: ELDERLY	
PROGRAM DATA TYPE SOUR	11		11		-		ř			21		22	-				12	_	21		16		,		,		12		1,			77	21	
#.eq0	193		194		195		701			197		198		9			200		201		200				,		205		,			207	208	

TOTAL TENANT PAYMENT	76	111	348 89	426	109	68	309	309	76 137	309	123	142	307	247	367	131
ADJUSTED	3048	4632	13931 3576	17138	4380	2707 7392	23040	9238 17160	3037	8456 12354	4913 9980	5672 7811	12263	9881	8190	5228 3179
TOTAL	1920	2320	1440	4 4 0 8 0 0	838 936	821 686	2340	3168	•	513 997	400	1527	491 5200	1334	4 636 8	2929
		4 00 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	• •	• •	4 4	4 0 0	4 00	† †	0 1	400	4 00	400	400	00+	400	400
MEDICAL ELDERLY ALLOW ALLOW		00	, 0	00	438 536	421	1940	2538	00	113	00	1127	91	934	98 236	2049
HAND- ICAP ALLOW	00	00	10	00	• •	0 6	• •	00	00	00	00	. •	. 0	00	10	10
CHILD CARE ALLOW	Ç I	0 1		0 1	6 1	0 1	6 1	0 1	• •	• •	0 1		1 1	0 1		1 1
DEPN	1920	1920	1440	4 8 0 0 0	0,	0 1	0 1	0 1	4	0 1	• •	1 1		O 1	6 1	4 0 0 0 0
TOTAL	4968 11598	7152	15371 5016	17618 12190	5218 1956	3528 8078	25380 20514	12406	3517 5965	8969 13350	5313 10380	7199 9924	12754 8064	11215	8688 23824	6108 6108
ASSET	1 1	rı	0 1	0 M	1 1	• •	1722	1387	~ ~	7 7	0 1	• •	1 1	21	, ,	• •
OTHER	, ,	1476	0 1	2016	1 1			, ,	0 1	4068	0 1	1 1	4 1	0 1	11752	• •
PUBLIC ASST.	4968 4968	1 1	0 1	0 1		3528	1 1	• •	2448	361	249 5316	• •	1 1	0 1	1 1	6108
SOC SEC. ETC.	1 1	7152 7932	0 1	0 1	5218 1956	3528	20052 18348	11019	0 1	4606 5280	5064	7199	12754 8064	11194	8688 12072	
EARNED SOC SE	0699	1 1	15371 5016	17618 10171		4550	5328 44.		3510 3510	3978 3978	0 1	1 1	1 1	0 1		
NO. DEPN	4. 0	**	m m		0 1	6 1	6 1	0 1	ન ન	0 1	1 1	6 1	0 1	6 1	o •	н н
STATUS	NON-ELD NON-ELD	BLDERLY Blderly	NON-ELD NON-ELD	NON-ELD NON-ELD	RLDERLY RLDERLY	BLDERLY BLDERLY	BLDERLY BLDERLY	BLDERLY BLDERLY	Non-Eld Non-Eld	RLDERLY RLDERLY	BLDERLY	BLDERLY BLDERLY	SLDSRLY BLDSRLY	RLDBRLY BLDBRLY	BLDBRLY BLDBRLY	BLDERLT BLDERLT
DATA	SPONSOR: QC:	SPONSOR: QC:	SPONSOR: QC:	SPONSOR: QC:	SPONSOR: QC:	SPONSOR: QC:	SPONSOR: QC:	SPONSOR: QC:	SPONSOR: QC:	SPONSOR: QC:	SPONSOR: QC:	SPONSOR: QC:	Sponsor: QC:	SPONSOR: QC:	SPONSOR: QC:	SPONSOR: ELDERLY QC: BLDERLY
PROGRAM DATA TYPE SOUR	11	11	11.	11	11	11	11	11	21	21	11	11	11	21	11	12
%*************************************	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224

TOTAL TENANT PAYMENT	318 395	212 388	83 356	331	193	67 131	336	121	116	237	149	318	223 160	181	134	552 34
ADJUSTED INCOME	12714	8470 15500	3312 14232	13241	7739	5239	13456	7371	7554	9488	5940 10076	9903 12702	6414	7222	5352 2053	16512
TOTAL	2108	3821	1440	960	4 4 0 0	400	4 4 0 0	0 4	960	880 551	2400	4 0 0 8 8 0	47 <i>9</i> 7 5840	3409 5889	2727 6251	4416
BLDBRLY	400	4 0 0 0		• •	4 0 0 0 0 0	4 0 0 0 0 0	• •	• •	• •	400	400	4 00	4 00	4 00 00 00 00 00 00 00 00 00 00 00 00 00	4 00	• •
MEDICAL	1708	2941	. •	. 0	0 6	2317	1 6	10	10	151	10	00	4397 5440	3009	2327	00
HAND- ICAP ALLOM	1 0	. 0	10	10	• •	, 6	. 0	10	, 0	16	10	00	00	00	00	00
CHILD CARE ALLOW	1 1	• •		• •	• •	1 1		1 1	1210		• •	O 1	0 1	0 1	0 1	2496
DEPN	1 1	4 4 0 0	1440	960	O 1	0 1	4 4 8 0 0 0 0 0	400	960	480	2400	0 4 8 0	0 1	0 1	0 1	1920
TOTAL	14822	12291 16380	4752 15672	14201	8139 11595	7951 7956	12571	7371 15938	9724	10368 6972	8340 12876	10303 13582	13702 12254	10631	8079	20928 4108
ASSET	6 1	1 6	1 1	1 1	15	1 (. 0	1 1	1 1	1 1		243	1810	E E	212	7032
OTHER	1 1		009	1 1	o 1	† 1	3016	936	3640	• •		5824 5376	0 1	0 1	o ,	0 1
PUBLIC ASST.	1 1	1 1	4152	1 1	3456	1 1	• 1	1 1	i 1	1908	3456 2748	O 1	0 1	0 1	0 1	6 1
EARNED SOC SEC.	14822	12291 16380	1 6		8124	7951	1 1		6084	10368 5064	4884 10128	4470	11892	10598	8058	3432
EARNED	1 1	1 1	10920	14201	1 1		9555 10926	643£ 15938	6084	1 1	1 1	423	6 1	6 1	0 1	10464
NO. DEPN	6 1	# #	m m	n n	6 1	0 1	ન ન	0 11	n n	ਜ :	4 N	0 1	0 1	0 1	• •	• •
HH STATUS	BLDBRLT Bldbrly	BLDBRLY BLDBRLY	NON-ELD NON-ELD	NON-ELD NON-ELD	BLDBRLY BLDBRLY	BLDBRLY BLDBRLY	NON-ELD NON-ELD	NON-ELD	NON-ELD NON-ELD	RLDBRLY RLDBRLY	NON-ELD ELDERLY	SLDERLY SLDERLY	BLDERLY BLDERLY	BLDERLY RLDERLY	BLDBRLY BLDBRLY	Non-eld Non-eld
DATA	Sponsor: QC:	Sponsor: QC:	SPONSOR: NON-ELD QC: NON-ELD	SPONSOR: NON-ELD QC: NON-ELD	SPONSOR: QC:	Sponsor: Elderly QC: Elderly	SPONSOR: NON-ELD QC: NON-ELD	Sponsor: Non-Eld QC: Non-Eld	SPONSOR: NON-ELD QC: NON-ELD	SPONSOR: QC:	SPONSOR: NON-ELD QC: ELDERLT	Sponsor: QC:	Sponsor: QC:	Sponsor: QC:	SPONSOR: QC:	SPONSOR: NON-ELD QC: NON-ELD
PROGRAM DATA TYPE SOUR	21	21	21	21	21	11	11	#	11	12	12	12	21	12	21	13
% sq0	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240

TOTAL	PATMENT	176	257	349	411	212	154	172	276	157	80	115	233	281	194	198	91	126	9	223	66	648	486	286	102	121	251	216	6	150	245	128
ADJUSTED	INCOME	5044	12490	11040	14160	8497	6157	6863	11056	6278	0	4624	9329	11257	7768	7931	3659	5037	1137	8922	3952	25907	19518	11459	0	4861	10058	3744	3972	5966	9804	5132 n
TOTAL.	ALLOW	480	0	4560	1440	1440	3780	2911	2344	000	7357	625	839	733	908	1368	2206	439	4340	1601	4546	011	1111	862	24054	400	678	480	9	1920	1440	1102
RIDERLY TOTAL	ALLOW	1	1	•	1	•	•	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	400	4 00	400	4 00	0	•	0	•	4
MEDICAL	ALLOW	0	0	0	0	0	0	2031	1464	400	6957	225	439	333	808	968	1806	39	3940	1201	4146	411	6771	462	23654	0	278	0	•	0	0	, 66
HAND-	-	0	•	0	•	٥	•	0	•	0	0	0	•	•	•	0	0	0	0	0	•	•	0	0	0	0	0	•	0	0	0	, c
CARE	ALLOW	0	•	3120	•	0	2340	0	•	•	•	•	•	•	•	0	•	•	•	0	•	0	•	0	•	0	•	•	•	0	•	• •
DRPN	ALLOW	480	•	1440	1440	1440	1440	480	480	0	,	•	•	0	•	0	•	0	•	•	•	0	•	0	•	•	•	480	4 80	1920	1440	• •
TOTAL	INCOME	5524	12490	15600	15600	9937	9937	9774	13400	7078	7068	5249	10168	11990	8676	9299	5865	5476	5476	10523	8498	26718	26690	12321	12280	5261	10736	4224	4452	7908	11244	5532 Arc
THUS K	INC	0	•	0	0	119	119	0	0	٥	•	31	124	1349	1344	3337	285	•	₩	568	878	٥	7	ın	•	29	116	0	•	0	•	9 7 7
OTHER		0	•	5200	5200	1	•	•	3632	0	,	0	•	•	•	,	•	,	1	0	•	0	•	0	•	0		0	0	•	•	• •
PUBLIC	ASST.	792	792	0	•	•	•	ı	•	0	1	0	•	•	•	•	•	•	•	0	,	0	•	0	•	0	324	4224	4452	7908	11244	# 1
CAR DOS CARA	MITG.	0	•	0	•	•	1	9774	9768	7078	7068	5218	10044	10641	7332	5962	5580	5472	5472	9955	7620	26718	26688	12316	12276	5232	10296	0	1	0	•	5472
RARNED	INC	4732	11698	10400	10400	9818	9818	•	•	0	•	0	•	1	,	,	•	•	•	0	•	0	•	0	•	0	•	0	1	0	•	•
Ş	DEPN	+	1	m	m	m	e e	Ħ	~	0	•	0	1	0	1	0	•	0	•	0	•	•	1	0	•	0	•	-	-	•	m	•
7	STATUS	SPONSOR: NON-ELD	NON - ELD	SPONSOR: NON-ELD	NON-ELD	NON-ELD	NON-ELD	BLDERLY	BLDBRLY	ELDERLY	RLDERLY	BLDERLY	BLDERLY		BLDERLY		BLDERLY	BLDERLY	BLDERLY	BLDERLY	BLDBRLT	BLDERLY	BLDERLY	BLDERLY	RLDERLY	BLDERLY	BLDBRLY	NON-ELD	NON-ELD	NON-ELD	NON-ELD	BLDERLY
4.4.4	SOURCE	SPONSOR:	:50	SPONSOR:	9C:	SPONSOR: NON-ELD	:28	SPONSOR:	; 0C:	SPONSOR:	:50	SPONSOR:	:50	SPONSOR:	0 C:	SPONSOR:	ij	SPONSOR:	:50	SPONSOR:	i DÖ	SPONSOR:	:50	SPONSOR:	;; 0 0	SPONSOR:	j.	SPONSOR: NON-ELD	:50	SPONSOR: NON-ELD	ij	SPONSOR; BLDERLY
ATTE MESSOGO	TYPE	13		13		12		12		23		23		21		21		21		21		21		21	-	21	-	22	-	22	-	22
	0bs.#	241		242		243		244		245		246		247		248		249		250		251		252		253		254		255		256

. sqo	PROGRAM DATA TYPE SOUR	DATA	HH Status	NO. Depn	Ear ned Inc	EARNED SOC SEC. INC ETC.	PUBLIC ASST.	OTHER	ASSET	TOTAL	DEPN	CHILD CARE ALLOW	HAND- ICAP	MEDICAL	RLDERLY Allow	TOTAL	ADJUSTED INCOMB	TOTAL TEHANT PATMENT
257	22	SPONSOR:			٠	5472	•	•	•	5472	,	•	٠	٠	400	400	5072	127
		ü	NON-ELD	•	•	•	•	•	1	•	•	•	•	0	•	0	•	0
258	13	SPONSOR:	NON-ELD	T	17500	•	•	•	•	17500	1920	0	0	0	٠	1920	15580	291
		ÿ	NON-RLD	•	17500	•	•	•	ı	17500	1920	•	•	0	•	1920	15580	111
259	12	SPOMSOR:	ELDERLY	0		6257	6480	٠	•	12737	6	•	•	1274	00	1674	11063	116
		ä	BLDERLY	•	•	6480		•	1	6480	•	•	•	29510	400	29910	•	24
260	12	SPONSOR	SPONSOR: NOM-ELD	•	1	•	7908	•	•	7908	1920	•	•	•	•	1920	467	4.0
}	}	ÿ	NON-ELD	•	•	•	3312	1	•	3312	1920	•	•	0	•	1920	1392	35
261	12	SPONSOR:	SPONSOR: MON-MILD	-		•	•	6708	•	6708	480	•	•	c	•	4	622R	786
!	•	ÿ	NON-BLD		•	•	20	6708	•	6758	480	2080	•	•	•	2560	4198	105
262	21	SPONSOR:	KLDKRLY	0	4643	8302	•	•	3899	16844	0	•	0	1754	00	2154	14690	367
		ÿ	BLDERLY	•	3091	8004	•	•	•	11095	•	•	•	873	00	1272	9823	246
263	21	SPONSOR:		0	0	6987	0	0	4479	13466	0	•	0	1445	00	1045	11621	290
		ö	BLDERLY	•		8976	•	1	3410	12386	•	•	٥	2566	400	2966	9420	235
264	21	SPONSOR: ELDERLY	KLDERLY	•	7800	1974	174	•	0	9948	0	•	•	•	00	400	9546	239
		ÿ	BLDERLY	•	14400	1960	1	•	•	16380		•	•	0	00	400	15980	400
265	32	SPONSOR:		٠	7641	•	•	•	•	7645	٠	•	•	619	00	1018	6627	166
		ÿ	BLDERLY	•	•	3612	ı	•	•	3616	•	•	0	360	00	160	2857	11
366	22	SPONSOR:		0	٠	5064	804	•	7	5892	ı	•	0	0	400	00	5492	137
		ij	ELDERLY	•	•	10128	804	•	7	10956	•	•	•	307	00	707	10249	256
267	22	SPONSOR:	ELDERLY	•	•	5300	732	•	0	6032	•	٠	0	0	00\$	00	5632	141
		ÿ	BLDERLY	•	•	608	732	•	0	1542	•	•	•	206	00	909	936	23
268	11	SPONSOR:	BLDERLY	•	•	7516	٠	•	7.	7590	•	•	•	٠	400	400	•	208
		ÿ	BLDERLY	•	•	9780	5244	•	•	15024	•	•	0	1332	\$	1732	13292	332
269	12	SPONSOR:	NOM-ELD	0	•	٠	2436	•	•	2436	0	•	•	•	•	•	2436	19
		ي هن	NON-ELD	N	•	•	5244	909	•	5844	960	•	•	0	٠	960	1881	122
270	21	SPONSOR:	BLDERLY	•	•	8008	•	•	1437	9446	0	•	•	•	400	400	9046	181
		ë	ELDERLY	•	•	7632	•	•	•	7632	•	•	6	2485	400	2885	4747	119
271	22	SPONSOR: NON-ELD	NON-ELD	71	0	0	4956	0	27	4983	960	•	0	0	0	960	4023	101
		ü	non - eld	74	11300	•	4956	1210	27	17493	096	•	0	0	•	960	16533	413
272	22	SPONSOR: NON-ELD	NON-BLD	m 1	0	0	4956	0	0	4956	1440	0	0	0	•	1440	3516	
		ÿ	MON-KED	m	•	•	4956	5460	•	10416	1440	•	0	•	•	1440	8976	224

TOTAL TENANT PAYMENT	80	285	326	556	70	136	6		Ĉ,	223	155	240	341	178	96		109	0	•	177	70	128	391	66	136	287	96	74	278	196	<u> </u>	366	180	205	
ADJUSTED	3516	11362	13054	22224	2808	5458	0700	7860		8932	6210	9607	13622	7116	3836		4343	0	0	7060	2806	5136	3648	3948	3448	11460	3658	946	11120	7843		10629	7214	5180	
TOTAL	1440	1440	480	480	480	480	6	2400		951	1109	723	1448	1440	1840		1273	2444	480	480	480	480	960	960	1780	1680	480	1440	2134	2975		3040	2002	4 0	
BLDERLY Allow	•	1	•	•	0	•	•	· c		400	400	400	400	0	400		400	00	•	•	•	•	•	1	•	•	•	•	40	400		•	1	004	
MEDICAL BLDERLY ALLOW ALLOW	0	0	•	0	0	0	•	> C	•	551	709	323	1048	0	0		873	2044	•	0	•	0	•	•	•	0	0	0	1714	2575		0	0	0 (
HAND- ICAP ALLOW	•	0	٠	0	0	0	•	>	•	0	0	0	0	0	0	•	Þ	0	1	•	٠	0	•	0	•	•	•	0	,	•	•	0	0	6 (
CHILD CARE ALLOW	0	•	0	•	•	•		•	•	•	•	0	•	0	1		0	•	0	•	'	•	•	•	1300	1200	0	•	ĺ	•		2080	1040	•	
DEPN	1440	1440	480	480	480	480	•	7400	7	0	•	0	•	1440	1440	•	0	1	480	480	480	480	096	960	4.00	480	480	1440	,			960	960	0	
TOTAL	4956	12822	13534	22704	3288	5938		0000	2066	9883	7319	10330	15070	8556	5676		2616	•	0	7540	3288	5616	4608	4908	7228	13140	4338	2388	13262	10818		13669	9214	5580	
ASSET	0	1	,	1	0		•		•	2832	275	•	e.	0		,	0	1	•	1	•	1	•	•	•	•	•	•		00.	3	0	•	6	
OTHER	0	•	•	•	•	2650	•		2006	•	•	•	•	2160	•		•	•	0	3328	•	5616	900	909	•	2600	•	•		• •		4621	4628	•	
PUBLIC ASST.	4956	4956	'	1	3288	3288	,	0000	0 9 5 6	•	•	•	•	5412	3024		•	•	•	4212	3288	'	4004	4308	•	3312	23.88	2388				0	•	Ī	
SOC SEC. ETC.	0	•	•	•	•	•	•	>	•	7051	7044	10330	7332	984	2652		5616	•	•	•	•	•	'	1	•	1	•	•		10788	•	0	•	5580	
EARNED SOC SEC INC ETC.	0	7866	13534	22704	•	•	•	0	•	•	•	•	7735	•	٠		٠	1	•	•	•	•	•	•	7228	7228	1950	•		• (1	9048	4586	•	
NO. DEPN		m	-		-		•		n	0	•	0	1)	•	•	-	-	-	•	r	. 4	•	1 4	-	1 10	•	5 1	1	7	7	•	
HH STATUS	NON-ELD	NON-ELD	NON-RID		WOW - PT.D			NON-ELD	NON-KED	BLDERLY	BLDBRLY	RLDERLY		NOW-RID	RLDERLY		BLDERLY	BLDERLY	NON-BLD		C.TRNOW	NON-ELD	O.T. BOW	NON-RLD	C.T. NON	NON-ELD	G.TS. NOW	NON-ELD	1	ELDERLI TINESTA	BUUDAKUI	NON-ELD	NON-BLD	BLDERLY	
DATA SOURCE	SPONSOR: NON-ELD	0 C:	SPONSOR	9C:	GDONGOB.	oc:		SPONSOR: NON-ELD	် ပို	SPONSOR:	OC:	SPONSOR	9C:	GIR-NON - MCNOR	00:	į	SPONSOR:	:pa	SPONSOR:		- GORNOGD	ge: QC:	. acomono	gc: gc:	C.TH. WOW . GOOKOGO	95 cm3cm.	CIR-NON . GORNOGO	oc:		SPONSOR: KLDSKLI	; S	SPONSOR: NON-ELD	ç.	SPONSOR: BLDERLY	
PROGRAM DATA TYPE SOUR	22		:		,			22		21		21					21		12		;		ï		;		;			22		12		13	
0bs.#	273		27.4	•	376	6.7		276		277		27.8	•	27.0	9		280		281		,	707		603	7	*	9	607	,	286		287		288	

TOTAL TENANT PATMENT	113	318	314	386	239	180		434	290	138	199	53	134	91	256	245	357		199	276	321	375	36	2	199	307	80	36	36	69	0	287	101	301
ADJUSTED INCOME	4507	12700	12555	15444	7570	7187		13768	8054	5244	5694	1331	5366	3643	10247	9813	14273		7972	11034	5570	21048	1440	3528	11870	18176	3926	1442	3760	3580	9000	0006	4040	12030
TOTAL	0	0	3132	3132	960	960		1440	1440	960	960	5053	1018	2640	2327	2041	2378		960	960	480	480	960	960	480	096	1836	1934	1440	1620	1920	1920	1360	1360
ELDERLY TOTAL ALLOW ALLON	0	•	•	•	•			•	•	•	•	400	400	400	400	400	400		•	•	0	•	•	1	0	•	400	400	1	•	0	•	400	*
MEDICAL	0	0	,	0	•	0		•	0	•	0	4653	618	2240	1927	1161	1018		0	0	0	0	•	•	•	0	1436	1534	•	•	0	0	0	0
HAND- ICAP ALLOW	•	0	•	0	•	0		•	0	•	0	0	•	0	0	•	•	•	•	•	•	•	•	•	•	0	0	6	1	0	0	٥.	•	0
CHILD CARE ALLOW	1	1	2652	2652	1	•		•	1	1	•	1	1	0	•	•	•		0	•	0	•	•	•	0	•	•	•	•	180	•	•	0	•
DEPN	•	•	480	480	096	960	! !	1440	1440	960	960	0	٠	0	•	480	960	3	960	960	480	480	960	960	480	960	0	•	1440	1440	1920	1920	960	960
TOTAL	4507	12700	15687	18576	10530	8147	•	15208	9494	6204	6654	6384	6384	6283	12574	11854	16652		8932	11994	6050	21528	2400	4488	12350	19136	5760	3376	5200	5200	10920	10920	5400	13390
ASSET	0	'	26	•	6		•	•	•	•	•	0	•	0	0	•	•		•	•	0	•	•	,	•	•	550	670	•	1	0	•	0	•
OTHER	•	1800	•	•	1	1		'	600	•	•	0	•	0	6286	•	2100		•	•	0	•	2400	2400	•	•	0	•	1	•	•	•	•	•
PUBLIC ASST.	1	,	•	•	•	•		6888	574	6204	6204	•	•	0	•	•	2302	9	•	•	0	1	•	2088	,	•	0	•	•	•	•	•	•	•
SOC SEC. ETC.		•	•	•	•	•		1	•	•	•	6384	6384	6283		11854	12250	00771	•	•	0	•	•	•	•	•	5212	2706	•	•	•	•	•	•
EARNED S INC B	4507	10900	15631	18576	0530	8147		8320	8320	•	450	0	•	0	,	٠	•	•	8932	11994	6050	21528	٠	•	9438	19136	0	•	5200	2300	10920	10920	5400	13390
NO.	0	•	-	-	•	• ~	J	e	m	~	7	0	•	0	•	•	• •	•	C4	n	-1	-	~	*	-	~	0	•	m	m	4	•	~	~
HH Status	NON-ELD	NON-ELD	NON - ELD	NON-ELD	G.T. MOM			NON-BLD	NON-ELD	NON-ELD	NON-ELD	RLDERLY	BLDERLY	RLDERLY	BLDERLY	¥.1040.	PINEDIA.	BUUDKUI	NON-ELD	NON-ELD	NON-ELD	NON-ELD	NON-KLD	NON-ELD	NON-RLD	NON-ELD	BLDERLY	KLDERLY	NOM - ELD	NON-ELD	NOM-ELD	NON-BLD	BLDERLY	RLDERLY
DATA SOURCE	SPONSOR: NON-ELD	öç:	SPONSOR:	00:	. acondo	SFUNSUR:	;	SPONSOR:	ğ;	SPONSOR:	ğC:	SPONSOR	DG:	SPONSOR	ÿ	- aconcop	aromaon.	<u>;</u>	SPONSOR: NON-ELD	ij,	SPONSOR:	ij	SPONSOR	ä	SPONSOR:	ÿ	SPONSOR:	ÿ	SPONSOR	ü	SPONSOR: NON-ELD	:58	SPONSOR: ELDERLY	i S
PROGRAM DATA TYPE SOUR	22		22		ç			13		13		21		12		:			11		23		12		23		22		11		23		77	
0Ъв.#	289		290			167		292		293		294	<u>:</u>	295		Č	9		297		298	<u>:</u>	566		300		301	!	302		101		304	

TOTAL TENANT PATMENT	121	173	110	167	123	230	169	114	131	193	10	124	185	0	171	273	233	313	235	123	197	110	93	N N	157	261	117	312	0	8 0	130
ADJUSTED INCOME	4866	6329	4390	6684	4904	9191	6754	4564	5248	7720	420	1954	7412	0	6827	10924	9337	14102	9332	4904	7883	4403	3726	1034	6281	10434	4664	12464	•	2328	5218
TOTAL	1920	1440	2862	•	400	493	5736	7376	3090	3020	0	480	960	096	400	400	1583	200	916	400	3114	3144	2133	2325	631	400	400	400	480	480	960
BLDBRLY ALLOW	•	•	400	•	400	00+	400	400	400	400	0	•	0	•	00₹	400	0	•	400	4 00	400	400	400	400	400	400	400	400	0	•	0
MEDICAL	•	0	2462	•	•	93	5336	9169	2690	2620	0	0	0	0	0	0	0	0	36	0	2714	2744	1733	1925	231	0	0	0	0	0	0 (
HAND- ICAP ALLOM	•	0	•	0	•	٥	0	•	0	•	0	0	0	0	0	0	0	•	•	0	•	0	0	•	0	0	0	0	0	0	0 1
CHILD CARE ALLOW	•	1	•	•	•	•	'	•	1	•	0	•	0	,	•	•	1103	20	•	•	•	•	0	•	0	•	0	•	0	•	0
DEPN	1920	1440	0	•	0	•	0	•	0	•	0	480	960	960	0	•	480	480	480	1	0	•	0	•	0	•	0	•	480	480	960
TOTAL	6786	8369	7252	6684	5304	9684	12490	11940	8338	10740	420	5434	8372	•	7227	11324	10920	14602	10248	5304	10997	7547	5859	3359	6912	10834	5064	12864	0	2808	6178
ASSET	•	1	•	0	•	•	0	•	0	•	0	•	•	•	12	43	0	•	•	•	4710	1007	2177	υ Φ	0	0	0	•	0	0	0
OTHER	•	1	7252	•	•	4380	0	•	•	•	420	5304	•	•	•	•	0	3682	0	•	359	•	•	•	0	3970	0	7800	٠	•	•
PUBLIC ASST.	•	1	•	•	1	924	0	•	0	•	١	•	•	•	•	•	0	•	4368	1320	•	•	0	•	0	•	0	•	٠	2808	•
SOC SEC. ETC.	•	•	•	€88€	5304	4380	12490	11940	8338	10740	•	•	•	•	5064	9384	0	•	5880	3984	5928	6540	3682	3300		6864	5064	5064	•	•	•
EARNED (6786	8369	•	•	1	•	0	1	0	ı	•	130	8372		2151	1897	10920	10920	0	•	•	1	0	•	0	•	0	•	٠	•	6178
NO. Depn	7	m	0	•	0	•	0		•	•	0	#	7	7	0	•	-	-	ન	•	0	•	0	•	0	•	0	•		-	N
HH STATUS	NON-ELD	NON-ELD	BLDERLY		ELDERLY		BLDERLY	BLDBRLY	BLDERLY	RLDERLY	NON-ELD	NON-ELD	NON-ELD	NON-ELD	BLDERLY	ELDERLY	NON-ELD	NON-ELD	BLDBRLY	BLDERLY	BLDERLY	BLDERLY	BLDERLY	BLDERLY	BLDERLY	BLDERLY	BLDERLY	BLDERLY	NON-BLD	NON-BLD	NON-ELD
DATA SOURCE	SPONSOR: NON-ELD	5 C:	SPONSOR:	ç.	SPONSOR	; oc:	SPONSOR:	:50	SPONSOR:	:50	SPONSOR: NON-ELD	00:	SPONSOR: NON-ELD	ä	SPONSOR:	Q:	SPONSOR:	<u>ە</u> ر:	SPONSOR:	ij	SPONSOR:	:00	SPONSOR:	: 20	SPONSOR:	ōc:	SPONSOR:		SPONSOR: NON-RLD	90:	SPONSOR: NON-ELD
PROGRAM DATA TYPE SOUR	11		11		11		21		21		22		22		21		22		11		11		11		11	•	21		22		22
**************************************	305		306		307)	806		309		310		311		312		313		314		315		316		317		318		319		320

et.a •	_	_		•		_	_			_		-	-	0	_	16		_	_		_		_		٠				٠.			
TOTAL TENANT PAYMENT	•	324	7	59	191	270	29	173	253	158		so e	152	•	199	256	141		197	96	117	7 9	260	404	312	236	111	162	282	106	184	į
ADJUSTED	0	12976	2856	2376	7629	10793	2544	10448	10481	6337	6	2328	6062	6	7273	10242	5648	0	7892	7018	4664	4784	10400	16065	12125	9426	4435	6484	11293	4258	7369	,
TOTAL	960	3560	1920	2400	9240	9240	960	960	1442	3167	480	480		952	2606	1119	2880	2400	900	1766	400	400	0	•	5385	3962	2625	572	2455	2594	1213	,
ELDERLY	0	1	0	•	0	•	ļ	•	400	400	Ī	•	400	400	400	400	0	•	400	400	400	7 00	•	•	400	400	400	4 00	400	00	400	,
MEDICAL BLDERLY TOTAL ALLOW ALLOW ALLOW	0	0	0	•	0	0	1	0	1042	2767	0	0	487	552	2206	719	•	0	200	1366	•	0	0	0	4585	3562	2225	172	2055	2194	813	; ;
HAND- ICAP 1	0	0	6	•	0	0	1	0	0	•	0	•	٠	0	0	•	•	0	ı	0	•	•	0	0	400	•	•	0	•	0	0 6	•
CHILD CARE ALLOW	0	2600	0	•	7800	7800	•	•	0	1	0	1	0	•	•	•	ı	1	•	•	1	•	0	1	•	•	١	•	•		•	ı
DEPN	096	960	1920	2400	1440	1440		960	0	•		480	0	ı	٥	•	2880	2400	1	•	•	•	0	1		•	١	•	•	•	•	•
TOTAL	0	16536	4776	4776	16869	20033	3504	11408	11923	9504	0	2808	6949	•	9879	~	8528	0	8792	8784	5064	5184	10400	16065		13388	7060	7056	13748	6852	8582	744
ASSET	0		0	1	0	'	1	•	1141	'	0	•	194	•	315	1449	1	•	1	•	•	•		4.9	5039	1316	1	1	1	•	34	ı
OTHER	,	1	0	•	0	•	•	•	•	1	0	•	,	•	0	•	8528	0	•	•	•	120	0	5616	•	1	'	•	•	•	•	•
PUBLIC ASST.	,	•	4776	4776	0	•	3504	3504	'	•	0	2808	•	•	0	•	•	•	•	1	٠	•	0	•	•	1	•	•	•	•	•	•
SOC SEC.	•	•	0	•	0	1	1	•	10782	9504	6	•	6755	•	9564	9912	•	•	8792	8784	5064	5064	0	•	12071	12072	7060	7056	13748	6852	8548	1410
EARNED S INC E	•	16536	0	•	16869	20033	,	7904	,	•	0	•	0	٠	ى	•	,	•	•		,	•	10400	10400	,	1	•	•	1	•	•	•
NO. DEPN	7	7	•	ın	m	e	7	7	0	1	н	ન	0	•	0	ı	ω	ın	0	•	0	•	0	•	0	•	,	•	0	•	0	•
HH STATUS	NON-ELD	NON-ELD	NOW-ELD	NON-ELD	NON-ELD	NON-ELD	NON-ELD	NON-ELD	SLDERLY	BLDERLY	NON-BLD	NON-ELD	RLDERLY	BLDERLY	RLDERLY	BLDERLY	NON - ELD	NON-KID	BLDERLY	KLDERLY	RLDERLY	BLDERLY	NON-BLD	Non-ELD	RLDERLY	KLDERLY	KLDERLY	BLDERLY	RLDERLY	ELDERLY	REDERET	KLDKRLT
8	SPONSOR:		SPONSOR		SPONSOR: NON-ELD	:50	SPONSOR: NON-ELD	:50	SPONSOR:		SPONSOR: NON-ELD	ü	SPONSOR:		SPONSOR:		SPONSOR		SPONSOR:		SPONSOR:	:50	SPONSOR:	;;	SPONSOR:	:50	SPONSOR:		SPONSOR:	0 C1	SPONSOR: BLDERLY	ÿ
PROGRAM DATA TYPE SOUR	22		22		22		13		12		12		11		23		11		11		11		11		11	~	21		21		21	
0bs.#	121	! ! }	122	i i	323		324		325		326		327		128		129		330		331		332		333		334		335		336	

TENT	507	320	373	364	135	89	189 361	262	347	337	149	467	428 501	354	468	178	172
TOTAL TENANT PAYMENT																	
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TOTAL TENANT PAYMENT	7.	141	6	266	3	76	239	253	188	205	316	283	187	102	334	378	522	265	69	284	376	319	378	192	341	307	199	154	8 2	•	222	135	
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TOTAL	040	2400	9	1560		740	578	1774	1481	480	480	0	0	480	480	480	4640	1740	1740	0	0	1520	1520	960	960	2309	1831	960	960	480	480	960	9
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SPONSOR AND QC RENTS VARY BY MORE THAN \$50

		DATA	HH	NO.	EARNED	EARNED SOC SEC.			ASSET	TOTAL	DEPN	CHILD	HAND- ICAP	MEDICAL	MEDICAL BLOBRLY		ADJUSTED	
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417	21	SPONSOR:	SPONSOR: ELDERLY	0	0	7849	0	0	ri	7850	0	•	0	147	400	547	7303	163
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418	22	SPONSOR:	SPONSOR: REDERLY	0	0	4739	0	0	0	4739	0	0	0	906	400	1306	3433	9
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419	22	SPONSOR: RLDERLY	KLDKRLY	0	0	1752	0	0	0	1752	0	•	•	0	400	400	1352	34
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		:50	NON-ELD	1	1	6852	2412	1	7	9266	480	•	0	0	•	480	8786	220
422	21	SPONSOR: KLDERLY	BLDSRLY	0	•	13190	•	ı	0	13190	0	0	0	316	400	716	12474	9
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423	21	SPONSOR: BLDERLY	BLDERLY	0	•	5304	•	,	0	5304	0	0	0	16	400	416	4688	122
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424	21	SPONSOR: BLDERLY	BLDERLY	0	:	6744	•	•	0	6744	0	0	0	1153	400	1553	5191	130
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Appendix F

Case Examples

Appendix F

Case Studies

Category 1- Cases where the sponsor determined income is less than \$1,000.

Two percent of all cases fell in this category. A random sample of five cases was drawn. Case studies are presented below.

Case Study 1

Family Composition:

3 persons -- 1 adult female with 2 children

HUD Program and Location:

Section 8 Certificate; Ohio

Sources and Amounts of Income: The household received AFDC benefits of \$81 per month, and Unemployment benefits of \$128 bi-weekly, for a gross annual income of \$4,300. The 50058 for the Recertification month showed no income. However, an interim, which indicates the correct income, was conducted four months after the Recertification month. No asset income was reported by

the household.

Case Study 2

Family Composition:

2 persons - 1 adult female with 1 child

HUD Program and Location:

Section 8 Loan Management/Property Disposition; Missouri

Sources and Amounts of Income:

The household received AFDC providing a gross annual income of \$2,808. The 50059 for the Recertification month showed no income. However, an interim, which indicates the correct income, was conducted three months after the Recertification month. The only asset reported by the

household was a savings account with \$20.

Family Composition:

3 persons - husband, wife and new born child

HUD Program and Location:

Section 8 New Construction/Substantial Rehabilitation:

Virginia

Sources and Amounts of Income:

The adult male was working, earning \$9,360 annually. There

is no explanation as to why the 50059 indicates no income.

No assets are reported by this household.

Case Study 4

Family Composition:

5 persons - 1 adult female with 4 minor children

HUD Program and Location:

Section 8 Loan Management/Property Disposition; Missouri

Sources and Amounts of Income:

The adult female was working in the Recertification month. Her earnings totaled \$15,600 annually. She stopped working soon after the Recertification month, and began receiving AFDC. The 50059 shows no income, and no interims were completed. No asset income was reported by the household.

Case Study 5

Family Composition:

5 persons-- two adult females and 3 children

HUD Program and Location:

Public Housing; New York

Sources and Amounts of Income:

The head of the household (the grandmother) was working, earning an annual income of \$26,060. The household was also receiving AFDC benefits of \$576 per month. The total gross annual income is \$32,972. The 50058 shows no income, but a Total Tenant Payment (TTP) higher than the QC TTP. A note in the file indicates that the household did not verify the earned income. Therefore, the sponsor charged the maximum rent possible. No assets were reported by the

household.

Category 2- Cases where the sponsor determined income is between \$1,000 and \$3,000.

Six percent of the cases fell in this category. In approximately half of these cases, the household's only source of income was AFDC. A random sample of five cases was drawn. Case studies are presented below.

Case Study 1

Family Composition:

2 persons -- 1 elderly female with 1 minor grandchild

HUD Program and Location:

Section 236; New York

Sources and Amounts of Income:

The elderly female received Social Security and SSI providing a gross annual income of \$6,336. The 50059 only showed the SSI income and a gross annual income of \$2,880. However, the Total Tenant Payment (TTP) was within \$4 of the QC TTP which may indicate that the sponsor was aware of the Social Security income. There is no indication that the child received AFDC. There were no assets reported.

Case Study 2

Family Composition:

3 persons -- 1 adult female with 2 minor children

HUD Program and Location:

Section 8 New Construction/Substantial Rehabilitation; Texas

Sources and Amounts of Income:

The family received AFDC providing a gross annual income of \$2,208. The sponsor and the OC information agreed. No

assets were reported by the household.

Family Composition:

3 persons -- 1 adult female with 2 minor grandchildren

HUD Program and Location:

Section 8 Certificate; Minnesota

Sources and Amounts of Income:

The household received AFDC providing an annual income of \$5,244. In addition, they received \$50 per month child support. The total gross income according to the QC review was \$5,844. The sponsor only counted AFDC benefits of \$2,436 annually. The discrepancy occurred because when the second grandchild moved into the home the AFDC benefit increased. The sponsor was not aware of this increase until after the Recertification month. No assets were reported by

the household.

Case Study 4

Family Composition:

3 persons -- 1 adult female with 2 minor children

HUD Program and Location:

Section 8 New Construction/Substantial Rehabilitation;

Mississippi

Sources and Amounts of Income:

The house received AFDC providing a gross annual income of \$1,440. The sponsor and the QC information agreed. No

asset income was reported by the household.

Case Study 5

Family Composition:

5 persons -- 1 adult female with 1 adult child and 3 minor

children

HUD Program and Location:

Section 8 Certificate; Alabama

Sources and Amounts of Income:

The household received AFDC providing a gross annual income of \$2,016. The sponsor and the QC information agree. No asset income was reported by the household.

Category 3- Cases where the sponsor and the QC rents vary by more than \$50.

Eighteen percent of the cases fell in this category. A random sample of 10 cases was drawn. Case studies are presented below.

Case Study 1

Family Composition:

1 persons -- 1 non-elderly adult

HUD Program and Location:

Section 8 - New Construction/Substantial Rehabilitation:

New York

Sources and Amounts of Income:

The household member's only source of income was Worker's Compensation. The QC review indicated a gross annual income of \$3,250. The 50059 showed a gross annual income of \$6,500. Apparently the amount of the Worker's Compensation benefit was reduced and the sponsor either was not aware of this change or did not complete an interim

change. No assets were reported by the household.

Case Study 2

Family Composition:

5 persons -- husband, wife, 2 minor children, and an 18 year

old daughter

HUD Program and Location:

Section 8 New Construction/Substantial Rehabilitation; New

York

Sources and Amounts of Income:

The household's only source of income was AFDC. The QC review indicated an gross annual income of \$8,016. The 50059 showed a gross annual income of \$9,608. The discrepancy appears to be the difference between the AFDC benefit for a family of 5 an the AFDC benefit for a family of 4. The oldest child turned 18 three months prior to the Recertification month. No assets were reported by the

household.

Family Composition:

3 persons -- 1 adult and 2 minor children

HUD Program and Location:

Section 8 Certificate; Ohio

Sources and Amounts of Income:

The household had two sources of income, earnings and child support. The sponsor and the QC review agreed on the amount of child support, \$4,628 per year. The discrepancy in this case was the amount of earnings. The QC review indicated that the tenant was earning \$4,586 in the Recertification month. The 50059 for the Recertification month indicated the household had earnings of \$9,048. However, an interim 50059 effective four months after the Recertification month reflecting the lower earned income was also in the file. It appears that either the sponsor was not aware of a change in the number of hours the tenant worked or they did not act promptly on the change. The reduction in the hours worked also had an impact on the amount of child

care paid.

Case Study 4

Family Composition:

1 person -- 1 elderly adult

HUD Program and Location:

Public Housing; Alabama

Sources and Amounts of Income:

The only source of income was Social Security benefits providing a gross annual income of \$7,344. The QC review agreed with the 50058. The major difference in this case was the amount of the medical expense allowance. The 50058 indicated that total medical expenses were \$777. This included prescription drugs, doctors expenses, and the Medicare premium. The total amount of medical expenses according to the QC review was \$3,113 with the majority of this expense being prescription drugs. No asset income was

reported by the household.

Family Composition:

4 persons -- 1 adult, three minor children

HUD Program and Location:

Section 8 Certificate; New Hampshire

Sources and Amounts of Income:

The household received AFDC providing an annual income of \$6,192. The sponsor and the QC information agreed on this source of income. In addition, the QC review indicated contributions of clothing and other items valued at \$2,400 per year. There was no indication of these contributions in the

file. No assets were reported by the household.

Case Study 6

Family Composition:

4 persons -- 1 adult with 3 minor children

HUD Program and Location:

Section 8 Loan Management/Property Disposition; North

Carolina

Sources and Amounts of Income:

The household received AFDC providing an annual income of \$2,364. The sponsor and the QC review agree on this income. In addition, the QC review indicates that the head of the household is working, earning an annual salary of \$3,360. The 50059 did not reflect this income. No assets were

reported by the household.

Family Composition:

2 persons -- 1 elderly adult, 1 non-elderly adult

HUD Program and Location:

Section 8 New Construction/Substantial Rehabilitation; Ohio

Sources and Amounts of Income:

The elderly household member received Social Security income providing an annual income of \$7,332. The sponsor and the QC review agree on this income. In addition, the other adult had earned income. According to the QC review, the amount of the earned income is \$7,735 per year. The 50059 reflects \$3,000 in income. There is no explanation as to why the 50059 income is less than the QC income. The household also has a checking account with a balance of \$35,

and a savings account with a balance of \$81.

Case Study 8

Family Composition:

3 persons -- 1 adult with 2 minor children

HUD Program and Location:

Section 8 Loan Management/Property Disposition;

Massachusetts

Sources and Amounts of Income:

The household received AFDC providing an annual income of \$6,468. The sponsor and the QC review agreed on this income. The QC review also identified General Assistance income in the amount of \$2,124 per year, and contributions for food in the amount of \$300 per year. The gross annual income according to the QC review was \$8,892, while the 50059 reflected a gross annual income of \$6,468. No asset

income was reported by the household.

Family Composition:

3 persons -- 1 adult with 2 minor children

HUD Program and Location:

Section 8 New Construction/Substantial Rehabilitation;

California

Sources and Amounts of Income:

The household had two sources of income, earnings and child support. The sponsor and the QC review agreed on the amount of the child support income, \$3,600. The major difference in this case was the amount of the earned income. The 50058 indicated an annual earned income of \$10,842. The QC review indicated an annual earned income of \$14,560. The difference appears to be because the tenant changed jobs. It is not clear whether this was reported to the sponsor or whether the sponsor failed to take action on the information. The household reported a checking account balance of \$1,300 with no interest income.

Case Study 10

Family Composition:

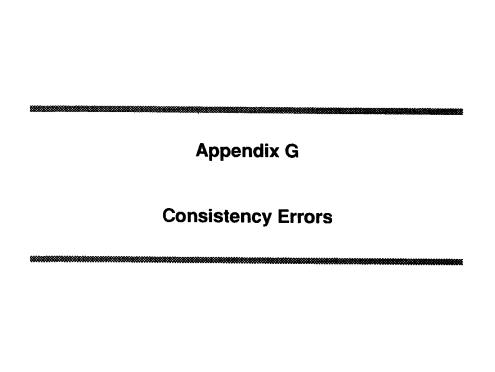
2 persons -- 1 adult with 1 minor child

HUD Program and Location:

Section 8 New Construction/Substantial Rehabilitation; Ohio

Sources and Amounts of Income:

The household has earned income in the amount of \$7,228 annual. The sponsor and the QC information agreed on this source of income. In addition, the QC review indicated child support income in the amount of \$2,600 annually. There was no indication of this income in the file. The household reported a credit union account with a zero balance.



Appendix G

Consistency Errors

50058

ITEM	ERROR
General Information:	
3a. Project No. (Public Housing Only)	Should be blank if Item 14a (Section 8 type) = 1-3
Section 8 Information:	
8. HAP Contract Sequence Number	Should not be blank if Item 14a (Section 8 Type = 2 (Mod Rehab); otherwise it should be blank
9. Assistance Status	Should be blank if Item 14a (Section 8 Type) is blank; should be 1, 2, or 3 if Item 2 (Transaction Type) = 1 (Admission); should be 4 or 5 if Item 2 = 2 (Reexamination)
10. Housing Assistance Payments	Should not be blank if Item 14a (Section 8 Type) is blank
11. Gross Rent	Should not be blank if Item 14a (Section 8 Type) is blank
12. Certificate/Voucher Size	Should not be blank if Item 14a (Section 8 Type) = 1 or 3; otherwise it should be blank
13. Applicable Hag Voucher Payment Standard	Should not be blank if Item 14a (Section 8 Type) = 1 or 3; otherwise it should be blank
14b. Section 8 Housing Type	Should = 1 if Item 14a (Section 8 Type) = 1, 2, or 3; otherwise it should be blank
14c. Rental Rehabilitation	Should = 0 if Item 14a (Section 8 Type) = 2; should be blank if Item 14a is blank
14d. Project Self-Sufficiency	Should be blank if Item 14a (Section 8 Type) is blank
Family:	
21b. First Preference Given	Should be greater than 1 if Item 21a (no preference) is not equal to 1
21b. Second Preference Given	Should be greater than 1 if Item 21a (no preference) is not equal to 1
21b. Third Preference Given	Should be greater than 1 if Item 21a (no preference) is not equal to 1
21b. Fourth Preference Given	Should be greater than 1 if Item 21a (no preference) is not equal to 1
24. Date of Current Recertification	Should be blank if Item 2 (Transaction Type) = 1 (Admission)
Income/Rent:	
32. Total Medical	Should be blank if Item 20 Elderly Status = 0 (non-elderly)

CONSISTENCY ERRORS - cont.

50059

ITEM	ERROR
General Information:	
6a. Action Processed - main action	Should be blank if Item 6b (Action processed - other action) = 2 or 3; should be 2 if Item 7a (Type of Subsidy) = 1
8a. Convert to Section 8	Should = 1, 2, or 3 if Item 7a (Type of Subsidy) = 1 and 7b = yes
8b. Elderly	Should be yes or no if Item 8a (Date Code) = 1, 2, or 3; otherwise it should be blank
8c. Continuity	Should be yes or no if Item 8a (Date Code) = 1, 2, or 3; otherwise it should be blank
10. Previous Housing	Should be 1, 2, 3, or 4 if Item 6a (Action Processed) = 1; otherwise it should be blank
11. Displacement Status	Should be 1, 2, 3, or 4 if Item 6a (Action Processed) = 1; otherwise it should be blank
Household Composition	
19. Special Status Code	Should be E if Age > 61; should be F if Age if > 17
Net Family Assets and Income	
328. Family Member No.	Should not be greater than the total number of members listed in item 13
28a. Care Code	If the family member is greater than 18 years of age, then this code should be C, H, CH, HC or blank
32b. Very Low Income Limits	Should be completed if Item 7a (Type of Subsidy)= 1; otherwise it should be blank
33. Eligibility Universe	Should be completed if Item 7a (Type of Subsidy)= 1; otherwise it should be blank
34. Tenant's Current Income Status	Should be completed if Item 7a = 1; otherwise blank Should equal very low if Item 31 (Annual Income) <=32b (Income Limits); otherwise it should equal low
35a. Receipt of Section 8	Should be yes or no if Item 33 (Eligibility Universe) is post-1981 and Item 34 (Tenant's Current Income Status) is lower; otherwise it should be blank
35b. Exception Code	Should equal vI, cv, aa, eat, edt, eit, ep, or et if Item 35a (Sec. 8 after 1984?) = yes; otherwise it should be blank
Allowances and Adjusted Income	
37. Child Care Allowance	Should be completed if any member has a C in Item 28a (Care Code), and any member is less than 13 years old
39a. Total Handicapped Expenses	Should be 0 or blank if Item 28a (Care Code) is not equal to H
39b. Handicapped Allowance	Should be <= 39a (Handicap Expenses) Should be 0 if 38 (3% of Annual Income) is > 39a Should be 0 or blank if 39a is 0 or blank
40a. Total Medical Expenses	Should be completed if the head or spouse = H or E; otherwise it should be blank

ITEM	ERROR
41. Elderly Household Allowance	Should be \$400 if head of spouse = H or E; otherwise it should be 0 or blank
Family Rent and Subsidy Information:	
47. Welfare Rent	Should be completed if Item 7a (Type of Subsidy) = 1 or 3; otherwise it should be blank
50. Total Tenant Payment	Should be completed if Item 7a (Type of Subsidy) = 4 or 5; otherwise it should be blank
51. Tenant Rent	Should be completed if Item 7a (Type of Subsidy) = 1, 2 or 3; otherwise it should be blank Should equal the maximum of Item 50 (TTP) minus Item 45 (Utility Allowance) or 0
52. Utility Reimbursement	Should be blank if Item 45 > Item 50
53. Assistance Payment	Should be blank if Item 7a (Type of Subsidy) is blank
54. % Adjusted Income Charged	Should not be completed if Item 7a (Type of Subsidy) = 5

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